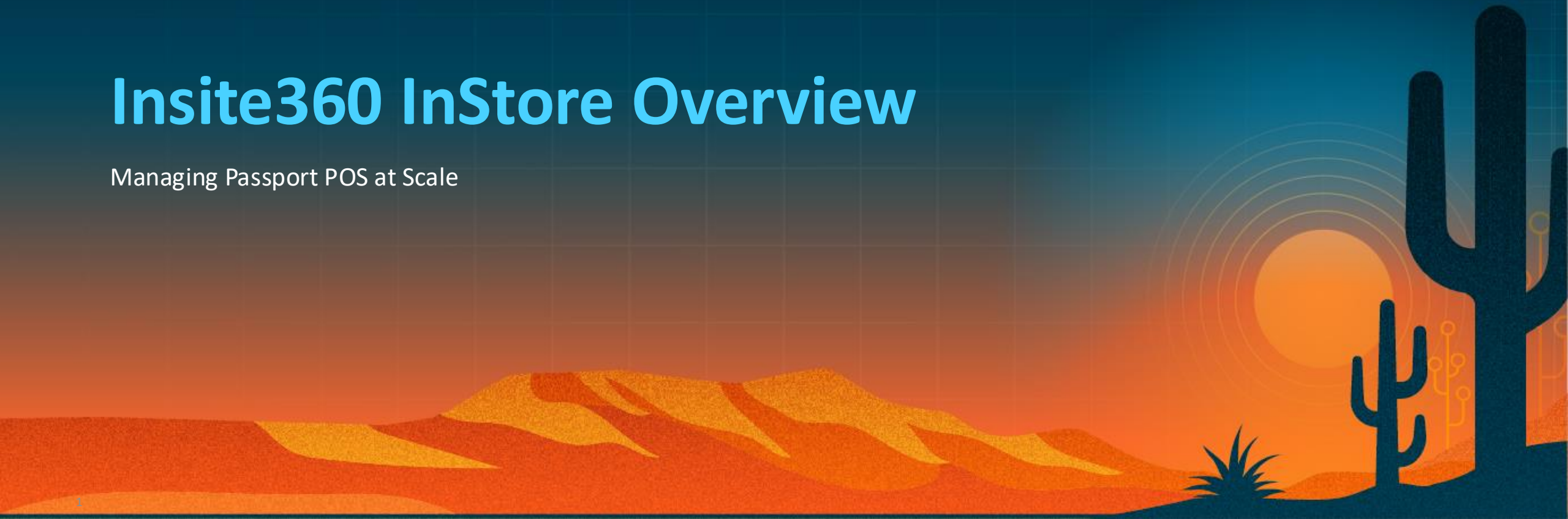


2026 | RETAIL
TECHNOLOGY
CONFERENCE

Insite360 InStore Overview

Managing Passport POS at Scale



Managing Passport POS at Scale: Purpose and Vision

Standardized Configuration

Standardized setup ensures consistent POS execution across all retail locations for operational efficiency.



Cloud-Based Visibility

Cloud-enabled monitoring enables proactive maintenance and advanced reporting for improved operational insight.

Centralized Management

Centralized control provides real-time visibility and streamlined operations for multi-site retail environments.



Future Operational Maturity

The HUB advances scalability and reduces risk through predictive maintenance and faster deployment.



Agenda

Current State

- Configuration
- Reports
- Fuel Price Changes
- Remote Support
 - RSU
 - NetOp
 - MWS from remote PC

Future in the HUB

- Asset Management
 - Device Control
 - Status
- Predictive Maintenance
- Alarms/Alerts
- Advanced Reporting

Speed Keys

Pre 24.04

Manage Speed Keys

Product Search

Product Description or ID Department Store

Description Product Id Department

24.04 and Above

Manage Speed Key Configuration

Speed key Templates

Edit Menu Template

Template Configuration

Menu Configuration

Speed Keys

Centralized and Consistent Configuration

Centralized Configuration Management

Central management of Speed Keys reduces variation and ensures consistent configurations across all sites and terminals.

Enhanced Operational Efficiency

Central updates minimize manual changes, reducing errors and supporting faster rollout of menu and promotion updates.

Customizable User Experience

Support for custom images allows retailers to tailor user interfaces while maintaining brand consistency and control.

Consistent Multi-Site Operations

Ensures familiar and predictable interfaces for cashiers and staff across multiple store locations.

Express Lane Configuration

The screenshot displays the INSITE360 Express Lane Templates configuration interface. The sidebar on the left contains navigation options such as Dashboards, Quick Links, Network Dashboard, Modules, and Settings. The main content area is titled 'Express Lane Templates' and includes tabs for Sites, Templates, and Library. Under the 'Configure template' section, there are several settings: 'Receipt printing configuration' set to 'Always', 'Use qualifier type as description' (checked), 'Show qualifier price' (checked), 'Enable attendant alarm' (unchecked), 'Show basket count on receipt' (unchecked), 'Allow fuel sales (This setting is managed by the POS.)' (unchecked), and 'Enable key in code' (unchecked). The 'Multi-language support' section has 'Enable multi-language support' checked, with 'Primary language' set to 'English' and 'Secondary language' set to 'Spanish'. The 'Timer configuration' section shows a prompt to 'Prompt the customer if they need assistance after 45 seconds of inactivity'. A preview window shows a 'Welcome!' message for 'Gilbert's FOOD 'N FUEL' with a 'Start' button.

