

CFN Series

Profit Point Clerk's Manual

Version 2.3 and above Version 3.3 and above

MDE-4355 (formerly C35745)

Computer Programs and Documentation

All Gasboy computer programs (including software on diskettes and within memory chips) and documentation are copyrighted by, and shall remain the property of, Gasboy. Such computer programs and documents may also contain trade secret information. The duplication, disclosure, modification, or unauthorized use of computer programs or documentation is strictly prohibited, unless otherwise licensed by Gasboy.

FCC Warning

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

Approvals

Gasboy, Greensboro, is an ISO 9001:2000 registered facility. Underwriters Laboratories: New York City:

U. L. File#	Products listed with U. L.	NYFD C of A #	Product	Executive Order #	Product		
MH4314	All dispensers and self-contained pumping	4823	9100A, 9140A, 9152A, 9153A,	G-70-52-AM	Balance Vapor Recovery		
WIII+51+	units		9800A, 9840A, 9850A, 9852A,	G-70-150-AE	VaporVac		
	Power operated Transfer Pump Models 25,		9853A, 9140				
MH6418	25C, 26, 27, 28, 72, 72S, 72SP, 72X, 73 and	4997	9822A, 9823A				
	1820	5046	91000, 91400, 91520, 91530,				
MH7404	Hand operated Transfer Pump Models 1230 Series, 1243 Series, 1520 and 1720 Series		9800Q, 9840Q, 9852Q, 9853Q				
MH10581	Key control unit, Model GKE-B Series						
	Card reader terminals, Models 1000, 1000P						
	Site controller, Model 2000S CFN Series						
	Data entry terminals, Model TPK-900 Series						
	Fuel Point Reader System						

NCWM - Certificate of Compliance:

Gasboy pumps and dispensers are evaluated by the National Conference of Weights and Measures (NCWM) under the National Type Evaluation Program (NTEP). NCWM has issued the following Certificates of Compliance (COC):

	COC#	Product	Model #	COC#	Product	Model #	COC#	Product	Model #
	95-179A2	Dispenser	9100 Retail Series, 8700 Series, 9700 Series	91-019A2	Dispenser	9100 Commercial Series			
-	95-136A5	Dispenser	9800 Series	91-057A3	Controller	1000 Series FMS, 2000S-CFN Series			

Patents

Gasboy products are manufactured or sold under one or more of the following U.S. patents.:

Dispensers

5,257,720

Point of Sale/Back Office Equipment

D335,673

Trademarks

Non-registered trademarks	Registered trademarks	
Atlas TM	ASTRA®	
Consola TM	Fuel Point®	
Infinity TM	Gasboy®	Ad
	Keytrol®	per

Slimline®

Additional U.S. and foreign trademarks bending.

California Air Resources Board (CARB):

Other brand or product names shown may be trademarks or registered trademarks of their respective holders.

Additional U.S. and foreign patents pending.



Table of Contents

1 – Introduction		1
About this Manual Profit Point PLUS	Modular Components	. 1 1
2 – Important Safety II	nformation	3
	Safety Symbols and Warning Words	.4
3 – The Keyboard		5
	Pump Keys. Selection Keys Keys to Ring Up a Sale Payment Keys Pump Operation Keys Numeric Keypad. Product Keys Modifier Keys Edit Keys Special Operations Keys Clerk Menu and Manager Menu Keys Operation Keys Menu Keys Menu Keys	6 7 8 9 9 9 9 9 10 11 11 12 12 13
4 – The Screen		15
Default Display Symbols Screen Areas Status Block	Display of Entered Information. Selection Box. Screen Arrows Scrolling with Arrow Keys. Screen Saver . Status Block Details.	15 15 15 15 15 16 16 17 17 18 18

Lower Line Display						
5 – Menus	21					
		_				
Payable Menu						
Log Menu						
The Product Menus	25 Product-menu Bar 25 Department 26 Item 26 Size 27 Price 28 Quantity 28					
6 – Basic Operations	31					
Turn On the Modular P Turn On the Integral Pr Turn Off the DOS Modu Turn Off the Modular N Turn Off the Integral Pr Sign On Start Pumping	cted Sale 31 rofit Point 32 ofit Point 32 ular Profit Point 33 T Profit Point 33 ofit Point 33 ofit Point 33 ofit Point 34 ofit Point 34 ofit Point 34					
See Previously Entered Remove Items from a S	37 I Items 37 Sale 37 Sale 37 Sale 38 Food Stamps 38					
	39Enter a Customer's Card40Hand Authorization40Hand Entry40Continue Other Sales During Card Verification41					

PIN Pad Verification	
Card Receipt Combine Sales Into a Multiple Sale Print a Receipt	42
Control the Drawer	
Access Special Functions	
Training Mode (Special Function 50)Stand-alone Mode (Special Function 51)Pay Off Sale from a Customer List (Special Function 60)Enter a Patron Number on a Cash Sale	47 47
7 – Postpay Fuel Sales	49
Start a Pump, Postpay Display Postpay Sale Total	49
8 – Prepay Fuel Sales	51
Start a Pump, Prepay	
9 – Merchandise Sales	55
Start a Merchandise SaleScan ItemsAdd Items to a SaleAdd Fuel to a Merchandise SaleInterrupt a Sale, Start a Pump, and Return to the Sale	
10 – Special Procedures	59
Create Pay-out Sales Create Refund Items within Sales Reverse a Sale Record a Drive-away	
11 – Real-life Examples	61
Scanner Prepay Fuel	
Postpay Fuel	65
12 – File Transfer	69
File Transfer at the Profit Point From Profit Point to Profit Point	

File Transfer at the Site Controller The SEND FILE Command The SEND COMMAND Command POS.CMD File	. 71 .72
13 – Clerk Menu	73
14 – Manager Menu	79
15 – Appendix: Trademark Information	83
Index	Index-1

1 – Introduction

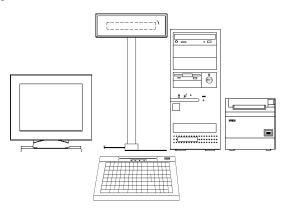
About this Manual

The first chapters will acquaint you with the features of the Profit Point system. Then, once you are familiar with the layout of the Profit Point, its keys, screen and menus, the remaining chapters explain the operations of the Profit Point. The chapters also contain quick reference boxes next to the detailed information for different functions. These boxes contain the key strokes needed to do the function without extra information. They do not provide every option but provide the "normal" sequence of keystrokes for a function; there may be other ways. Read the detailed information for all options.

Profit Point PLUS

The Profit Point PLUS system is available in two styles: Modular and Integral. The Integral system runs on the CFN III PC; the Modular system runs on its own PC.

Modular Components



The Gasboy modular Profit Point PLUS is a sophisticated computer featuring:

- a keyboard for quickly ringing up sales and has a built-in card reader
- a screen, with built-in speakers, that displays helpful menus, messages, and symbols
- an optional receipt printer
- an optional bar-code scanner (not shown)
- an optional PIN pad for Debit and Fleet card data entries (not shown)
- a customer display.

Integral Components

The integral Profit Point is only available on a CFN III PC running version 3.0 and above. The Profit Point is stored on the CFN III hard disk. The screen will display and function the same as the modular Profit Point. Your keyboard will probably be the same as the modular but a PC keyboard can be used with a template placed over the keyboard that has the corresponding keys. This manual assumes that you are using a Profit Point keyboard for your site operations.

The integral Profit Point will function exactly as the modular except where noted in this manual.

2 – Important Safety Information

Before performing any task on this product, read the safety information in this section and the applicable sections in this manual, where additional hazards and safety precautions for your task will be found.

Safety Symbols and Warning Words

This section provides important information about warning symbols and boxes.

Alert Symbol

This safety alert symbol is used in this manual and on warning labels to alert you to a precaution which must be followed to prevent potential personal safety hazards. Obey safety directives that follow this symbol to avoid possible injury or death.

Signal Words

These signal words used in this manual and on warning labels tell you the seriousness of particular safety hazards. The precautions that follow must be followed to prevent death, injury or damage to the equipment.

\land DANGER

This signal word is used to alert you to a hazard or unsafe practice which **will** result in **death or serious injury**.

\Lambda WARNING

This alerts you to a hazard or unsafe practice that could result in death or serious injury.

A CAUTION

This signal word designates a hazard or unsafe practice which may result in minor injury.

CAUTION

When used by itself, CAUTION designates a hazard or unsafe practice which may result in **property or equipment damage.**

Hazardous Materials

Some materials present inside electronic enclosures may present a health hazard if not handled correctly. Be sure to clean hands after handling equipment. Do not place any equipment in mouth.

🛆 WARNING

This area contains a chemical known to the State of California to cause cancer.

This area contains a chemical known to the State of California to cause birth defects or other reproductive harm.

Read the Manual

Read, understand and follow this manual and any other labels or related materials supplied with this equipment. If you do not understand a procedure, call a Gasboy Authorized Service Contractor or call the Gasboy Call Center at 1-800-444-5529. It is imperative to your safety and the safety of others to understand the procedures before beginning work.

3 – The Keyboard

The Profit Point default keyboard arrangement is shown below (the layout may have been changed at your site):

Preh® keyboard

PUMP 1	PUMP 2	PUMP 3	PUMP 4	PUMP 5	PUMP 6	PUMP 7	PUMP 8	PREV	MDSE	ALL S	TOP	◀	•	PREV ITEM	CLEAR MENU
PUMP 9	PUMP 10	PUMP 11	PUMP 12	PUMP 13	PUMP 14	PUMP 15	PUMP 16	WRKN SALE	NEW MDSE	STO	DP	V	4	NEXT ITEM	SPEC FUNC
PUMP 17	PUMP 18	PUMP 19	PUMP 20	PUMP 21	PUMP 22	PUMP 23	PUMP 24	MGR MENU	CLERK MENU	STA	RT	OFF ROAD	NO SALE	VOID	PRINT
									LIST DEPT	REVERSE	RETURN	PREPAY	PRESET	ADD ITEM	ADD FUEL
									PLU	CLUB	FOOD STAMPS	7	8	9	BACK SPACE
									SIZES	CHE	CK	4	5	6	CLEAR
									EDIT	CRE	DIT	1	2	3	E N T
OFF H	IOOK	ACT	IVE	PAYA	BLE	PUN	1PS	LOG	MULTI SALES	CAS	SH	0	00		E R

Ultimate Technology® keyboard

	_											
1, 2] 3_	4	5_	6	7 , 4	8	A LL	STOP	\leftarrow	$\left[ightarrow ight]$	۳Ũ	
9 [1Q] [1]	12,	13	14	15	16	PREV	Hand State	\rightarrow	$[\uparrow]$		
_17 18	19	20	[_21,	22	23,	24	3	饕	ST	'OP	VOD (PRBLT HOPS
	•	ца Ца Ца	х Б	PLII , 6	ци инт		PIEEPKY C 97		_ ST/	ART	轚	μ.
			Ţ	_	RT/B	REVIES	Ē.		7	8	9	BADA Spice
				н	M			CHECK	4	5	6	
;		ľan¶		H		Su	, CRE	DIT	1	2	5	L.
		ITVE		UBLE	PUL	APS	, CA	SH	G	00	۶.	ľ

Notes:

- The functions of some of these keys depend on which menu is on the screen when that key is pressed.
- Most keys have a letter or function name printed in small characters in the lower right corner of the key cap. These characters are explained later in this chapter under Alphabetic Keys.
- To redefine a key, such as changing FOOD STAMP to DEBIT, refer to the keyboard configuration information in MDE-4356 Profit Point Reference Manual.
- The Preh keyboard only supports alpha characters as long as the POS application (POS_MENU) is running; no DOS or NT functions are available if the POS application is not running. The Ultimate Technology keyboard is the POS and QWERTY keyboard.
- There are toggling sequences between keyboards on Profit Point systems with a POS and QWERTY keyboard. To toggle from an active QWERTY keyboard to the POS keyboard, press the **ESC** key on the QWERTY keyboard. To toggle from an active POS keyboard to the QWERTY keyboard, press **SPEC FUNC** (**F11**) on the QWERTY keyboard then press **CLEAR_MENU** on the POS keyboard.

