



## GASBOY® WARRANTY POLICY STATEMENT

### (Limited Warranty) New Product WARRANTY for USA and CANADA

#### GASBOY GUARANTEES NEW SERVICE STATION EQUIPMENT MANUFACTURED BY GASBOY IN ACCORDANCE WITH THE PROVISIONS STATED BELOW

Gasboy® will repair or replace parts and equipment found to be defective in materials or workmanship during the warranty period, subject to the following:

- Labor and travel costs incurred by the Authorized Service Contractor (ASC) while servicing Gasboy equipment are included, unless excepted, and will be paid at previously contracted rates to the qualified ASC.
- Warranty services must be performed by the nearest Authorized Service Contractor qualified to perform service on the defective equipment.
- Gasboy will supply new or rebuilt parts to replace parts which are found to be defective within the warranty period. Parts returned to Gasboy must be shipped with transportation charges paid and will be replaced with parts with transportation charges prepaid by Gasboy.
- New equipment installations must be registered with the Gasboy Call Center within 24 hours of installation to receive full warranty benefits; otherwise, the warranty period commences at the date of invoice.
- Warranty service response time is 24 hours from time service is requested, Monday through Friday (8:00 A.M. until 5:00 P.M.), excluding weekends. Emergency warranty response time is on-site within 4 hours. Hazardous warranty response time is on-site within 1 hour. Priority situations, emergency and hazardous, include imminent release of hazardous of dangerous materials, situations with imminent danger to life or property, and a complete site-down situation or 50 percent or more of the fuel dispensing capacity for any one product is inoperative. Overtime will be paid for priority situations only occurring outside routine warranty service hours.
- Warranty repair requiring rented equipment, overtime premium, lodging or charter travel must be approved in advance of service expenditure by the Gasboy Warranty Administration Department.

#### Commercial Pumps and Dispensers

Commercial and Retail Pumps and Dispensers are warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice, whichever occurs first. The PRIME dispensers' factory installed fuel management system electronics are also warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice. Warranty coverage for commercial pumps and dispensers includes parts and labor. Field-installed kits are warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice, whichever occurs first. The warranty coverage is for parts only.

**Exclusions:** This warranty excludes hose breakaways, nozzles, hoses and fittings, nozzle-end swivels, retriever cables, graphics materials specified by the customer, fuel filters, belt adjustments, meter calibration, fluorescent lamps, vapor recovery testing and balance system piping, customer-specified items manufactured by others, and customer requested reprogramming of equipment. Some of these excluded items may be warranted by their manufacturer, and warranty claims in connection with these items must be presented directly to the manufacturer.

#### Pressure Regulators

Pressure Regulators (Model 52A Valve) are warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice, whichever occurs first. Non-registered equipment warranty will default to invoice date. The warranty coverage is for parts only.

#### New Spare Parts

All new spare parts or warranted replacement parts are warranted against defects in material and workmanship for 12 months from date of original invoice. The warranty coverage is for parts only.

#### Fuel Management Systems

Islander™ PRIME, ICR PRIME, Site PRIME, Site PRIME UX, Truck PRIME, Truck PRIME UX, and factory-installed Fuel Point® Readers are warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice, whichever occurs first. The warranty coverage includes parts and labor.

Standalone and Retrofit Fuel Point Readers, and Fuel Point and Fuel Point PLUS vehicle and dispenser components are warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice, whichever occurs first. The warranty coverage is for parts only.

The warranty for field installed/retrofitted Fuel Point Readers is non-transferable. The removal and installation of such components into another pump/dispenser will void the warranty.

#### Fuel Management System Peripherals

Peripherals (Wireless Gateway Terminals, Wireless Programmer, Mifare POD Reader) are warranted against defects in material and workmanship for 12 months from date of installation or 24 months from date of original invoice, whichever occurs first. The warranty coverage is for parts and labor.

Printers (Logger, Receipt, and so on) are warranted against defects in material and workmanship for 90 days from date of installation or 180 days from date of original invoice. The warranty coverage is for parts and labor.