Consistent Branded Experience

Express Lane Configuration enables consistent branding across multiple retail locations, ensuring corporate standards are met.

Reusable Configuration Templates

Templates allow retailers to quickly deploy and refresh branding elements without rebuilding configurations from scratch.

Simplified Rollout and Management

Streamlined rollout reduces effort and risk of inconsistency, improving operational efficiency and customer perception.

Scalable Future Expansion

The design supports future branding options, making it scalable for evolving retail needs and marketing goals.

Site Configurations

Full Configuration Standardization at Scale

"Gold Copy" Configurations

Cloning the configuration of a lab or store location to deploy across your estate for consistency.

Operational Efficiency

Consistent configurations reduce support calls, training complexity, and operational variances.

Scalable and Adaptable

The approach supports both new installations and ongoing changes, adapting to diverse deployment needs.

Governance and Quality Control

Maintaining store configurations in the cloud enforces reviewed changes aligned with enterprise policies for quality and control.

The screenshot displays the INSITE360 'Manage Store Configuration' interface. On the left is a navigation sidebar with sections for Dashboards (Quick Links, Network Dashboard), Modules (Instore, Forecourt, Visibility 2.0 Beta, Analyze, Remote Management, Impulse, Event Management, Report Management, Encore Experience), Settings (Account Management, Settings), and Help (Insite360 Help). The main area shows a 'Configuration Library' table with columns for Store Name, Store Number, and Store Name. A 'Select Configurations' dialog box is open, showing 'Store Options Configuration' for 'Gilberts RTC Mart'. The dialog includes fields for Store Number (050), Store Name (Gilberts RTC Mart), Address Line 1 (7300 W Friendly Ave), Address Line 2, Address Line 3, City (Greensboro), State (NC), and Postal Code (27410). Below this, another 'Select Configurations' dialog box is shown, prompting to 'Select all the configurations for new store' with a list of checked items: Pricebook, Taxes, Items, Discounts, Departments, Register, Speed Keys, and Department Keys. Buttons for 'Cancel' and 'Upload Without Editing' are visible.

Loyalty and Mobile Configuration

Cloud-Driven Consistency

The screenshot shows the 'Edit Template' interface for 'Mobile Payments Templates' in the INSITE360 system. The interface is divided into several sections:

- General Info:** Includes fields for 'Template Name' (set to 'Template_Assign'), 'Provider Name' (set to 'Provider_Assign'), 'Schema version' (set to '1.0'), and 'Settlement software version' (set to '123'). There are also fields for 'Settlement passcode' and 'Settlement employee'.
- Network:** Includes fields for 'Host IP Address' (set to '145') and 'Port Number' (set to '9052'). There is a checkbox for 'Enable TLS' which is currently unchecked.
- Other Fields:** Includes 'TLS Certificate Name' and 'OCSP Mode' (set to 'none').

A callout box highlights the 'Template Name' field with the value 'Template_Assign'. The left sidebar contains navigation options such as 'Dashboards', 'Quick Links', 'Network Dashboard', 'Modules', 'Instore', 'Forecourt', 'Visibility 2.0 Beta', 'Analyze', 'Remote Management', 'Impulse', 'Event Management', 'Report Management', 'Encore Experience', 'Settings', 'Account Management', and 'Help'.

Centralized Cloud Management

Central cloud management ensures consistent loyalty and mobile configurations across multiple sites with controlled updates.

Template-Driven Configuration

Template-based setups simplify rollout and maintenance, minimizing mismatched offers and inconsistent experiences.

Governance and Permissions

Defined editing permissions support governance, ensuring only approved changes are deployed for customer engagement.

Consolidation of Configurations

Configurations uploaded from sites are matched to a cloud template for consolidation.

Reports

Centralized Access to Operational Data

Centralized Data Access

Secure cloud storage enables centralized access to store reports and transaction data for authorized users anytime.

Locally Printed Reports

Locally generated store close and network reports are sent to the cloud in PDF format for easy sharing and enable reliable data presentation across teams.

Support for Auditing and Compliance

Centralized electronic journal access supports auditing, compliance, and dispute resolution with timely record availability.

Improved Decision-Making

Single source of truth reduces manual data collection and provides timely insights for better operational decisions.

The screenshot displays the INSITE360 Electronic Journal interface. At the top, there are buttons for Search, Reset, Download, and Files. Below these is a search bar and filter options for Store Number(s) (GVR ID: 883378), Oil Brand ID(s) (Select), and Start Date (04.27.2026 00:00). The main content area shows a table of records with the following columns: Store Number, Date Time, Transaction ID, Operator ID, and Source Type. The table contains 8 records, all for Store Number 883378, with dates on April 27, 2026, and Transaction ID 1538. The Source Type for all records is Register. The total number of records is 484. A navigation bar at the bottom of the table shows page 1 of 5.