The Profit Point keys that have a specific function are discussed starting with "Pump Keys" on page 6. Some of the keys discussed are not in the default arrangement; they are included because some sites will want to add them.

Pump Keys

The Profit Point can have up to 32 pump keys, though only 24 are shown below:

PUMP 1	PUMP 2	PUMP 3	PUMP 4	PUMP 5	PUMP 6	PUMP 7	PUMP 8
PUMP 9	PUMP 10	PUMP 11	PUMP 12	PUMP 13	PUMP 14	PUMP 15	PUMP 16
PUMP 17	PUMP 18	PUMP 19	PUMP 20	PUMP 21	PUMP 22	PUMP 23	PUMP 24

If your site has fewer than the 24 pumps indicated above, the keys that are not used for pumps can be assigned to other uses.

The key symbol *P#* (standing for Pump number) is used in this manual to represent a pump key.

P#	Each of these keys does one of the following:Selects a sale on a pump
	• Alternates between current and previous if both sales are in the menu
	• Selects the current pump sale if the sale is not in the menu.

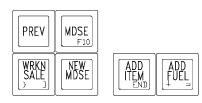
Selection Keys

The selection keys select menus, items, and sales.

←	►	PREV ITEM PGUP
↓		NEXT HEM PGDN

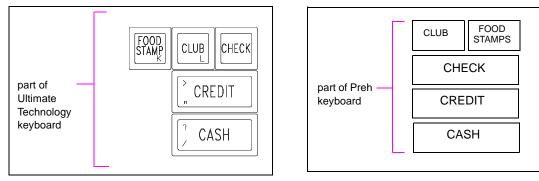
\rightarrow or \leftarrow	Selects a menu from the menu bar at the top of the screen.
↑ or ↓	Picks an entry in a menu.
PREV ITEM or NEXT ITEM	Selects an item in the ticket at the right side of the screen (up and down).

Keys to Ring Up a Sale



PREV	Calls up the previous merchandise sale or the previous sale on a selected pump. Toggles between the current and previous sales on that pump.
MDSE	This key does one of the following:Selects a merchandise sale that appears in a menu
	• Alternates between current and previous if both sales are in the menu
	• Selects the current sale if the sale is not in the menu.
WORKING SALE	Selects the sale that is having items added—in other words, selects the working sale. This is useful for getting back to the customer at the counter after being interrupted by an off-hook request or other actions.
NEW MDSE	Starts a new merchandise-only sale—to be used when you want to start a new merchandise sale before paying off the working sale. (Makes a new working sale).
ADD ITEM	Informs the Profit Point that you wish to add items to the selected sale—that is, makes the selected sale the working sale. This is useful in a postpay sale when a customer wants to buy merchandise after fueling.
ADD FUEL	Adds fuel to the selected merchandise sale and makes it the working sale. (There can be only one fuel item per sale. However, you can combine two or more cash fuel sales into a multiple sale—see "Basic Operations" on page 31.)

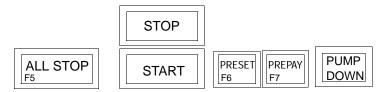
Payment Keys



The payment keys select a payment method for each sale.

Note: In this manual, <u>CREDIT</u> can also be taken as referring to <u>DEBIT</u> or <u>CLUB</u>, if your Profit Point has those keys. (A club card is a privately issued credit card.)

Pump Operation Keys



These keys:

- start and stop pumping on selected pumps
- preset dollar or volume amounts of fuel
- designate a fuel sale as prepay
- manually enter fuel-sale information at the pump-down menu.

ALL STOP	Immediately stops all pumps— <i>use only in an emergency.</i> Once you have pressed this key, press it again to restart the site when the emergency is under control.
STOP	Pressed once, halts pumping on the selected pump. Pressed twice, forces the sale on the selected pump to payable status.
START	Starts, or restarts, pumping on the selected pump.
PRESET	Toggles between dollar and volume amounts; allows you to set a limit on a fuel sale before pumping starts.
PREPAY	Sets the dollar amount on prepay fuel sales and accepts payment.
PUMP DOWN	Displays the pump-down menu, which lets you manually enter fuel sale information when the Site Controller is not working and the pumps have been put in manual mode [see "Stand-alone Mode (Special Function 51)" on page 47].

Numeric Keypad

Use the numeric keypad to enter prices, sizes, and quantities of items, and to preset fuel amounts.

7	8	9	
4	5	6	
1	2	3	
0	00	×.	ENTER

X/•	 If a customer buys, for example, three identical items, you should ring up one of the items, then: press X/• twice (to add the other two items to the entry). ~ OR ~ press 3 X/•. In some Site Controller functions, such as safe drops, this key adds the decimal point in entering dollar amounts.
ENTER	Press this key to complete a data entry or to respond to some prompts.

Product Keys

This group consists mainly of item and department keys, which together are known as the product keys. Each site sets up in its own arrangement of these keys, usually based on which are the most popular items at that site.

Note carefully the distinction between a department key and the LIST DEPT key (which is discussed under "Special Operations Keys" on page 10).

An Item Key

Only one product is assigned to the key—[MILK], for example—and the price (which can be overridden using the [EDIT] key) is automatically entered by the Profit Point.

A Department Key

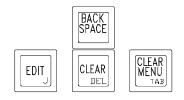
For example, <u>DAIRY</u>. Price entry is required.

Modifier Keys

12 oz SMALL ≸ 4
16 oz MED R
20 oz LARGE F
32 oz GIANT

The modifier keys let you select the size of an item you are ringing up without your first having to call up the size menu.

Edit Keys



CLEAR MENU	Cancels the current operation and clears the current display from the screen; replaces it with the previous display.
EDIT	Lets you edit an item while ringing up that item.
BACK SPACE	Deletes the last character(s) keyed in.
CLEAR	Clears the entry just keyed in, provided ENTER has not yet been pressed.

Special Operations Keys



SPEC FUNC	Displays the Special Functions list (see "Access Special Functions" on page 43).
PLU	If you press this key without entering an item number before or after pressing it, you see a lengthy list of all stock numbers and departments in your store (UPC items are excluded). This key—along with item numbers—lets you enter products or departments that are not assigned to other keys. You can enter the item's number before or after you press the PLU key. The number you enter can be: • a department (1 or 2 digits), • the number assigned to that specific item (3-5 digits), or • a UPC (Universal Product Code) code (6 + digits). • To ring up an item with the PLU key: • enter the item's number and press PLU or • press PLU, enter the item's number, and press ENTER.
LIST DEPT	 Displays a list of all departments in the store and allows you to search through those departments. To see a list of all stock-numbered items (not UPC items) in a department: enter a department's number and press <u>LIST DEPT</u> or press <u>LIST DEPT</u>, enter the department's number, and press <u>ENTER</u>. You can then ring up an item in that department.
OFF ROAD	Discounts a fuel item to remove the included road taxes, as allowed in your area. This feature can also be activated through the Profit Point's special functions (see "Access Special Functions" on page 43).

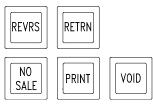
MULTI SALES	Links two or more cash sales together into one cash sale (see
	"Combine Sales Into a Multiple Sale" on page 42).

Clerk Menu and Manager Menu Keys

These keys let you perform shift-break, clerk-change, and report functions. The clerk menu is discussed in "Clerk Menu" on page 73, and the manager menu is discussed in "Manager Menu" on page 79.



Operation Keys



REVRS	Reverses a sale by taking it from paid back to <i>payable</i> . This is also a special function (see "Basic Operations" on page 31).
RETURN	Creates a separate sale to consist entirely of returned items. (Use a refund key or department to include a returned-item entry in a merchandise sale—see "Special Procedures" on page 59.) Return is also a special function (see "Basic Operations" on page 31).
NO SALE	Opens the cash drawer and logs a No Sale on the Site Controller log.
PRINT	Prints a receipt for the selected sale.
VOID	 This key does one of the following: removes the selected merchandise or fuel item from the selected, not-yet-completed sale if the subtotal is selected, removes <i>all</i> merchandise items from that sale.

Menu Keys

The four double-wide keys on the left in the bottom row select their corresponding menus and display those menus on the screen (see "Menus" on page 21).



LOG	Displays messages generated by the Site Controller (see "Menus" on page 21).
-----	--

F1	<atl> F1</atl>	F2	<atl> F2</atl>	F3	<alt> F3</alt>	F4	<atl> <f4< td=""></f4<></atl>	F5	<alt> F5</alt>	F6	<alt> F6</alt>	•	•	PAGE UP	CLEAR MENU
F7	<atl> F7</atl>	F8	<atl> F8</atl>	F8	<alt> F8</alt>	F9	<atl> F9</atl>	F9	<alt> F9</alt>	F10	<alt> F10</alt>	V	4	PAGE DOWN	ESC
<ctl> F1</ctl>	<ctl> F2</ctl>	<ctl> F3</ctl>	<ctl> F4</ctl>	<ctl> F5</ctl>	<ctl> F6</ctl>	<ctl> F7</ctl>	<ctl> F8</ctl>	<ctl> F9</ctl>	<clt> F10</clt>	<ctl> F11</ctl>	<clt> F12</clt>	«ALT»«GS» F12	<shft> F12</shft>	Home	Tab
"	1	2	3	4	5	6	7	8	9	0	-	=	١	End	*
q	w	е	r	t	у	u	i	0	р	[]	7	8	9	BACK SPACE
а	S	d	f	g	h	j	k	Ι	;	,	<shft> F11</shft>	4	5	6	DEL
z	x	с	v	b	n	m	,		/	<shft> F9</shft>	<shft> F10</shft>	1	2	3	E N T
<shift></shift>	<shift> F1</shift>	<ctl></ctl>	<shift> F2</shift>	SPACE	<shift> F3</shift>	<alt></alt>	<shft> F4</shft>	<shft> F5</shft>	<shft> F6</shft>	<shft> F7</shft>	<shft> F8</shft>	()		E R

You can also operate the Profit Point in DOS instead of running the Profit Point program. When in DOS, you can enter all 26 alphabetic characters, plus the special characters—such as <> ? | @ # \$ % & *—found on most standard computer keyboards. The keyboard also includes ten function keys, the tab key, and cursor keys.

Look in the lower right corner of the Profit Point's keys to see which keys to press in DOS to get which alphabetic characters. As you will see below and on the keyboard, the alphabetic keys are arranged in the standard QWERTY layout

Alphabetic Keys

Manager Keyswitch

Ultimate Technology Keyboard

The 3-position manager keyswitch is located just to the left of the Profit Point's built-in card reader. The three positions, from top to bottom, are: on, off, and manager. (Some sites might not use the manager position.)

The position of the key in the manager keyswitch affects the sign-on permission level in effect. The manager position has a permission level that is independent of the operator's sign-on permission level.

- The off position turns the keyboard off (note: the emergency ALL STOP key will still work).
- The on position is permission level 1.
- The manager position is permission level 8.

The permission level of all functions—such as those in the special functions menu or those on special keys like <u>MANAGER MENU</u> and <u>CLERK MENU</u>—is set in the Profit Point's CONFIG.POS file.

For the on and manager positions, you may perform a function if your sign-on permission level allows it or if the key's position allows it. In other words, the higher permission level—yours (if you are the operator who is signed on) or the key position's—is the one in effect.

If you are signed on and need to perform a function that requires a higher priority than your sign-on allows, you can do one of the following:

- Insert the key in the keyswitch and turn it to the manager position
- Have another operator with a higher sign-on priority sign on and perform the function. You must then sign on again to resume normal operation.

Preh Keyboard

The 5-position manager keyswitch is located just to the right of the Profit Point PLUS built-in card reader. The five positions are: 0 = OFF, 3 = Supervisor, 4 = Manager, 1 = General Clerk, 2 = Clerk 2 (user=2, password=2). When the switch is turned to position 2, an automatic login as user 2 with password of 2 is attempted. If you want to use this position, set user 2 password in the site controller accordingly.

