

# Introduction

# **Purpose**

This document lists the application-specific modem dial strings which should be programmed for G-SITE® systems that use the following modems.

Modem	Gilbarco® Part Number
Cardinal® 2400	PA02960000
Hayes® Accura	
• 56K V90	PA02960006
	PA02960005
• 56K V.34	PA02960004
• 33.6K	PA02960002
• 14.4K	PA02960001
MultiTech® MultiModem® V.90/K56flex™ V.92/K56flex™	PA02960007 PA02960009

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# **Related Documents**

Document		
Number	Title	GOLD Library
MDE- 3832	G-SITE System Remote Access Modem Install Instructions	POS Peripheral Devices
MDE-XXXX	Major Oil Company (MOC)-specific Manager/ Supervisor/Management Reports Manual	MOC-specific
MDE-XXXX	MOC-specific Program/Update Manual	MOC-specific

# **Important Safety Information**

This section introduces the hazards and safety precautions associated with installing, inspecting, maintaining or servicing this product. Before performing any task on this product, read this safety information and the applicable sections in this manual, where additional hazards and safety precautions for your task will be found. Fire, explosion, electrical shock or pressure release could occur and cause death or serious injury, if these safe service procedures are not followed.

#### **Preliminary Precautions**

You are working in a potentially dangerous environment of flammable fuels, vapors, and high voltage or pressures. Only trained or authorized individuals knowledgeable in the related procedures should install, inspect, maintain or service this equipment.

#### **Emergency Total Electrical Shut-Off**

The first and most important information you must know is how to stop all fuel flow to the pump/dispenser and island. Locate the switch or circuit breakers that shut off all power to all fueling equipment, dispensing devices, and Submerged Turbine Pumps (STPs).

#### **⚠** WARNING



The EMERGENCY STOP, ALL STOP, and PUMP STOP buttons at the cashier's station WILL NOT shut off electrical power to the pump/dispenser. This means that even if you activate these stops, fuel may continue to flow uncontrolled.

You must use the TOTAL ELECTRICAL SHUT-OFF in the case of an emergency and not the console's ALL STOP and PUMP STOP or similar keys.

#### **Total Electrical Shut-Off Before Access**

Any procedure that requires access to electrical components or the electronics of the dispenser requires total electrical shut off of that unit. Understand the function and location of this switch or circuit breaker before inspecting, installing, maintaining, or servicing Gilbarco equipment.

### **Evacuating, Barricading and Shutting Off**

Any procedure that requires access to the pump/dispenser or STPs requires the following actions:









- An evacuation of all unauthorized persons and vehicles from the work area
- Use of safety tape, cones or barricades at the affected unit (s)
- A total electrical shut-off of the affected unit (s)

#### Read the Manual

Read, understand and follow this manual and any other labels or related materials supplied with this equipment. If you do not understand a procedure, call a Gilbarco Authorized Service Contractor or call the Gilbarco Support Center at 1-800-800-7498. It is imperative to your safety and the safety of others to understand the procedures before beginning work.

#### Follow the Regulations

Applicable information is available in National Fire Protection Association (NFPA) 30A; Code for Motor Fuel Dispensing Facilities and Repair Garages, NFPA 70; National Electrical Code (NEC), Occupational Safety and Hazard Association (OSHA) regulations and federal, state, and local codes. All these regulations must be followed. Failure to install, inspect, maintain or service this equipment in accordance with these codes, regulations and standards may lead to legal citations with penalties or affect the safe use and operation of the equipment.

#### **Replacement Parts**

Use only genuine Gilbarco replacement parts and retrofit kits on your pump/dispenser. Using parts other than genuine Gilbarco replacement parts could create a safety hazard and violate local regulations.

# **Safety Symbols and Warning Words**

This section provides important information about warning symbols and boxes.

#### Alert Symbol

This safety alert symbol is used in this manual and on warning labels to alert you to a precaution which must be followed to prevent potential personal safety hazards. Obey safety directives that follow this symbol to avoid possible injury or death.

#### **Signal Words**

These signal words used in this manual and on warning labels tell you the seriousness of particular safety hazards. The precautions below must be followed to prevent death, injury or damage to the equipment:



**DANGER**: Alerts you to a hazard or unsafe practice which will result in death or serious injury.



**WARNING**: Alerts you to a hazard or unsafe practice that could result in death or serious injury.



**CAUTION** with Alert symbol: Designates a hazard or unsafe practice which may result in minor injury. **CAUTION** without Alert symbol: Designates a hazard or unsafe practice which may result in property or equipment damage.