Store Number	Date Time	Transaction ID	Operator ID	Source Type
883378	Apr 27, 2026, 7:41:54 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:52 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:52 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:34 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:33 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:29 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:29 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:28 AM EDT	1538	2	Register
883378	Apr 27, 2026, 7:41:17 AM EDT	1537	2	Register

Fuel Price Changes

Website or via API

Manage Fuel Price

Search Sites Upload

Search by Store Name Search by Store Number Search by Address

Search Clear

Store Number	Store Name	Address	City	State
	MANDY TEST	1 TEST STREET	GREENSBORO	NC
	M & R MARKET CITGO	5511 WEST FRIENDLY AVENUE	GREENSBORO	NC
02297	ALLENS CITGO	2107 N CHURCH ST	GREENSBORO	NC
08281	CROSS ROADS EXXON	5800 W MARKET ST	GREENSBORO	NC
1	KWIK TRIP	1200 E BESSEMER AVE	GREENSBORO	NC
100	QA-Verificatino BUE Site 1	7300 W FRIENDLY AVE	GREENSBORO	NC
102	QA-Verification BUE Site 3	7300 W FRIENDLY AVE	GREENSBORO	NC
103	QA-Verification BUE Site 4	7300 W FRIENDLY AVE	GREENSBORO	NC
104				

Current Price **New Price** + -

\$ 3.899	3.899	+ -
\$ 4.199	4.199	+ -
\$ 4.499	4.499	+ -
\$ 5.699	5.699	+ -

Flexible Pricing Model

Supports centralized control while allowing local adjustments for specific needs and circumstances.

Integration via API

Enables seamless price updates by linking directly with enterprise pricing systems to reduce manual errors.

Improved Customer Experience

Reduces delays and improves accuracy, allowing faster responses to market changes and better service.

Reliable and Scalable Management

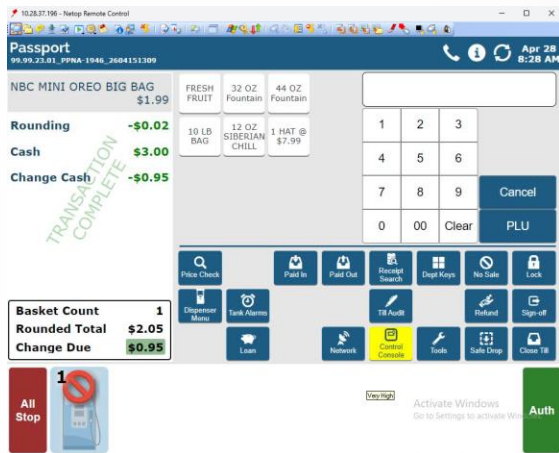
Ensures efficient and scalable price management, ideal for environments with frequent and time-sensitive changes.

Remote Support

Combination of InStore and Remote Tools

Remote Desktop via NetOp

- OS level troubleshooting
- File transfer
- Remote control



Health Scan Before Remote Upgrades

Upgrading from 23.01 to 24.04 or higher RSU will check...

- Server alerts in last 7 days
- OPT kernel compatibility with version you are upgrading to
- Percent of Free Drive Space
- Database integrity

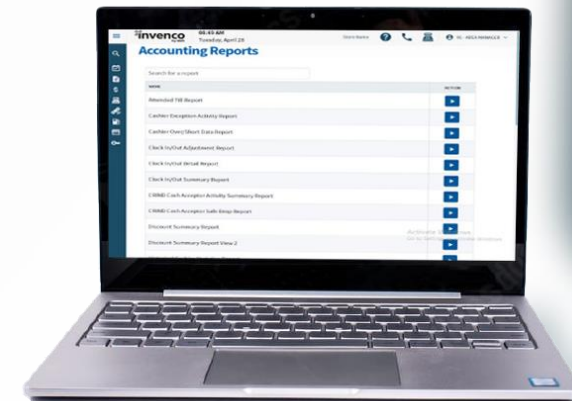
Software Compatibility Warning: Drive E:\ has less than 30 percent of space left. Please contact the helpdesk to have this issue investigated prior to pushing the upgrade.

Confirm you want to continue to Save and send update anyway?

Yes No

MWS Access from Remote PC

Browser based MWS allows for configuration changes to MWS for client workstations or a remote PC
*26.03 release



Future in The HUB

Asset Management

- Device Control
- Predictive Maintenance
- Active Monitoring



Statistics

- Connected devices
- Status of store operations. i.e. Store Close
- Telemetry Data



Configuration

- Full MWS Config in the Cloud
- Role based configurations for Retailers and MOCs



Reporting

- User generated reports
- AI suggested reporting
- Integrated reporting across Invenco devices.