There is no configuration setting for the user ID and password for clerk 2, but you can edit the file c:\pos\posexec.bat and add the line set CLERK2=02*password*

where you substitute the acutal password for *password*. If you want to use something other than user 2, then you can use that 2-digit number in place of 02 in the new line in the posexec.bat file.

The position of the key in the manager keyswitch affects the sign-on permission level in effect. The manager position has a permission level that is independent of the supervisor's sign-on permission level.

- The off position turns the keyboard off (note: the emergency ALL STOP) key will still work).
- The supervisor position is permission level 4.
- The manager position is permission level 8.

The permission level of all functions—such as those in the special functions menu or those on special keys like <u>MANAGER MENU</u> and <u>CLERK MENU</u>—is set in the Profit Point PLUS CONFIG.POS file.

For the on and manager positions, you may perform a function if your sign-on permission level allows it or if the key's position allows it. In other words, the higher permission level—yours (if you are the operator who is signed on) or the key position's—is the one in effect.

If you are signed on and need to perform a function that requires a higher priority than your sign-on allows, you can do one of the following:

- Insert the key in the keyswitch and turn it to the manager position
- Have another operator with a higher sign-on priority sign on and perform the function. You must then sign on again to resume normal operation.

4 – The Screen

Screen Features

Display of Entered Information

Any information you enter in the Profit Point will be reflected on the screen. Use this feature to check that you have entered information, such as price or size, correctly.

Selection Box

If you look at the illustrations in "Menus" on page 21, you will see that many of them show one of their items displayed within a box, called a selection box. This selection box indicates that its item is the one currently selected; if you press a key that affects this type of item, the selected item is the one that will be affected.

The *selected sale* is the sale shown in the sale display on the right side of the screen. If that sale is also included on whatever menu may be displayed, the selection box around that sale in the menu shows it is the selected sale.

Screen Arrows

When the sale display (which is the area on the right of the screen; see "Sale Display" on page 18) and menus contain more information than can fit on one screen, you will see pairs of small triangular arrows.

Arrows at the bottom of the sale display or menu indicate there are more entries that you can see by pressing MEXTITEM or U to scroll down.

Arrows at the top of the sale display or menu indicate there are more entries that you can see by pressing PREVITEM or \uparrow to scroll up.

Scrolling with Arrow Keys

You can tap the arrow keys repeatedly to move through menu selections one item at a time. Or, for faster scrolling, you can hold down an arrow key.

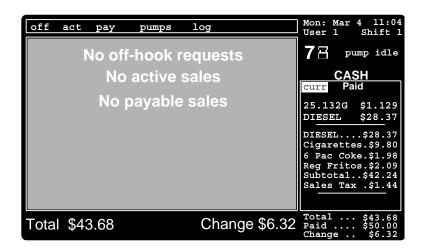
Screen Saver

The screen will start erasing its display whenever five minutes have passed since the last action at either the keyboard or the pumps. When the screen is fully erased, a Profit Point-Gasboy notice appears; its location on the screen changes once every several minutes.

This feature prevents the damage to the screen that would result if the same display were on screen for a long time.

To restore a full screen display, press ENTER.

Default Display



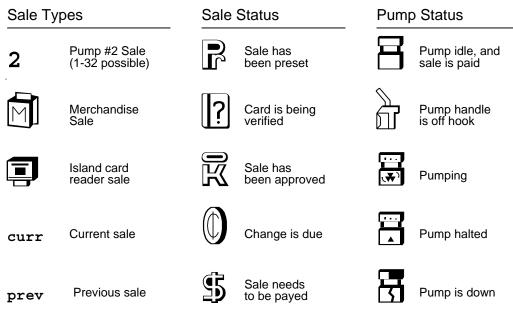
You see the particular default display shown above when no menus are selected and all pumps are idle. (This situation would be ideal for performing a shift break, since there would not be any carry-over transactions to take into account.)

If there are off-hook requests and pumping or payable sales, the default display indicates so in the light-gray area (which is called the window area).

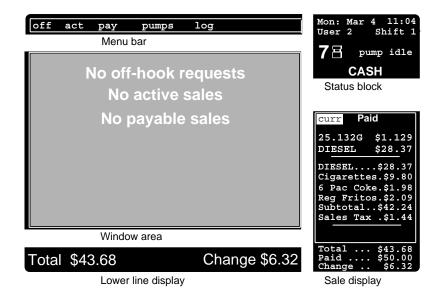
To return to the default display from a menu, press [CLEAR MENU].

Symbols

The default display shown above has a symbol of a pump next to the number 7 in the top right portion of the screen. Here is a listing and brief explanation of all the symbols that can appear on the screen:



Screen Areas

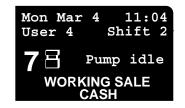


The five areas of the screen are

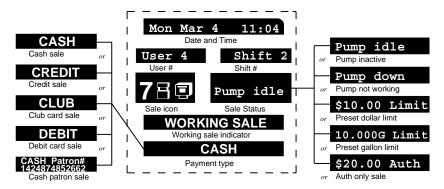
- "Status Block" on page 17
- "Sale Display" on page 18
- "Lower Line Display" on page 19
- "Menu Bar" on page 19
- "Window Area" on page 20

Status Block

The following figure is the status block. The status block displays the status of the selected sale. The figure shows various entries that can appear in each section of the status block.



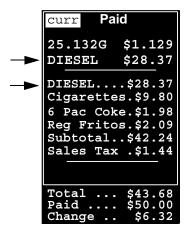
Status Block Details



In the column on the left, CASH, CREDIT, CLUB, and DEBIT could be followed by PAYOUT or RETURN, if applicable.

Sale Display

The top of the sale display indicates whether the selected sale is current or previous, paid or payable.

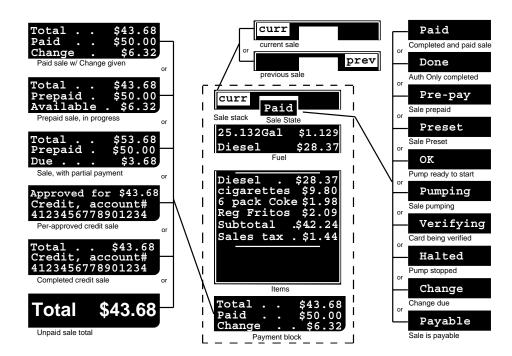


In a fuel-and-merchandise sale, fuel, such as *Diesel \$28.37*, is listed twice: first with its quantity above the upper horizontal line, then repeated immediately below that line.

Each merchandise item in the sale is listed in the order in which it was rung up. The Subtotal amount does not include any applicable sales tax. The Total is the sum of the Subtotal and Sales tax.

In a fuel-only sale, the merchandise area is blank.

Sale Display Details



Lower Line Display



This line displays information about the selected sale or item. If an item in the sale display is selected, that item is always reflected in the lower line display. If no item is selected in the sale display, the lower line displays the fuel amount or some other information that is pertinent to the current operation on the Profit Point.

If the sale is paid with cash and no item is selected, the lower line shows the total and change, if any.

Menu Bar



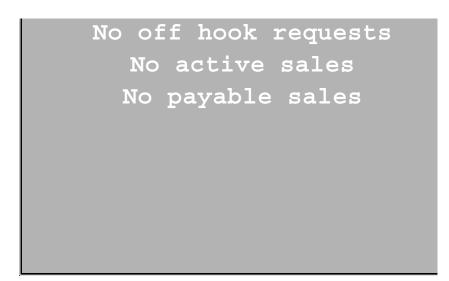
The menu bar indicates which menu, if any, is selected.

The only five words that ever appear on the menu bar are the names of the menus, as shown. However, when a pump nozzle is off hook, *off* on the menu bar is replaced with the number of that pump and the off-hook symbol. Also, a pump number can appear beside *act* and *pay* (but not beside *pumps*). The pump number indicates the sale that will automatically be selected when you first call up that menu.

Each menu name in the menu bar can appear in either dim or bright characters. A menu's name is dim if there is no action currently underway that would be reflected in that menu. If there is, for instance, a payable sale, then pay would appear in bright letters. *Log* appears in bright characters if a new message has been added to the log since the last time it was read.

The menus themselves are discussed in "Menus" on page 21.

Window Area



The window area is where status messages and menus are displayed.

The sample window area shown above is the default display that appears when no menu is selected and there is no activity at the site. Once a menu is selected, its information appears in the window area. Error and information messages are also displayed in the window area.

In short, the window area reflects whatever is happening on the Profit Point at a particular time.

5 – Menus

Off-hook Menu

OFF HOOK

Mon: User Mar act pay 7 pumps log Shift 7 ሕ Offhook 7 **à** 9 **ជិ** С \$1.129 25.132G ESEL \$28.37 DIESEL.. Total \$43.68 Change \$6.32

— selects and displays the off-hook menu.

The off-hook menu displays off-hook requests that have not yet been dealt with.

When a pump is taken off hook, the word *off* in the menu bar changes to the off-hook symbol and the number of the off-hook pump. Also, the Profit Point makes a beep-beep-beep sound.

Unless your site is configured for prepay only, the usual response to an off-hook request is to press <u>OFF HOOK</u> then press <u>START</u> to start the first pump on the off-hook screen. When multiple entries are listed on the off-hook menu, repeatedly pressing <u>OFF HOOK</u> selects them one at a time in the order they are shown. As an alternative, you can select a specific off-hook symbol with the arrow keys or press a pump key.

In the example above, pump 7 is off-hook and already selected (note its display to the right and the selection box around it in the window area).

A key called ALL START has been added to the "Function" sections of the keyboard configuration. The ALL START key starts all off-hook pumps calling when more than one pump is off-hook. Refer to MDE-4356 Profit Point Reference Manual for more information on the ALL START key.

Active Menu

off act	pay pumps log		Mon: Mar 4 11:04 User 1 Shift 1
7₩M 2₩	Diesel 25.132 @ 1.1		7 🗄 \$34.69 Limit
2	Regular 12.389 @ 1.1 Unleaded 15.672 @ 1.2		25.132G \$1.129 DI <u>ESEL \$28.</u> 37
			DIESEL\$28.37 Cigarettes.\$9.80 6 Pac Coke.\$1.98 Reg Fritos.\$2.09 Subtotal\$42.24 Sales Tax .\$1.44
Total		\$43.68	Total \$43.68 Prepaid\$50.00 Available .\$6.32

ACTIVE — selects and displays the active menu.

The active menu is useful for monitoring the status of pump sales. It displays fuel sales that are in progress and not yet payable. The actions shown can include preset, pumping, or halted status, as well as merchandise being rung up on another console.

In the example above, all three pumps are pumping (as indicated by the symbol of the pumping pump beside the pump number), and 7 is the selected pump.

Payable Menu

PAYABLE - selects and displays the payable menu. Mon: Mar User 1 off act pay 7 pumps log Shift 7 \$ 7 💲 M \$43.68 Diesel . . . 25.132 @ 1.129 120 21.028 @ 1.359 \$28.57 curr Payable 25.132G \$1.12 3\$ curr Diesel 73.823 @ 1.129 \$83.35 DIESEL \$28.3 3\$ @ 1.129 \$83.35 Diesel 73.823 DIESEL....\$28 Cigarettes.\$9 . \$28 M\$ Merchandise only \$17.63 Pac Coke.\$1 Subtotal..\$42. Sales Tax .\$1. Reg Fritos \$2.09 Total \$43.68 The payable menu indicates which sales can be paid off or can have fuel or merchandise added to them. Also indicated are completed prepay fuel sales with change due.

When a sale becomes payable, it becomes accessible through the payable menu. The oldest payable sale—or the last payable sale selected and not yet paid—has its pump number (or an **M** if it's merchandise-only) next to the word **pay** in the menu bar. The Profit Point also beeps when a sale becomes payable.

In the previous example, the payable sales are on pumps 7 and 3—as indicated by the payable (dollar sign) symbol. The merchandise sale is also payable because merchandise sales in progress are *always* payable.