# **Working With Fuels and Electrical Energy**

#### **Prevent Explosions and Fires**

Fuels and their vapors will explode or burn, if ignited. Spilled or leaking fuels cause vapors. Even filling customer tanks will cause potentially dangerous vapors in the vicinity of the dispenser or island.

#### No Open Fire

Open flames from matches, lighters, welding torches or other sources can ignite fuels and their vapors.

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#### No Sparks - No Smoking

Sparks from starting vehicles, starting or using power tools, burning cigarettes, cigars or pipes can also ignite fuels and their vapors. Static electricity, including an electrostatic charge on your body, can cause a spark sufficient to ignite fuel vapors. Every time you get out of a vehicle, touch the metal of your vehicle, to discharge any electrostatic charge before you approach the dispenser island.

#### **Working Alone**

It is highly recommended that someone who is capable of rendering first aid be present during servicing. Familiarize yourself with Cardiopulmonary Resuscitation (CPR) methods, if you work with or around high voltages. This information is available from the American Red Cross. Always advise the station personnel about where you will be working, and caution them not to activate power while you are working on the equipment. Use the OSHA Lockout/ Tagout procedures. If you are not familiar with this requirement, refer to this information in the service manual and OSHA documentation.

#### **Working With Electricity Safely**

Ensure that you use safe and established practices in working with electrical devices. Poorly wired devices may cause a fire, explosion or electrical shock. Ensure that grounding connections are properly made. Take care that sealing devices and compounds are in place. Ensure that you do not pinch wires when replacing covers. Follow OSHA Lockout/Tagout requirements. Station employees and service contractors need to understand and comply with this program completely to ensure safety while the equipment is down.

#### **Hazardous Materials**

Some materials present inside electronic enclosures may present a health hazard if not handled correctly. Ensure that you clean hands after handling equipment. Do not place any equipment in the mouth.

# **▲** WARNING

The pump/dispenser contains a chemical known to the State of California to cause cancer.

#### **▲** WARNING

The pump/dispenser contains a chemical known to the State of California to cause birth defects or other reproductive harm.

### In an Emergency

#### Inform Emergency Personnel

Compile the following information and inform emergency personnel:

- Location of accident (for example, address, front/back of building, and so on)
- Nature of accident (for example, possible heart attack, run over by car, burns, and so on)
- Age of victim (for example, baby, teenager, middle-age, elderly)
- Whether or not victim has received first aid (for example, stopped bleeding by pressure, and so on)
- Whether or not a victim has vomited (for example, if swallowed or inhaled something, and so on)

#### **↑** WARNING



Gasoline ingested may cause unconsciousness and burns to internal organs.

Do not induce vomiting.

Keep airway open.

Oxygen may be needed at scene.

Seek medical advice immediately.

#### **↑** WARNING



Gasoline inhaled may cause unconsciousness and burns to lips, mouth and lungs.

Keep airway open.

Seek medical advice immediately.

#### **★** WARNING



Gasoline spilled in eyes may cause burns to eye

Irrigate eyes with water for approximately 15 minutes.

Seek medical advice immediately.

#### **⚠** WARNING



Gasoline spilled on skin may cause burns. Wash area thoroughly with clear water. Seek medical advice immediately.

**IMPORTANT**: Oxygen may be needed at scene if gasoline has been ingested or inhaled. Seek medical advice immediately.

#### Lockout/Tagout

Lockout/Tagout covers servicing and maintenance of machines and equipment in which the unexpected energization or start-up of the machine(s) or equipment or release of stored energy could cause injury to employees or personnel. Lockout/Tagout applies to all mechanical, hydraulic, chemical or other energy, but does not cover electrical hazards. Subpart S of 29 CFR Part 1910 - Electrical Hazards, 29 CFR Part 1910.333 contains specific Lockout/ Tagout provision for electrical hazards.

# **Modem Strings**

This section provides information on programming the dial strings, and the different types of dial strings.

# **Programming a Modem String**

To program the modem dial string, proceed as follows:

- 1 Verify the part number on the side of the modem.
- 2 Select the appropriate modem dial string by referring to the corresponding table in the section, "Remote Access Modem Strings" or "Network Access Modem Strings".
- **3** Refer to the MOC-specific Manager/Supervisor or Program/Update manuals for instructions on programming the modem dial string.

Note: In modem dial strings,  $\emptyset$  represents the number zero.

