

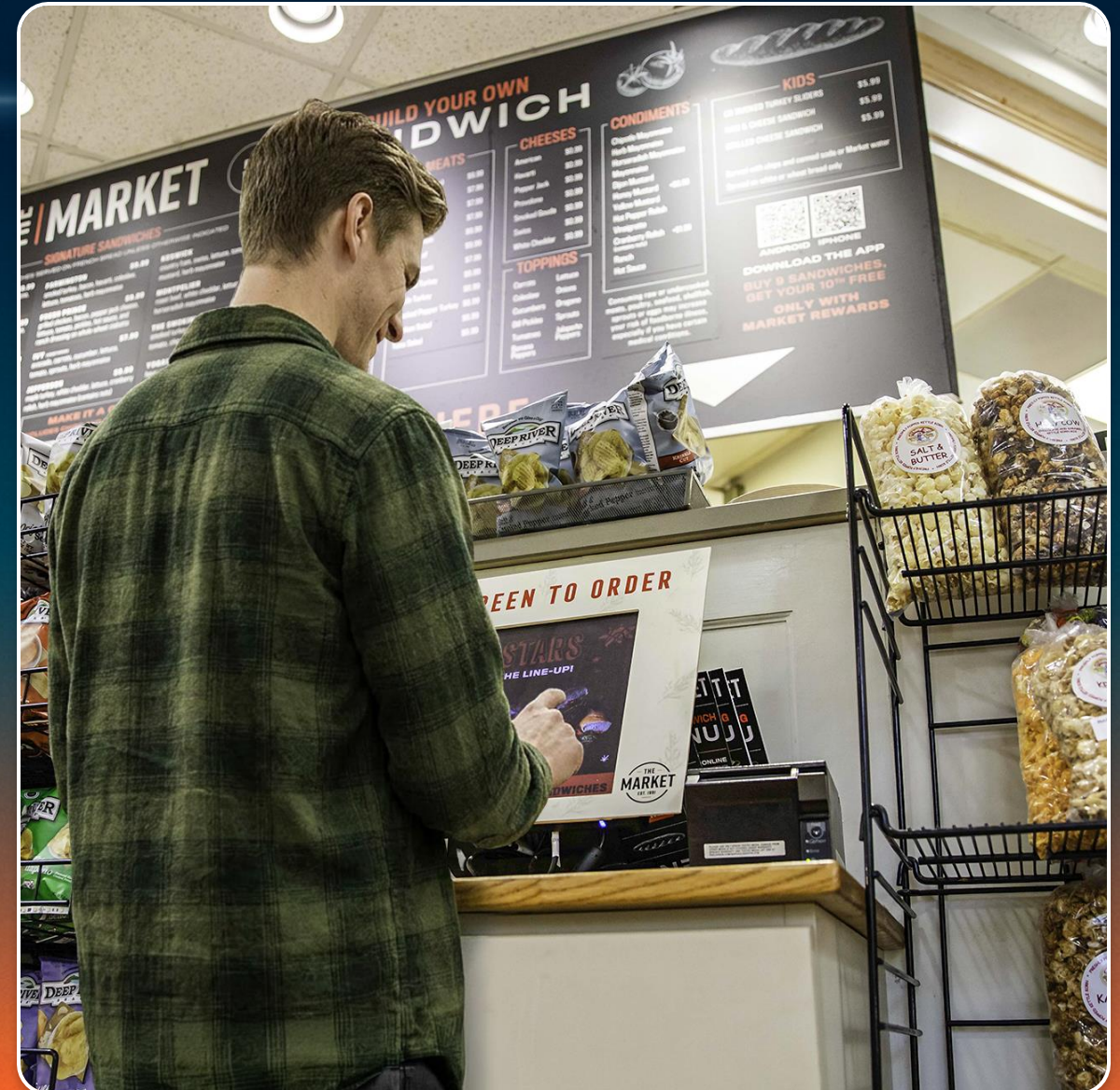
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Let's Assess | What's working (and not)
for Self Checkout & Food Ordering



Today's Talk

- » Survey
- » Open Discussion
- » Next Steps



Self Checkout & Food Ordering VOC | The Team



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EVP, Engineering
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Survey Questions

TO BE LOADED INTO
KAHOOT

Self Checkout

- Shrink is the biggest concern around SCO adoption
- In-store management unmanned & unmanned lanes
- Cash acceptance; CTM uninteresting because don't want staff to deal with cash

Express Ordering

- Who has a made to order food program in their store?
- What solution are you using to manage your program? (homegrown, Xpedient, Other). For other do a write-in
- Whose using an above site service for order delivery & pickup?
- Which above site ordering experience is most desired by your organization custom branded app or third-party delivery vendor app
- If you are using a service, what are the strengths? What are the weaknesses?
- Do you have a self-service or assisted model for food ordering?
- Do you have or are you planning to have a drive thru?
- Are you interested in ordering in dispenser?
- What operational model are you interested in for order at pump? Self-pick by customers in store, designated spot for pickup, or deliver to pump?

Roadmap

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Thank you!