Pumps Menu

PUMPS — selects and displays the pumps menu.

off act pay	pumps log	Mon: Mar 4 11:04 User 2 Shift 1
1 計 9 ① 10 晋	7 🚡 8 🗟 15 🗟 16 鑬	7 Offhook CASH Curr PAID 25.132G \$1.129 DIESEL \$28.37
		DIESEL\$28.37 Cigarettes.\$9.80 6 Pac Coke.\$1.98 Reg Fritos.\$2.09 Subtotal\$42.24 Sales Tax .\$1.44
Total \$43.68	Change \$6.32	Total \$43.68 Paid \$50.00 Change \$6.32

The pumps menu shows the status of all non-idle pumps (though idle pumps will be displayed briefly if you scroll through the pump numbers).

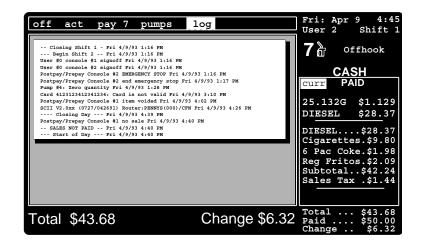
A pump that has been disabled at the Site Controller will not be displayed, but a down pump that has not yet been disabled at the Site Controller will be displayed. There is one exception: if you select the current sale for a pump (or merchandise), that sale is shown in the window with a selection box around it even if the pump is idle or disabled.

In the example above,

- pumps 1 and 7 are off-hook
- 7 is also the selected sale
- 8, 10, and 15 are pumping
- 9 has change due from a prepay sale
- pumping is completed on 16.

Log Menu

LOG — displays the log of messages from the Site Controller.



The log menu displays messages generated by the Site Controller (see system monitor messages in the *Site Controller Manager's* manual).

The word log in the menu bar changes from dim to bold when a new message that has not yet been displayed is added to the log.

To see the log messages, press LOG and read the messages.

To remove the log menu from the screen, do one of the following:

- press <u>CLEAR MENU</u>, which will display the default screen and change *log* from bold to dim
- select one of the other four menus
 OR ~
- use the left or right arrow key to select one of the other menus.

The Product Menus

Product-menu Bar

off act pay	7 pumps log	Mon: Mar 4 11:04 User 1 Shift 1
dept item size	▲ ▲	7 \$
Coffee	\$0.89	
Item ready	+ Start next item entry	curr Payable
you still may	+ Press ENTER to see total	25.132G \$1.129 DI <u>ESEL \$28.</u> 37
	+ Press EDIT to edit item	DIESEL\$28.37 Cigarettes.\$9.80
	+ Press CLEAR MENU to cancel	6 Pac Coke.\$1.98 Reg Fritos.\$2.09 entry in progress
		Subtotal \$42.24 Sales Tax .\$1.44
		Total \$43.68

There are five product menus—department, item, size, price, and quantity—as shown in the product-menu bar, which is directly below the main menu bar. The product-menu bar is visible while you are ringing up merchandise items.

The example above is the *item-ready* display showing that an entry-in-progress item, coffee in this case, is ready to be put on the ticket unless you change it. You change the entry by pressing **EDIT** repeatedly until the desired product menu appears. As you will see, menu selection scrolls right to left with the **EDIT** key.

If you do not want to change the item in the item-ready display, either start ringing up other merchandise or press **ENTER** to put that item on the ticket.

- Before you press **ENTER**, the sale display (on the right side of the screen) shows *entry in progress* and the item's price and sales tax are not included in the subtotal, sales tax, and total entries.
- After you press **ENTER**, the item appears by name in the sale display and the subtotal, sales tax, and total entries are adjusted accordingly.

Identical Items

Before ringing up other merchandise or pressing ENTER to add the item to the ticket, you can ring up identical (duplicate) items from any product menu or the item-ready display by entering the total number of identical units on the numeric keypad and then pressing X/•.

Discounts

If your site allows discounts, such as an employee discount, and discounts have been activated through special function 69 (special functions are discussed in "Access Special Functions" on page 43), the item-ready display will also include a line like *Less Employee 10% discount* or *Cannot discount*.

Department

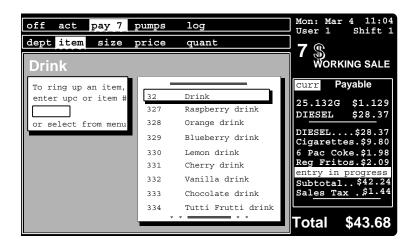
	oumps	log quant	Mon: Mar 4 11:04 User 1 Shift 1
Drink			WORKING SALE
To list department, enter dept # or press a dept key or select from menu	32 33 34 35 36 37 38 39 40	Drink Newspapers Tobacco Beer Magazines Snacks Oil Deli Car Wash	currPayable25.132G\$1.129DIESEL\$28.37Cigarettes.\$9.806Pac Coke.\$1.98Reg Fritos.\$2.09entry in progressSubtotal\$42.24Sales Tax\$1.44
		• •	Total \$43.68

The department menu lists all departments so you can select the department that contains the item you are ringing up.

To ring up an item from the department menu, enter its department number and press ENTER, or use the 1 and 1 arrow keys to select its department and press ENTER. The display will change to the item menu where you can select the specific item.

The <u>CLEAR MENU</u> key cancels the process of ringing up a particular item. It also removes the product menu and the product-menu bar, and restores the previous display—in this case, the payable menu.

ltem



The item menu lets you select the exact item you are ringing up. In the example above, *Drink* is the department (note that its department code has *two* digits) and the other entries are actual items (note that their stock numbers have *three* digits; other stock numbers can have as many as *five* digits).

To select an item from the item menu, enter its item number at the numeric keypad and press $\boxed{\text{ENTER}}$, or use the $\boxed{}$ and $\boxed{\uparrow}$ arrow keys to select it on the screen and press $\boxed{\text{ENTER}}$.

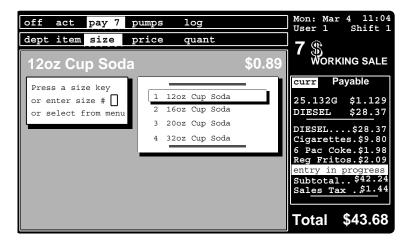
If an item is not listed in the department where it belongs, you can still ring it up by selecting the department name, pressing **ENTER**, and then following the prompt—which will probably be the price menu—that appears.

The <u>CLEAR MENU</u> key cancels the process of ringing up a particular item. It also removes the product menu and the product-menu bar, and restores the previous display—in this case, the payable menu.

Auto-scroll

Once a department is selected, you can scroll through all items *in that department* by pressing and holding down the PLU key.

If no department is selected, you can automatically scroll through *all* departments and items by pressing and holding down the <u>PLU</u> key.



The size menu lets you select the size of the item you are ringing up.

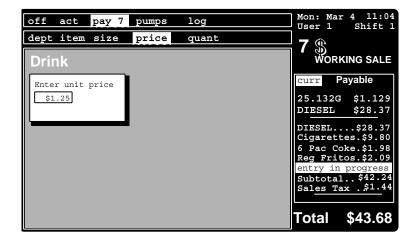
To select a size, press one of the size keys. Or, to select a size from the size menu, enter its number at the numeric keypad and press $\boxed{\texttt{ENTER}}$, or use the $\boxed{}$ and $\boxed{\uparrow}$ arrow keys to select it on the screen and press $\boxed{\texttt{ENTER}}$.

If a price is stored in the Profit Point for the size you selected, the item-ready display appears next. If there is no price stored, the price menu appears.

The CLEAR MENU key cancels the process of ringing up a particular item. It also removes the product menu and the product-menu bar, and restores the previous display—in the above case, the payable menu.

Size

Price

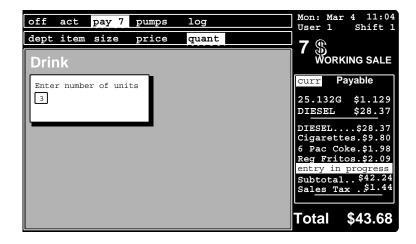


The price menu allows you to enter a price for an item whose price is not stored in the Profit Point. If an item's price is not stored in the Profit Point, when you select that item, the price menu with its *Enter unit price* prompt appears. Enter the item's price and press **ENTER**.

You can also use the price menu to override a stored price. When the stored price appears in the window area, press **EDIT** repeatedly (usually three times) until the price menu is highlighted in the product-menu bar and the prompt *Enter unit price* appears. Then enter the override price and press **ENTER**.

The <u>CLEAR MENU</u> key cancels the process of ringing up a particular item. It also removes the product menu and the product-menu bar, and restores the previous display—in this case, the payable menu.

Quantity



The quantity menu lets you ring up identical (duplicate) items. This menu never automatically appears. You will see it after selecting an item only if you press **EDIT** (usually twice) until *quant* is highlighted in the product-menu bar and the *Enter number of units* prompt appears. Use the numeric keypad to enter the number of duplicate units, and press **ENTER**.

As explained before, there is another way to ring up identical items. After an item is selected, you can ring up duplicates by entering the total number of the identical units on the numeric keypad and then pressing $\boxed{\times}$.

6 – Basic Operations

This chapter shows you how to perform the following procedures:

- Turn the Profit Point on and off
- Sign on
- Start pumping
- Stop and restart pumping
- Select a sale
- Edit item during entry
- Correct entry errors
- See previously entered items
- Remove items from a sale
- Accept cash payoff
- Accept card payoff
- Combine sales into a multiple sale
- Print a receipt
- Control the drawer
- Access special functions
- Enter a patron number on a cash sale

Note: In the following descriptions you must choose one of the options in [brackets] and perform the actions (in parentheses) only if necessary.

On the right of each function is a quick reference for normal keystrokes of a function. You can use this for a reference. Not every option is displayed. For all options, read the description.

Working Sale and Selected Sale

When using the Profit Point, it is important to understand the difference between the working sale and a selected sale.

The *working sale* is the last sale you were adding items to—provided it has not yet been paid off. If you are interrupted while adding items to the working sale (for example, by a prepay fuel sale), pressing [WORKING SALE] will always take you back to the working sale. There can be only one working sale at any one time.

Once a sale becomes the working sale, the only way to change its status from working sale is to do one of the following:

- pay it off
- press NEW MDSE
- select another sale and press ADD ITEM.

The *selected sale* is the sale shown in the sale display on the right side of the screen. If that sale is also included on whatever menu may be displayed, a box around that sale in the menu shows it is the selected sale.

Turn On the Modular Profit Point

The modular Profit Point's on/off switch is located on the front of the unit to the right (as you are facing the front of the Profit Point). The power switch is on the back of the unit.

1 Make sure there is not a diskette in the Profit Point's floppy drive.

2 Make sure the power switch is turned on.

3 Press the on/off switch to turn the machine on.
4 You will see a copyright notice of several lines, plus the amount of system memory, and the message *Diagnostics in Progress*

5 The display changes to show you the Profit Point is loading and testing various files. (If the Profit Point finds anything wrong, you will hear a two-tone beep and see a warning message. If this happens, call your service technician.)

6 At the end of testing files, the message *Loading POS Program, Please Wait* is briefly displayed, followed by *Press CLEAR MENU to continue*.

7 Press <u>CLEAR MENU</u>. (Pressing <u>CLEAR MENU</u> allows the Profit Point to verify its keyboard's configuration.)

An *Initializing Please Wait* message is displayed for several seconds. (If the site is down, that fact will be reported on the screen.) If the Site Controller is operating (and the POS is connected to it through the RS-422 converter, and the POS distribution box is connected and operating), the default display (discussed in "The Screen" on page 15) appears on the Profit Point screen. At this point, you are ready for business. If the Profit Point does not start automatically, double click the picture of the Profit Point Terminal to start up Profit Point.

Depending on how the Site Controller at your site is configured, you may first be required to enter a user ID number and a password. If this is the case, the Profit Point will prompt you for the information.