# **Remote Access Modem Strings**

This section is for setting PA02961007 for remote access only. To configure the modem, refer to MDE-3832 G-SITE System Remote Access Modem Install Instructions. For all other installations, refer to "Network Access Modem Strings".

The MultiTech MultiModem has a baud rate control parameter of \$SB192ØØ. If the baud rate is changed in G-SITE, this parameter MUST be changed. Else, files may not be transmitted.

Modem String Type	Modem Dial String
Modem Initialization String	AT\$SB192ØØX4&KØ&W
Modem Reset String	ATZØ
Modem Dial String	ATDT

# **Network Access Modem Strings**

This section provides dial strings for each modem.

### Cardinal 2400 (PA02960000) Modems

This section provides modem dial strings for Cardinal 2400 (PA02960000) modems.

Software Application	Modem Dial String
ADS-D Connection, Ashland, Clark, CITGO®, Marathon, Fina®, Shell®, SunocosM, 76 Products (Tosco)	AT&FVØEØ&D2
BP®	AT&FVØEØ&D2DT

# Hayes Accura 56K V90 (PA02960006 and PA02960005) Modems

This section provides modem dial strings for Hayes Accura 56K V90 (PA02960006 and PA02960005) modems.

Software Application	Modem Dial String
ADS-D Connection, Ashland, Clark, CITGO, Marathon, Fina, Shell, 76 Products (Tosco), Phillips 66, Conoco	AT&FVE&C1&KØ&Q6&D2S38=ØS37=5
ADS-C Connection, Hess Oil, US Oil, Englefield Oil, Gas City	AT&FVE&C1&KØ&Q6&D2S38=ØS37=6
Buypass <sup>SM</sup> Connection	AT&FVE&C1&KØ&Q6&D2S38=ØS37=5DT
BP	AT&FVE&C1&KØ&Q6&D2S38=ØS37=6DT
Sunoco V40.X.XX	AT&FVE&C1&K&D2&Q6
Sunoco V42.X.XX	AT&FVE&C1&KØ&Q6&D2N1S38=ØS37= 5S11=5Ø&W

# Hayes Accura 56K V.34 (PA02960004), Hayes Accura 33.6K (PA02960002), and Hayes Accura 14.4K (PA02960001) Modems

This section provides modem dial strings for Hayes Accura 56K V.34 (PA02960004), Hayes Accura 33.6K (PA02960002), and Hayes Accura 14.4K (PA02960001) modems.

Software Application	Modem Dial String
ADS-D Connection, Ashland, Clark, CITGO, Marathon, Fina, ADS-C Connection, Phillips 66, Conoco, Hess Oil, US Oil, Englefield Oil, Gas City, Shell, 76 Products (Tosco)	AT&FVE&KØ&Q6&D2
BP, Buypass Connection	AT&FVE&KØ&Q6&D2DT
Sunoco V40.X.XX	AT&FVES37=5&KØ&Q6&D2
Sunoco V42.X.XX	AT&FVES37=5NØ&KØ&Q6&D2S11=5Ø

#### MultiTech MultiModem V.90/K56flex (PA02960007)

This section provides modem dial strings for MultiTech MultiModem V.90/K56flex (PA02960007).

Software Application	Modem Dial String
ADS-D Connection, Ashland, Clark, CITGO, Marathon, Fina, Shell, 76 Products (Tosco), Phillips 66, Conoco	AT&F+A8E=,,,ØVE&K&Q6%CX4+MS=1
ADS-C Connection, Hess Oil, US Oil, Englefield Oil, Gas City, NBS	AT&F+A8E=,,,ØVE&K&Q6%CX4+MS=2
Buypass Connection, Sunoco	AT&F+A8E=,,,ØVE&K&Q6%CX4+MS=1DT
BP	AT&F+A8E=,,,ØVE&K&Q6%CX4+MS=2DT

# MultiTech MultiModem V.92/K56flex (PA02960009)

This section provides modem dial strings for MultiTech MultiModem V.92/K56flex (PA02960009).

Software Application	Modem Dial String
Remote Access Modem Initialization String	AT&K0X4+IPR=19200&W0
ADS-D Connection, Ashland, Clark, CITGO, Marathon, Fina, Shell, 76 Products (Tosco), Phillips 66, Conoco	AT&F0V0E0&K0%C0X4S38=0S37=5
ADS-C Connection, Hess Oil, US Oil, Englefield Oil, Gas City, NBS	AT&F0V0E0&K0%C0X4S38=0S37=6
Buypass Connection, Sunoco	AT&F0V0E0&K0%C0X4S38=0S37=5DT

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