PC Software Products, including Fleet Head Office software, are warranted against defects in material and workmanship for 90 days from the date of installation. The warranty coverage is for parts only.

## General Exclusions

1. Problems caused by faulty installation are not covered by this warranty. This warranty applies only if equipment has been installed and used in accordance with Gasboy Installation, Operating, and Service Instructions. Problems caused by improper maintenance of equipment are not covered by this warranty.
2. Use of service personnel other than qualified Gasboy service providers without prior approval of the Warranty Administration Department will void payment of the warranty claim in question.
3. Damage suffered by Gasboy's equipment resulting from shipping, accident, power surges, neglect, misuse, act of Nature, or abuse is not covered by this warranty.
4. Use of non-Gasboy replacement parts, defects caused by the unauthorized addition of non-Gasboy items to Gasboy equipment or by the unauthorized alteration of Gasboy equipment voids this warranty.
5. THIS WARRANTY DOES NOT COVER ANY INDIRECT DAMAGES OR LOSS OF PRODUCT OR REVENUE. Repair or replacement of the defective part or component under the terms of this warranty is the EXCLUSIVE REMEDY. Gasboy is not liable for incidental, consequential or indirect damages or loss, including without limitation personal injury, death, property damage, environmental damages, product damages, loss of product, or loss of revenue or profits. Gasboy is not liable for any claims or lawsuits against the customer.
6. This warranty does not cover any pump or dispenser components that come in contact with Biodiesel (21% or greater), E85, M85, or fuels containing more than 5% methanol or 10% ethanol or 15% MTBE by Volume, unless the units are specifically, originally built for use with these special fuels. Notwithstanding the foregoing, beginning with units built on April 1, 2008, Gasboy pump or dispenser components will be warranted for use with ethanol fuels up to E15.
7. Gasboy dispensers shall not be used for the direct fueling of aircraft without filters, separators, and other equipment necessary to ensure product purity.
8. Diesel Exhaust Fluid (DEF) dispensers (models 9862GX) or the DEF hydraulic components within a dispenser are intended for approved DEF only, and therefore are not warranted for use with any other fluid or fuel. All DEF must meet applicable API standards. Use of any fluid(s) other than API-approved DEF will void this warranty.
9. Diesel Exhaust Fluid (DEF) warm weather dispensers (models 9862GX-WW) without an internal heater are not approved for use in ambient temperatures below +12 °F, and are not warranted for any damage or failure caused by freezing DEF.

**THE WARRANTY CONTAINED HEREIN IS EXCLUSIVE AND THERE ARE NO OTHER EXPRESSED, IMPLIED OR STATUTORY WARRANTIES. WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED.**

PRODUCT LINE	Warranty Period (Months)		
	From Install	From Invoice	Coverage Includes
<b>Commercial Pumps and Dispensers</b>			
Atlas Series	12	24	Parts and Labor
AtlasX Series	12	24	Parts and Labor
Atlas AST Series	12	24	Parts and Labor
Satellites (215/216)	12	24	Parts and Labor
Field Installed Kits	12	24	Parts Only
Factory Installed	12	24	Parts and Labor
<b>Pressure Regulator Valve</b>			
Model 52A	12	24	Parts Only
<b>FMS Systems</b>			
Islander PRIME/ICR PRIME	12	24	Parts and Labor
Site PRIME/Site PRIME UX	12	24	Parts and Labor
Truck PRIME/Truck PRIME US	12	24	Parts and Labor
Fuel Point Readers (factory)	12	24	Parts and Labor
Fuel Point Readers (field kit)	12	24	Parts Only
Fuel Point and Fuel Point PLUS Vehicle and Dispenser Components	12	24	Parts Only
<b>FMS Peripherals</b>			
Wireless Gateway Terminal, Wireless Programmer, and Mifare POD Reader	12	24	Parts and Labor
Fleet Head Office Software Products	90 days	-	Parts Only