Turn On the Integral Profit Point

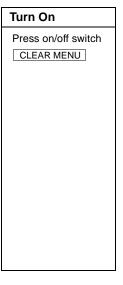
Turn on your CFN III (power switch on back and on/off switch on front). When it has completed its startup (booting) the desktop will display the Profit Point icon along with others. The integral Profit Point will start automatically. Should you need to start the program manually from the desktop, use the following instructions.

To start the Profit Point:

• Double click on the CFN3 icon.



This will start the site controller. The site controller window will open and display the logon. Log on with your name and password. Once open, minimize



the window which removes it from the desktop but does not close the window; the CFN III remains operational *and must be running for Profit Point to operate*.

To minimize the window, click once on the "-" minus sign in the upper right corner.

- Double click on the Profit Point icon.



The Profit Point screen will appear and it will proceed through its checklist.

- At the end of the checklist, the display changes. The new screen shows the Gasboy copyright notice and the instruction *Press CLEAR MENU to continue; Press ESCAPE if using a PC keyboard*. Press the ESC key.
- Select 1, Operate Point-Of-Sale terminal, using the arrow keys and press **ENTER** to start.

An *Initializing Please Wait* message is displayed for several seconds. (If the site is down, that fact will be reported on the screen.) If the Site Controller is operating (and the POS is connected to it through the RS-422 converter, and the POS distribution box is connected and operating), the default display (discussed in "The Screen" on page 15) appears on the Profit Point screen. At this point, you are ready for business. If the Profit Point does not start automatically, double click the CFN3 icon to start up Profit Point. If Profit Point was shut down after starting, double click on the Profit Point icon.

Turn Off the DOS Modular Profit Point

When you have finished with point-of-sale operations, press <u>SPEC FUNC</u>. The display changes to the special functions menu. Press <u>0</u> to select *Exit to main menu*, and press <u>ENTER</u>. The main menu will appear.

At the Profit Point main menu, press o to select *Exit to DOS*, and press ENTER. When the DOS prompt (C:\ *or* C:\POS) appears, press the on/off switch on the back of the Profit Point.

If you change your mind at the DOS prompt and want to resume point-of-sale operations, type *menu* and press ENTER. When the Profit Point main menu appears, press 1 to select *Operate Point-Of-Sale terminal*, and press ENTER.

Turn Off
SPEC FUNC
0
ENTER
At the main menu:
0
ENTER

Turn Off the Modular NT Profit Point

When you have finished with point-of-sale operations, press <u>SPEC FUNC</u>. The display changes to the special functions menu. Press <u>o</u> to select *Exit to main menu*, and press <u>ENTER</u>. The main menu will appear.

At the Profit Point main menu, press ① to select *Exit to OS*, and press ENTER. Windows desktop appears. Using the PC keyboard or mouse, select the Start button, select Shut Down, and select Shut Down again.

If you change your mind at the Windows desktop and want to resume point-of-sale operations, double click the Profit Point icon with the mouse or select the Start button on the PC keyboard; using the arrow keys, select Programs, and select Profit Point.

Turn Off
SPEC FUNC
0
ENTER
At the main menu:
0
ENTER

Turn Off the Integral Profit Point

When you have finished with point-of-sale operations, press <u>SPEC FUNC</u>. The display changes to the special functions menu. Press <u></u>to select *Exit to main menu*, and press <u>ENTER</u>. The main menu will appear.

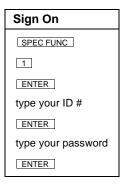
At the Profit Point main menu, press o to select *Exit to DOS*, and press ENTER.

The CFN3 desktop will appear.

Turn Off SPEC FUNC 0 ENTER At the main menu: 0 ENTER

Sign On

Signing on automatically signs off the previous user.



Start Pumping

To start pumping, press *P#* and then <u>START</u>. This is the normal postpay (pay after pumping) operation. For more detailed information regarding both postpay and prepay pumping, refer to "Postpay Fuel Sales" on page 49 and "Prepay Fuel Sales" on page 51.

Start Pumping	
<i>P</i> #	
START	

Stop and Restart Pumping

There are 3 options to stop and 1 option to restart pumping: All Stop, Stop one pump immediately, Stop pumping and force sale to payment status, and Restart a stopped pump.

Stop all pumps and other site activities

Stop all pumps and other site activities immediately When the emergency is over, press ALL STOP again to restart the pumps and the site. ALL Stop ALL STOP Use only in an emergency!



ALL STOP does not cut power to the island. In case of fire or other emergency, use a hard-wired switch that cuts all power to the site, if your site has such a switch. This switch is not part of the CFN system and is probably required by the fire marshal in your state.

Stop one pump immediately

Stop 1 pump	
<i>P</i> #	
STOP	

Restart a stopped pump

Stop pumping and force sale to payment status

<i>P</i> #	
START	

Restart a pump

Stop & force pay	
<i>P</i> #	
STOP	
STOP	

Select a Sale

Remember, a selected sale is the one shown at the right, as well as the one with a box around it if it is included in the displayed menu.

Select a payable sale	Select payable
PAYABLE [P#]. You might need to repeat [P#] if current and previous sales on that pump are both payable, or press [PAYABLE] again to scroll through menu, or [PAYABLE] [] (repeat to scroll through menu).	PAYABLE

Select an offhook sale	Select offhook
OFFHOOK P#] or OFFHOOK (repeat to scroll through the menu), or OFFHOOK ↓ (repeat to scroll through list).	OFFHOOK P#

Select ar	active fuel s	sale
-----------	---------------	------

ACTIVE P# Or
ACTIVE (repeat to scroll through the menu), or
ACTIVE ↓ (repeat to scroll through list) or

Select a paid sale

You may need to press the PREV key to select a previous sale.

Edit Item During Entry

After entering item, but before pressing $\boxed{\text{ENTER}}$, press $\boxed{\text{EDIT}}$ (repeat *or* press $\boxed{\leftarrow}$ or \rightarrow repeatedly to highlight field to edit) enter new value, then $\boxed{\text{ENTER}}$.

I	Edit item
I	EDIT
	enter new value

Select active fuel

Select paid sale

ACTIVE

MDSE or *P*#

enter	new	va	lue
ENTER	२		

Correct Entry Errors

Delete the numeric entry just keyed in Press CLEAR

Clear an error message Press ENTER

Cancel an operation Press CLEAR MENU

Delete the last character(s) keyed in Press BACKSPACE. Repeat as necessary

See Previously Entered Items

Press PREV ITEM until item is displayed.

Remove Items from a Sale

Remove one item from the ticket

Press NEXT ITEM or PREV ITEM until item is selected then VOID.

Remove all merchandise from the ticket

Press NEXT ITEM or PREVITEM until Subtotal is selected then VOID.

Remove fuel from the ticket (undo ADD FUEL)

Press <u>NEXT ITEM</u> or <u>PREV ITEM</u> until *fuel* is selected then <u>VOID</u>. Note: This splits the transaction into two sales: fuel and merchandise. Delete number

Clear error mess.

Cancel

Delete last

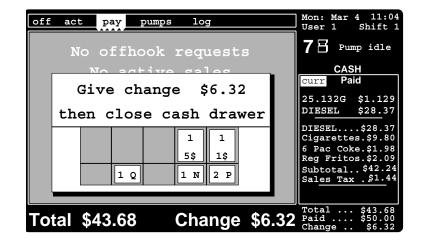
Previous item

Remove 1 item Select item VOID

Remove all items
Select Subtotal
VOID

Remove fuel
Select fuel
VOID

Accept Cash Payoff



Select the sale, press <u>CASH</u>, announce total to customer, accept cash, enter amount received and press <u>ENTER</u> (give change, if any) close drawer; *or* If exact amount received, press <u>CASH</u> or enter \$amount received, put cash in drawer, close drawer.

Accept cash		
Select the sale		
CASH		

If change is due and if your Profit Point is configured to show change, you will see the above display, which tells you the number and denominations that make up the exact change.

Food Stamps

If your Profit Point has a FOOD STAMP key and you press that key to pay a sale that has non-food-stamp items on it, this prompt appears: *Can't use food stamps, VOID selected item first or use another payment type.*

Accept Check Payoff

Use these procedures if your Profit Point has a CHECK key.

Accepting non-validated checks

(Select the sale), press CHECK, announce total to customer, accept check, [enter amount received and press ENTER (give change, if any) close drawer.

If the check is for the exact amount, press <u>CHECK</u> or enter check amount, put check in drawer, close drawer.]

Non-validated check Select the sale CHECK ENTER

Accepting and validating checks

Select the sale, press <u>CHECK</u>, announce total to customer, accept check, validate check with customer's ID or through a check-validation service, enter amount of check; at *Insert check for validation* insert check in receipt printer and press <u>ENTER</u> [give change, if any) close drawer.

~ OR ~

If check is for exact amount, press CHECK or enter check amount, put check in drawer, close drawer].

Validated check Select the sale CHECK validate check

ENTER

While the check is in the receipt printer, a check-verification message is printed on it. A sample message looks like: 12/15/96 09:15 r2 cl3 \$23.89 where r2 is register 2 and cl3 is clerk 3.

Note: A check can only be inserted into the Star printer at this time.

Accept Card Payoff

(Select the sale) [press CREDIT, CLUB, or DEBIT.] Enter the card (see "Enter a Customer's Card" on page 40) and wait for APPROVED.

Then **ENTER**, (if denied, pay off another way).

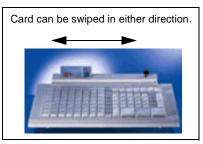
If you press CREDIT-CREDIT, CLUB-CLUB or DEBIT-DEBIT (hitting the key twice), the Profit Point will warn that the sale will be paid without network authorization. Press ENTER and the sale will be approved like hand entry. Press CLEAR MENU to cancel.

Card Payoff

Select the sale

Press type of card key

Enter a Customer's Card



When you do a credit, debit, or club card sale, the display will instruct you to *Slide card thru reader*. To enter a card:

- Hold the card with the magnetic stripe down and away from the keyboard. The printing on the card will probably be upside down.
- Insert the card at either end of the slot. Make sure the card is as deep in the slot as it will go. With a steady motion, slide the card all the way across and out of the slot.

If the Profit Point has read the card successfully, the display changes to the next prompt. If not, slide the card again.

If your system uses two cards (one for the driver and one for the vehicle), the display will prompt *Enter next card*. You should then enter the second card.

Hand Authorization

Your site might be configured to allow hand authorization—where a card is read by another device, like an imprinter. If so, the prompt you will see is *Slide card thru reader or Press CREDIT for hand authorization*.

If your site allows hand authorization and/or if some of the accounts require a hand authorization, do not enter those cards through the Profit Point. Instead, simply press CREDIT, CLUB, or DEBIT again and the prompt *Approved Press ENTER to acknowledge* will appear.

Hand Entry

Your site might be configured to allow you to enter a card's number by hand. If so, simply type in the card data on the keypad. The Profit Point may ask for the card's expiration date, vehicle number and/or Driver number, etc. The card will then be verified by the Site Controller just as though you had slid that card through the reader.

You may hand enter lookup numbers (tender) at the Profit Point. Press the EDIT button before entering the number which will identify the entry as a lookup number. The prompt on the Profit Point will change from "Account" to "Lookup number". You will not be prompted for an expiration date.

Continue Other Sales During Card Verification

Sometimes an authorization takes a long time on a card network. In cases like these, you can activate another sale any time after the customer enters their personal identification number (PIN). The Profit Point will then continue verifying the card while you work on the other sale. When you reselect the sale that was being verified, the result of the verification is displayed on the screen.

Stop pending verification of card

You can stop a pending verification by pressing the <u>STOP</u> key. If the verification has not yet been completed, stopping it erases any verification information in the current sale.

Stop verification			
STOP			

PIN Pad Verification

If your site uses PIN pads, a customer who pays by card may be required to enter his PIN and other data after his card is swiped through the Profit Point. The PIN pad will display messages—such as *Enter Pin, Enter Odometer, Enter Vehicle Number*—to inform the customer what data he should enter.

