

SMART Connect™

Connectivity that drives profit.



Fuel Dispensing and Control • Site and Retail Management • Support Services



Get connected for greater throughput, more uptime and lower cost of ownership.

Make your business more profitable with integrated site equipment that improves throughput, increases uptime and lowers your cost of ownership.

Greater control means more throughput

Gilbarco Veeder-Root's SMART Connect system gives you greater site control by connecting components across your sites. This streamlined connectivity helps you manage operations, increase uptime and throughput, and reduce service costs at a single site or across a network of sites.

Flexible, scalable and configurable

The SMART Connect system offers a central point of connectivity for dispensers and tank gauges. The system is scalable and configurable for your existing site.

Reduce service costs and increase uptime

Remotely troubleshooting dispensers and monitoring alarms allows for reduced maintenance costs and smarter, more efficient service to keep your sites up and running.

Manage throughput and profits

SMART Connect can help you manage your throughput and sales. You can monitor flow data at each fueling position to keep your dispensers fueling at optimum flow rates and get real-time system-wide sales performance information.

Simplified regulatory control

SMART Connect can help you monitor blend ratios and flow control settings, delivering the information you need to track for Weights and Measures compliance.

Get the information you want, when you want it

Access site data whenever you need it with an easy-to-use Internet interface and instant polling feature. With Fuel Management Services (FMS) and SMART Connect you can get real-time information and reports on demand.

A simpler way to manage your business

Connectivity provides a simpler way to manage your sites' performance and profitability. SMART Connect gives you a clear view of site performance and saves you time by connecting equipment through a single point so you can access, analyze and act on consolidated site data.

	Increased Throughput	Greater Uptime	Lower Cost of Ownership	Operational Control
Flow Data & Management	X		X	X
Sales Performance Data	X			X
CRIND Performance Monitoring & Reporting		X	X	X
Asset Management		X	X	X
Alarm Reporting & Error Code Analysis	X	X	X	X
Regulatory Weights & Measures Data			X	X



Fuel Management Services

Fuel Management Services (FMS) provide the information you need, when you need it. Within the different service offerings, you can tell us how much information you want and how often you want it. FMS will provide it for you in easy-to-read reports and graphs you can access any time via the Internet, email or text message notification. Actionable, exception-based reporting saves you time and makes it simpler to run your business.

With thousands of sites remotely connected today, FMS has the infrastructure and experience to seamlessly integrate dispenser connectivity and deliver consolidated forecourt information.

Flow data and management

FMS flow services can help you ensure that your forecourt delivers consistent, acceptable flow rates to improve throughput and increase sales. You can define an acceptable flow rate and receive notification if any fueling position drops below that rate. Flow services can also help lower your maintenance costs by monitoring flow rate data to prevent unnecessary filter changes.

Alarm reporting and error code analysis

With FMS alarm reporting multiple people can receive the right information instantly. Alarm reports provide detailed or summarized information for each site selected. With error code analysis,

trained FMS technicians can remotely diagnose and fix alarm conditions and can intelligently dispatch authorized service contractors as needed.

Track price changes and sales performance

With FMS and SMART Connect, you can track the first transaction after a price change by time, dispenser, and fueling position, then compare to sales data, such as consolidated sales performance reports, time of day dispenser activity and quantity of transactions. You can even track the percentage of time dispensers are in use, volume dispensed by position and grade, etc., to compare sites and monitor sales performance.

CRIND performance monitoring and reporting

CRIND and TRIND performance data, such as the number of card transactions or the percent of good/bad reads, is collected by the FMS system and can be used to react rapidly and to plan more efficient preventive maintenance.

Asset management

With asset management services, you can continuously monitor the programmed setup for your sites and change it at any time.

Regulatory weights and measures data

FMS and SMART Connect make compliance easy by monitoring dispenser data and notifying you of current and previous settings, and make the data available when you need it.

	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04
Total Sites	137	140	140	140	142	142	143	143	144	144	145	145
Alarms	356	365	365	365	371	371	374	374	374	380	386	386
Risk Mgmt./Compliance	414	423	423	423	429	429	432	432	435	441	447	447
Warranty & Maintenance	137	140	140	140	142	142	142	142	144	144	145	145
Regulatory Administration	352	361	361	361	367	367	367	367	370	372	382	382
Replenishment	414	421	420	420	426	426	426	426	429	433	442	442
Site % Compliant	100%	100%	100%	100%	100%	100%	99.3%	99.3%	100%	98.6%	100%	100%
Lines % Compliant	98.9%	98.9%	98.9%	98.9%	98.9%	98.9%	98.1%	98.1%	98.9%	97.9%	99%	99%
Tanks % Compliant	100%	99.3%	99.3%	99.3%	99.3%	99.3%	98.6%	98.6%	98.6%	98.2%	98.9%	98.9%

	May-04	Jun-04	Jul-04	Aug-04
Total Alarms	2,312	913	1,953	1,447
Total Alerts	2,900	909	1,900	1,402

Make SMART Connect work for your sites.



Inform™ for SMART Connect

With Inform for SMART Connect you can connect directly to a site from your PC to monitor equipment and retrieve basic data for dispensers, CRIND and automatic tank gauges. Weights and Measures, alarm, and flow data can be viewed on-screen or in printed reports.

Inform provides the basic tools you need to retrieve information from your sites. You can use Inform together with FMS to access some data on your own while subscribing to other services for more in-depth analysis and action.