While the customer is busy entering the data on the PIN pad, you can go ahead and work on other sales by pressing a sale-select key like <u>PAYABLE</u>, <u>OFFHOOK</u>, or <u>ACTIVE</u>. If the sale-select key is for the present sale, nothing happens. But if the key is for another sale, you can work on that sale while the customer continues entering numbers at the PIN pad. You can go back to the PIN sale by selecting it.

Stop pending verification of PIN

If a customer forgets his PIN number or other data, you can halt the verification process by pressing <u>STOP</u>.

Stop verification		
STOP		

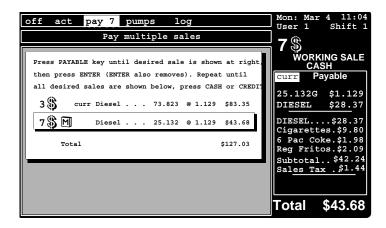
Once the customer has entered all his data, a message approving or denying the sale will appear on the Profit Point only. If you have been working on another sale in the meantime, the approval message will appear only after you re-select the PIN sale.

Card Receipt

If your site requires signed receipts for card use and the site is not configured to automatically print a receipt, press <u>PRINT</u> to get a receipt from the printer attached to the Profit Point.

Print Receipt

Combine Sales Into a Multiple Sale



Normally, there can be only one fuel item per sale. However, the multiple-sales feature allows you to combine two or more payable sales together into one sale. (This is handy if a company brings several of its vehicles in at the same time for fueling or if a vehicle has more than one tank.)

Note: Once you create a multiple sale you cannot payoff just part of the sale separately. you must complete the entire sale or void the individual sales to remove them.

Multiple Sale

Once all the involved sales have reached payable status,

- Press MULTI SALE to display the multiple-sales menu.
- To add sales, press <u>PAYABLE</u> until the sale you want to add is shown to the right in the sales display (not in the multiple-sales menu—a sale appears there only *after* it has been added to the multiple sale).
- Press ENTER .
- Continue pressing <u>PAYABLE</u> and <u>ENTER</u> until all the sales you want have been added to the list in the multiple-sales menu.
- Press CASH or CREDIT.

Remove a sale from a multiple sale

Highlight that sale in the multiple sales menu. Press ENTER.

Multiple sale
MULTI SALE
PAYABLE
ENTER
repeat if necessary
CASH or
CREDIT

Remove sale	
Highlight sale	
ENTER	

Print a Receipt

Select the sale and press PRINT

Control the Drawer

Open drawer, no sale

Press No SALE Note: Drawer will not operate if printer is in an error state!

Do a safe drop in mid-shift

Press SPEC FUNC 2 ENTER, and follow the prompts

Print a receipt		
Select the sale		
PRINT		



Safe drop	
SPEC FUNC	
2	
ENTER	

Access Special Functions

Any Special Function can be configured directly onto a key. Refer to Keyboard Configuration information in MDE-4356 Profit Point Reference Manual for more information.



List and select a special function	Select Special Function
To see the list of special functions, press <u>SPEC FUNC</u> .	SPEC FUNC
You select a special function by entering the function's number or using the arrow	Enter number
keys to highlight that function, then pressing <u>ENTER</u> .	ENTER

The special functions are:

0 — **Exit to main menu** — Leave point-of-sale operations and go to the Profit Point main menu.

1 — Cashier sign on/off — Clerk signs on/off the Profit Point.

2 — **Record safe drop** — Use during a shift to reduce cash drawer balance when you make a deposit. Discussed in "Clerk Menu" on page 73.

3 — Load drawer total — Use to load a beginning balance in your cash drawer.

4 — **Record unpaid completion (drive away)** — Use to complete a sale when you have a drive away.

5 — **Make payout sale** — Use to account for reduced cash drawer balance when you pay cash out to vendors or for refunding deposits.

6 — **Reverse selected sale** — Use when a sale has been paid, and you need to change method of payment or add items.

7 — Make return sale — Use to refund payment when you are accepting a return.

9 — Pay multiple sales — Allows you to combine two or more payable sales into one.

11 — **Load authorization number for selected sale** — Use to enter the authorization number that will complete a previously authorized sale.

12 — **Apply offroad discount to selected sale** — Use to ring up off-road fuel sales, which in most states have different tax rates.

13 — **Reverse sale if unpaid** — Use to reverse an unpaid transaction.

30 — Enter site command mode — Enters Site Controller command mode.

You can create files with the sixteen CON??.CMD names, five of which are shown under 31-35. You can then access those files by entering the appropriate number between 31-35 and pressing <u>SPECFUNC</u>. This procedure allows you to execute five Site Controller command files from the Profit Point. Special function 36 allows you to execute any Site Controller command file or command from the Profit Point.

31 — User defined function (con01) — Executes the Site Controller's user-defined command file CON01.CMD. Under the shift-change package's default configuration, this file loads the first shift.

32 — User defined function (con02) — Executes the Site Controller's userdefined command file CON02.CMD. Under the shift-change package's default configuration, this file loads the next shift.

33 — User defined function (con03) — Executes the Site Controller's userdefined command file CON03.CMD. Under the shift-change package's default configuration, this file does a final safedrop and prints the shift report.

34 — User defined function (con04) — Executes the Site Controller's userdefined command file CON04.CMD. Under the shift-change package's default configuration, this file regenerates the last end-of-day report.

35 — User defined function (con05) — Executes the Site Controller's userdefined command file CON05.CMD. Under the shift-change package's default configuration, this file compiles the site status.

36 — **Execute remote command** — Lets you run any Site Controller command file or command from the Profit Point.

37 — **Download site configuration** — Executes the Site Controller's POS.CMD file. (See "File Transfer" on page 69.)

50 — Enter training mode — Discussed in "Training Mode (Special Function 50)" on page 47.

51 — Enter stand-alone mode — Discussed in "Stand-alone Mode (Special Function 51)" on page 47.

52 — **Show communications** — Communications monitor. Displays the communications monitor, which is a log of communications between the Site Controller and Profit Point. Press **CLEAR MENU** to return to the normal display.

53 — **Communications monitor OFF [ON]** — Special function 52 activates the communications monitor, which may slow down other processes on the Profit Point. This function turns the monitor off/on.

54 — End the day and print report — Discussed in "Clerk Menu" on page 73.

55 — End the shift and print report — Discussed in "Clerk Menu" on page 73.

56 — **User defined menu** — Discussed in the CONFIG.POS file in the *Point of Sale and Shift Change* manual.

57 — **User defined menu** — Discussed in the CONFIG.POS file in the *Point of Sale and Shift Change* manual.

58 — Manager menu — Discussed in "Manager Menu" on page 79.

59 — File transfer menu — Discussed in "File Transfer" on page 69.

60 — **Execute local command** — Lets you execute any DOS command or executable file on the Profit Point, provided you have enough free memory.

61 — **Execute PP01** — Lets you execute a user-defined file named PP01.BAT (or .EXE or .COM) on the Profit Point.

62 — **Execute PP02** — Lets you execute a user-defined file named PP02.BAT (or .EXE or .COM) on the Profit Point.

63 — **Execute PP03** — Lets you execute a user-defined file named PP03.BAT (or .EXE or .COM) on the Profit Point.

64 — **Execute PP04** — Lets you execute a user-defined file named PP04.BAT (or .EXE or .COM) on the Profit Point.

65 — **Execute PP05** — Lets you execute a user-defined file named PP05.BAT (or .EXE or .COM) on the Profit Point.

66 — Enter fuel amount for selected sale — Lets you ring up sales if a pump is down.

67 — Assign patron number for cash sale — Lets you enter a patron number or patron card when ringing up a cash sale.

68 — **Special network card types** — Accepts special credit or debit cards, such as Petrofina, Diamond Shamrock, Wright Express, Citgo, or Texaco.

69 — **Discounts** — Lets you ring up a sale at a special discount, such as 10% off for employees.

70 — Clerk menu — Discussed in "Clerk Menu" on page 73.

71 — **User defined menu** — Discussed in the CONFIG.POS file in the *Point of Sale and Shift Change* manual.

72 — Count cash in drawer — Discussed in "Clerk Menu" on page 73.

73 — **Count cash in drawer** (open drawer first) — Discussed in "Clerk Menu" on page 73.

To return to operations from the special functions list, press CLEAR MENU.

Training Mode (Special Function 50)

Training mode allows a new operator to practice ringing up different types of sales. In training mode the Profit Point is 'off-line,' but it simulates normal operations, such as off-hook requests and fuel pumping. Except for some of the special functions, all of the Profit Point's features are available in training mode.

(Note that there is a configuration option to speed up or slow down training mode speed. See MDE-4356 Profit Point Reference Manual for details.)

Exit training mode

To return to regular Profit Point operations from training mode, press SPEC FUNC
0 ENTER.

Exit training	
SPEC FUNC	
0	
ENTER	

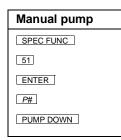
Stand-alone Mode (Special Function 51)

In those infrequent situations where the Site Controller is not working, but the pumps can still operate manually, you can use the Profit Point's stand-alone mode to continue operations at your site.

Manual pump mode

Put all the pumps in manual mode (see the documentation that came with the pumps), and put the Profit Point in stand-alone mode, press <u>SPEC FUNC</u> <u>51</u> <u>ENTER</u>.

Ring up fuel sales by pressing the appropriate pump key, then press <u>PUMP DOWN</u> or select special function 66, and follow the prompts. You can add merchandise to fuel sales and ring up merchandise-only sales in the normal way.



Pay Off Sale from a Customer List (Special Function 60)

You can pay off a sale using a customer card list using an assigned CUST key or Special Function 60. At the prompt, enter CUST for cash or patron number or CUST -c for credit card and the list of customers with their phone numbers and account numbers will open. Select a name by either entering the last name or the phone number. As you type in the letters/numbers, the list will sort to the closest match. When the cursor is on the correct name press ENTER and the account number will be entered into this sale. Finish paying off the sale either cash or credit, the account number will be entered into the sale automatically.

You may need to enter	an expiration date.	Enter the date as MMYY.

Enter name	Or	enter phone number	(last 4 digits OK)	
ABBOT ABBOT BIXLEY	FRED PAUL DAVID	723-1234 768-5432 654-8769	456123987 162040124 1423094U5	
CANN	MARY	987-3947	321456670	
	PAGE UP, PAGE DOW	N, HOME, END. Press	s CLEAR MENU to exit	

Pay off sale from customer list - cash or patron Press assigned key or <u>SPEC FUNC</u> 60 <u>ENTER</u>. Enter: CUST Select by name or phone number or arrow keys moving the cursor. Press <u>ENTER</u> to enter the number in the sale. Finish paying off sale.

Pay off sale from customer list - credit

Press assigned key or <u>SPEC FUNC</u> 60 <u>ENTER</u>. Enter the CUST -c Select by name or phone number or arrow keys moving the cursor. Press <u>ENTER</u> to enter the number. Enter expiration date when prompted. Finish the credit sale.

Enter a Patron Number on a Cash Sale

Usina	a patror	n kev

If you have a <u>PATRON</u> key, at payment time, press <u>PATRON</u>, swipe card or enter number and press <u>ENTER</u>, then <u>CASH</u>.

If you do not have a <u>PATRON</u> key, you can use special function 67 for this purpose or special function 60 to look up the number.

Note that patron numbers can be used only on cash sales.

List sale - cash

SPEC FUNC 60

CUST ENTER

List sale - credit

SPEC FUNC 60

CUST -C ENTER

Select name ENTER

Enter expiration date

Select name

ENTER

ENTER

ENTER

7 – Postpay Fuel Sales

This chapter shows you how to handle sales where payment is accepted after the fuel is pumped. It explains how to:

- Start a pump, postpay
- Display postpay sale total

Start a Pump, Postpay

Normal start

To start pumping, press <u>*P*#</u> and then <u>START</u>. This is the normal postpay (pay after pumping) operation.

Offhook

When pump is offhook, press OFFHOOK, repeat, and then START.

Start pump with preset dollars

Press pump number ($\underline{P#}$) or press $\underline{OFFHOOK}$, repeat if necessary, the dollar amount, and then \underline{START} .

Start pump with preset volume

Press pump number (<u>P#</u>) or press <u>OFFHOOK</u>, repeat if necessary, press <u>PRESET</u> <u>PRESET</u> (twice), enter the number of gallons, and then press <u>START</u>.

Note that the **PRESET** key toggles between dollar or volume amounts.

Display Postpay Sale Total

Display active sale total at selected price level select the sale <u>CASH</u> or <u>CREDIT</u>. After viewing the sale, press <u>CLEAR MENU</u>

Display total
CASH or
CREDIT
CLEAR MENU

Start Pumping	
P#	
START	

Offhook	
OFFHOOK	
START	

Preset \$	
<i>P</i> #	
\$ amount	
START	

Preset volume
P#
PRESET
PRESET
of gallons
START

8 – Prepay Fuel Sales

This chapter shows you how to handle sales where payment is accepted before the fuel is pumped. It explains how to:

- Start a pump, prepay
- Return change for a completed prepaid cash sale

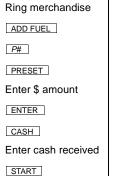
Start a Pump, Prepay

Cash, fuel only	Cash, fuel only
In the following instruction, note that the PREPAY key is, in effect, a 'short-cut' way	<i>P</i> #
to ring up a cash sale when there is no change due—such as when a customer walks up to the counter, puts down \$10, and says he wants \$10 worth of gas.	PREPAY
Enter P#, PREPAY, enter the dollar amount to be pumped. Press the START	\$ amount
key, put cash in drawer, and close drawer. Another option is using the preset key.	START
P#, PREPAY, enter the dollar amount to be pumped, press CASH, enter the	
dollars received, press START, put cash in drawer, (give change), and close	
drawer	
Credit, fuel only	Credit, fuel only
Enter P#, PRESET, and CREDIT.	P#
Swipe card, wait for APPROVED message and follow prompts (if denied, pay off	PRESET
another way), then press START.	CREDIT
	Swipe card

Cash, with merchandise

Ring up merchandise. Press ADD FUEL. Press P# PRESET and the dollar amount to be pumped, then ENTER.

CASH enter dollars received and press START. Put cash in drawer, (give change), close drawer.



START

Cash, Fuel +

Merch.

Credit, Fuel + Merch. Ring merchandise ADD FUEL P# PRESET Enter \$ amount ENTER CREDIT Swipe card Start

Credit, with merchandise

Ring up merchandise. Press <u>ADD FUEL</u>. Press <u>P#</u> <u>PRESET</u> and the dollar amount to be pumped, then <u>ENTER</u>.

CREDIT swipe card, wait for *APPROVED* message (if denied, pay off another way) and press <u>START</u>.

Cash - Preset dollars or volume with merchandise option

Press <u>P#</u> PRESET and the dollar amount or number of gallons to be pumped, then <u>ENTER</u> and <u>ADD ITEM</u>. Ring up merchandise.

Press CASH . Enter the dollar amount received and press START . Return change, if any, and close drawer.

Cash - Preset + Merch.
<i>P</i> #
PRESET
Enter amount
ENTER
ADD ITEM
Ring merchandise
CASH
START

Credit - Preset +

Credit - Preset dollars or volume with merchandise option	Merch.
Press <u>P#</u> <u>PRESET</u> and the dollar amount or number of gallons to be pumped, then <u>ENTER</u> and <u>ADD ITEM</u> . Ring up merchandise.	<i>P</i> #
	PRESET
Press CREDIT and swipe card, wait for APPROVED message (if denied, pay off	Enter amount
another way) and press <u>START</u> .	ENTER
	ADD ITEM
	Ring merchandise
	CREDIT
	Swipe card

Return change for completed prepaid cash sale

Select the sale, press <u>CASH</u> and <u>ENTER</u>, return the change and close the drawer.

Return change

START

Select the sale CASH

9 – Merchandise Sales

This chapter shows you how to handle merchandise sales. It explains how to:

- Start a merchandise sale
- Scan items
- Add items to a sale
- Add fuel to a merchandise sale
- Interrupt a sale, start a pump, and return to the sale

Note: Optional steps are in parentheses ().

Start a Merchandise Sale

Start a merchandise sale by pressing <u>NEW MDSE</u> or If there is no working sale, simply start ringing up the items.



Scan Items

The easiest way to ring up merchandise items is to use a scanner, if your site has one. A scanner works by reading an item's UPC (Universal Product Code). UPCs are the parallel bars (usually black) of various narrow widths that are printed on light backgrounds on most items sold.

Note: If the scanned item is not in the PLU file, a receipt is printed to be given by the cashier to the manager of the PLU file. The manager of the PLU file accesses PLU Maintenance, Add Entries, UPC Entries to add PLU information. See MDE-4356 Profit Point Reference Manual for more information.

There are three types of scanners:

- a stationary unit, which is used by passing the UPC over a window in the unit so that the scanner's beam (which is usually red) falls on the UPC
- a wand unit, which is used by aiming the wand at the UPC as though the wand were a pencil and scribbled from side to side across the UPC with it
- a gun unit, which is used by aiming the beam end of the scanner so that the beam falls across the entire UPC.

The scanner beeps when it has successfully read a UPC. The Profit Point will do one of the following:

- enter the item on the sale ticket, and you can then go to the next item
- ask for size or price, which you should enter, and then you can go to the next item
- beep and display an *Unknown Item* message. In this case, use one of the procedures below, under *Add items to a sale*, to ring up the item.

If your site does not have a scanner or the scanner is not working, you can manually enter the UPC numbers into the Profit Point. Most of these numbers are at the bottom of the UPC,

though one or two may be at either side of the UPC. It is important to type all the numbers you see associated with the UPC. Then press **ENTER**. If you see an *Unknown Item* message, use one of the procedures below under *Add items to a sale* to ring up the item.

Enter UPC codes without a scanner

Press PLU, enter the UPC code, and press ENTER.

Add Items to a Sale

Add merchandise to an existing sale

Select the sale and press <u>ADD ITEM</u>, if necessary. Then ring up the merchandise.

Add item with a department key

Note that you may enter the price before or after pressing the department key. Press MISCTAX, enter the price and ENTER (use X/\bullet for more than one) or Enter the price, press X/\bullet (use MISCTAX X/\bullet for more than one).

Add item with an item key

Press (<u>SMALL</u> if necessary) <u>COKE</u>, (use <u>X/•</u> for more than one), or <u>COKE</u> (<u>SMALL</u>) (use <u>X/•</u> for more than one) or (enter quantity) <u>COKE</u> (<u>SMALL</u>) or (enter quantity) (<u>SMALL</u>) <u>COKE</u>

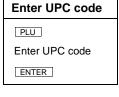
Add scanned item

(Press <u>SMALL</u> if necessary) scan item, (use <u>X/•</u> for more than one), or scan item(<u>SMALL</u> if necessary) (use <u>X/•</u> for more than one) or (quantity) scan item (<u>SMALL</u>) or (quantity) (<u>SMALL</u>) scan item

Add item with no assigned item or department key

Press department # or item #, \underline{PLU} (enter price or size) (use $\underline{\times/\bullet}$ for more than one), or

 \fbox{PLU} , department # or item #, \fbox{ENTER} (enter price or size) (use $\fbox{}'$ for more than one)



Add items Select sale ADD ITEM

Use dept key MISC TAX enter price ENTER

 Item key

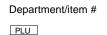
 COKE

 X/• if more than one

Scanned item

Scan item X/• if more than one

Unassigned item



X/• if more than

Add cash withdrawal Cash withdrawal If you have a withdrawal key WITHDRAW ... WITHDRAW, enter the cash amount, then ENTER Enter cash amt. ENTER

Add Fuel to a Merchandise Sale

off act pay 7 pumps log	Mon: Mar 4 11:04 User 1 Shift 1
Add Fuel to merchandise sale	M S
To add a pumped fuel item, use PAYABLE key until desired fuel sale is shown below, then press ENTER. To start a new pump sale, select pump and press PRESET	WORKING SALE CASH Curr Payable Merchandise Only
7 Diesel 25.132 @ 1.129 \$28.37 Press ENTER or PRESET	 Cigarettes.\$9.80 6 Pac Coke.\$1.98 Reg Fritos.\$2.09 Subtotal\$13.87
	Sal <u>es Tax .\$1.44</u>
	Total \$15.31

ADD FUEL, press P# PRESET to start new fuel or	Add fuel
PAYABLE select payable fuel sale ENTER to add to an existing fuel-only sale	ADD FUEL
	<i>P</i> #
	PRESET

Interrupt a Sale, Start a Pump, and Return to the Sale

OFFHOOK, P# (enter \$ amount to be pumped or PRESET PRESET enter #	Interrupt
of gallons) START	OFFHOOK
PAYABLE if sale was selected in payable menu or WORKING SALE if it was a merchandise sale	P#
	\$ amount
	START
	PAYABLE Or
	WORKING SALE

10 – Special Procedures

This chapter shows you how to:

- Create pay-out sales
- Create refund items within sales
- Reverse a sale
- · Record drive-aways

Note: Perform the actions in (parentheses) only if necessary.

Create Pay-out Sales

Cash refund on returned merchandise

RETURN or SPECFUNC 7 ENTER, Ring up the returned items, then press CASH ENTER. Refund the cash and close the drawer

Credit refund on returned merchandise

RETURN OF SPECFUNC 7 ENTER,

Ring up the returned items, then press <u>CREDIT</u> and swipe card. Wait for APPROVED message (if denied, give cash refund or try again later).

Cash refund
RETURN
ring up items
CASH
ENTER

Credit refund					
RETURN					
ring up items					
CREDIT					
Swipe card					

Pay-out Vendors

ess <u>SPEC FUNC</u> then <u>5</u> <u>ENTER</u> Select item Enter price <u>ENTER</u> CASH

ENTER

Create a pay-out sale for vendors

SPEC FUNC5Select item (size). Enter the wholesale price and then pressENTER(use X/\bullet for identical items) (add additional items if necessary), thenpressCASHENTER

Payout the cash and close the drawer.

Create Refund Items within Sales

Create a refund item within a sale for returned items

... <u>REFUND</u> enter the dollar amount and then press <u>ENTER</u> ... If your Profit Point does not have a <u>REFUND</u> key, it may have a refund department—check with the manager of your site.

Refund within sale					
REFUND					
ENTER					

Bottle return

Enter amount

BOTTLE RETURN

Handle bottle returns

... **BOTTLE RETURN** or **LIST DEPT** and select Bottle Return department follow the prompts—depending on how your site is configured, you may have to enter the bottle deposit amount ...

If your Profit Point does not have an item key or department especially for bottle returns, follow the instructions above on how to create a refund item within a sale for returned items.

Reverse a Sale

Select the sale, then press <u>SPEC FUNC</u> 6 <u>ENTER</u> or <u>REVRS</u> if available. (swipe card again if credit sale)

Reverse sale
Select sale
SPEC FUNC
6
ENTER

Record a Drive-away

Select the sale, then press <u>SPEC FUNC</u> 4 <u>ENTER</u> or <u>REVRS</u> if available. (swipe card again if credit sale)

Record drive- away	
Select sale	
SPEC FUNC	
4	
ENTER	

11 – Real-life Examples

One of the best features of the Profit Point is its flexibility. You can start by ringing up fuel and easily add merchandise to the sale, or you can start by ringing up merchandise and easily add fuel to the sale.

There are three ways to start a new sale:

- prepay fuel (and possibly add merchandise)
- postpay fuel (and possibly add merchandise)
- merchandise (and possibly add fuel)

PUMP 1	PUMP 2	PUMP 3	PUMP 4	PUMP 5	PUMP 6	PUMP 7	PUMP 8	PREV	MDSE	ALL S	TOP	-	►	PREV ITEM	CLEAR MENU
PUMP 9	PUMP 10	PUMP 11	PUMP 12	PUMP 13	PUMP 14	PUMP 15	PUMP 16	WRKN SALE	NEW MDSE	STO	OP	¥	A	NEXT ITEM	SPEC FUNC
PUMP 17	PUMP 18	PUMP 19	PUMP 20	PUMP 21	PUMP 22	PUMP 23	PUMP 24	MGR MENU	CLERK MENU	STA	RT	OFF ROAD	NO SALE	VOID	PRINT
									LIST DEPT	REVERSE	RETURN	PREPAY	PRESET	ADD ITEM	ADD FUEL
									PLU	CLUB	FOOD STAMPS	7	8	9	BACK SPACE
									SIZES	CHE	CK	4	5	6	CLEAR
									EDIT	CRE	DIT	1	2	3	E N T
OFF H	IOOK	ACT	IVE	PAYA	BLE	PUN	/IPS	LOG	MULTI SALES	CAS	SH	0	00		E R

The following examples are based on a keyboard that has these keys:

Your keyboard probably differs somewhat from this arrangement, but you can still learn from these examples.

Scanner

The following examples were written for sites that do not have a scanner. If your site has a scanner, follow the directions below for fuel items and for paying off a sale. But after pressing <u>ADD ITEM</u> or <u>NEW MDSE</u> use the scanner to scan items rather than pressing an item key. If an item does not scan properly, you can, of course, always ring it up with the Profit Point's keys.

Prepay Fuel

A customer parked by pump 5 comes into the store to prepay for \$10 of fuel and to buy a small coffee and a bag of chips.

START

Pay for fuel, buy coffee and chips	Prepay with purchase
Press the key for pump 5. Press PRESET . Enter 10.00 and press ENTER . (If the customer had wanted only fuel and no merchandise, at this point you would press either CASH or CREDIT and follow the prompts to finish the sale.) Press ADD ITEM . Press COFF	P# PRESET Enter 10.00 ENTER ADD ITEM COFF 1 ENTER CHIPS enter the chips price ENTER CASH

This display appears:

off act 5 pay pumps log	Mon: Mar 4 11:04 TRAINING MODE
dept item size price quant Coffee Image: State key or enter size # Image: State and the s	TRAINING MODE 5 \$10.00 Limit WORKING SALE Curr Preset 0.000 Gal\$1.179 Unleaded \$0.00 Unleaded. \$0.00 entry in progress Subtotal \$0.00 Sales Tax .\$0.00 Total \$0.00

Press either:

- 1 and ENTER
- <u>12 OZ SMALL</u> to ring up the small coffee.

The display changes to:

off act 5 pay	pumps log	Mon: Mar 4 11:04 TRAINING MODE
dept item siz	e price quant	5 R \$10.00 Limit
Coffee	\$0.49	WORKING SALE CASH
Item ready	+ Start next item entry	curr Preset
you still may	+ Press ENTER to see total	0.000 Gal\$1.179 Unleaded \$0.00
	+ Press EDIT to edit item	Unleaded. \$0.00 entry in progress
	+ Press CLEAR MENU to cancel	Subtotal \$0.00 Sal <u>es Tax .</u> \$0.00
		Total \$0.00

Press CHIPS .

The display changes to:

off	act 5	pay	pumps	log	Mon: Mar TRAINING	
dept	item	size	price	quant	5 P si	10.00 Limi
Chi	ps	rice			WORK C/ Curr P 0.000 G Unleade Unleaded Sm Coffe entry in Subtotal	KING SALE ASH reset al\$1.179 d \$0.00 d \$0.00 e \$0.49 progress L. \$0.49 bx . \$0.03
					Total	\$0.52

Enter the price of the bag of chips and press **ENTER**.

Press CASH and collect the customer's money:

- Enter the amount received, press **ENTER**, put the money in the drawer, give the indicated change if any, and close the drawer.
- If the customer hands you the exact amount due, you can use a short-cut: press CASH again, put the money in the drawer, and close the drawer.

Press START .

Postpay Fuel

A customer at pump 3 wants to pump fuel. When the customer lifts the pump's nozzle, the Profit Point beeps.

Press OFFHOOK to acknowledge the Profit Point's off-hook beep. If more than one pump is off hook, select pump 3:

- by pressing the key for pump 3 or
- by repeatedly pressing OFFHOOK until the selection box encloses 3 in the off-hook display.

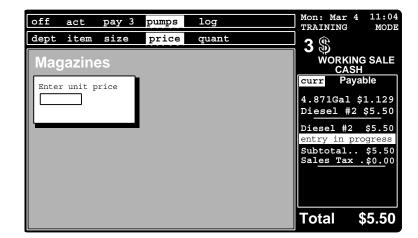
Press START .

The customer pumps the fuel, then comes to the counter to pay for it and buy a magazine and a six-pack of soda. Press the key for pump 3.

(If the customer had wanted only fuel and no merchandise, at this point you would press either CASH or CREDIT and follow the prompts to finish the sale.) Press ADD ITEM and MAGAZ.

Postpay fuel
OFFHOOK
<i>P</i> #
START
ADD ITEM
MAGAZ
Enter magazine price
ENTER
CAN SODA
2
ENTER
CREDIT
If approved
ENTER

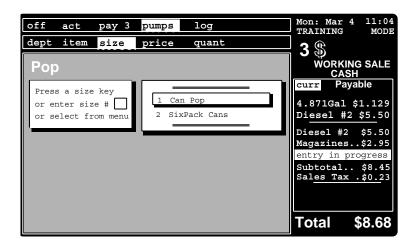
This display appears:



Enter the magazine's price, and press **ENTER**.

Press CAN SODA .

This display appears:



Press either:

- 2 and ENTER
- 16 oz MED (in this case, you can press 16 oz MED to designate a six-pack because *SixPack Cans* on the menu is preceded by a 2 and 16 oz MED is the second size key).

The customer holds out a credit card for payment. Press CREDIT and slide the card through the Profit Point's reader.

If your site requires a PIN, have the customer enter his PIN number.

When the *APPROVED* message appears on the screen, press **ENTER**. (If the card is not approved, finish the sale with another form of payment.)

If your site requires signed receipts for card use, press **PRINT** to get a receipt from the printer attached to the Profit Point.

Merchandise

A customer comes to the counter with a muffin, a deli sandwich, and two cans of oil.

 Press NEW MDSE, MUFFIN, DELL.
 Merchandise

 Enter the deli sandwich's price, and press ENTER.
 NEW MDSE

 Press OIL & ADDI
 Enter the price of the can of oil and press ENTER.
 NEW MDSE

 customer is buying two identical cans of oil, press X/• once to add the second can to the ticket.
 MUFFIN
 DELL

 (If the customer had wanted only merchandise and no fuel, at this point you would press either CASH or CREDIT and follow the prompts to finish the sale.)
 DELL
 ENTER

 OIL & ADDI
 ENTER
 X/•
 DELL

ENTER CASH

Adding Fuel to a Merchandise Sale—Not Yet Pumped

The customer says she would also like ten gallons of gas on pump 4.

Press ADD FUEL . Press the key for pump 4. Press PRESET. Press PRESET again to change the quantity from dollars to gallons. Enter 10.00 and press ENTER . Press CASH or CREDIT to prepay the sale. Press START .

Merch + Prepay				
ADD FUEL				
4				
PRESET				
PRESET				
10.00				
ENTER				
CASH				
START				

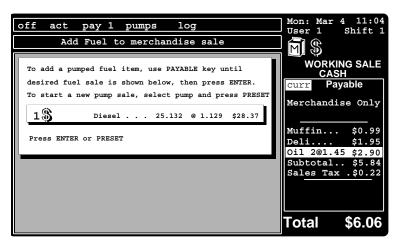
Adding Fuel to a Merchandise Sale—Already Pumped

The customer says she has already pumped gas from pump 7.

Press ADD FUEL .

Merch + Postpay
ADD FUEL
PAYABLE
ENTER
CASH
START

This display appears.



Press PAYABLE until the sale on pump 7 appears, then press ENTER.

The display changes to:

off act pay 7 pumps log	Mon: Mar 4 11:04 User 1 Shift 1
7 (\$ M Diesel 25.132 @ 1.129 \$34.43	7 \$ WORKING SALE
12 Premium 21.028 @ 1.359 \$28.57	CASH curr Payable
3 🚯 curr Diesel 73.823 @ 1.129 \$83.35	25.132G \$1.129 DIESEL \$28.37
3 prev Diesel 73.823 @ 1.129 \$83.35	Diesel \$28.37 Muffin \$0.99
Merchandise only \$17.63	Deli \$1.95 Oil 2@1.45 \$2.90 Subtotal\$34.21
	Sales Tax .\$0.22
25.132 Gal Diesel @ \$1.129 \$28.37	Total \$34.43

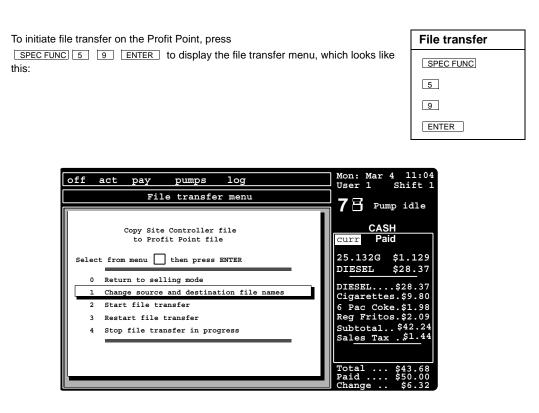
 $Press \ \ \ \ \ CASH \ \ or \ \ \ \ CREDIT \ and follow the prompts to finish the sale.$

12 – File Transfer

Profit Points and the Site Controller can transfer files back and forth among themselves.

File Transfer at the Profit Point

Before transferring files, make sure the Site Controller and all Profit Points involved are turned on and connected to each other on the RS-485/422 loop.

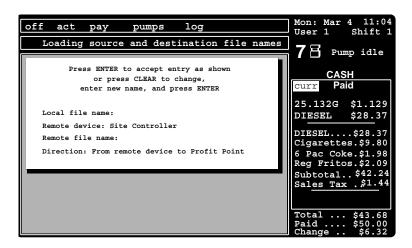


0. Return to selling mode

If you press **O ENTER** while the file transfer menu is displayed, the Profit Point returns to selling mode.

1. Change source and destination file names

Press 1 and ENTER to see the display that lets you designate the file you want to transfer and the name you want to save it under. The display looks like this:



As you will see, this display also lets you change the remote device and the direction of transfer.

At each of the four lines, you can press ENTER to accept the displayed entry and go on to the next. Or, press CLEAR to erase the displayed entry, type a new entry, and press ENTER to accept your change. If you press CLEAR on the *Direction* line, the display toggles between *From Profit Point to remote device* and *From remote device to Profit Point*.

When you press **ENTER** while the *Direction* line is selected, the display returns to the file transfer menu.

You can use the \square and \square keys to move up and down between the four entries.

2. Start file transfer

Press 2 and ENTER to start the file transfer.

If the transfer is successful, on the third line of the file transfer menu (below the lines showing the names of the Site Controller and Profit Point files), you will see a percentage display showing how much of the file has been transferred. When the transfer is complete, that line will display *File transfer completed* and show the size of the transferred file.

If the transfer is not successful, the third line of the file transfer menu will display a selfexplanatory message—*Write error, Timed out, File not found*, etc.—on why the transfer failed. If the error condition occurred on the Site Controller or the other Profit Point, the message will be preceded by Remote, for remote device. Correct the situation, and try the transfer again.

3. Restart file transfer

If a file transfer is partially completed before it fails or you stop the process, you can press and <u>ENTER</u> to restart the transfer at the point where it was halted.

4. Stop file transfer in progress

If you press 4 and ENTER to cancel a file transfer that is in progress, the message *Stopped*:

"*User cancel*" is displayed, along with the percentage of the file that was transferred before you stopped the process.

From Profit Point to Profit Point

You can send and receive files between Profit Points that are connected to the same RS-485/422 loop. To do so, follow the instructions above, but change the name of the remote device from Site Controller to the designation for the other Profit Point (C1 for Profit Point #1, C2 for Profit Point #2, etc.).

File Transfer at the Site Controller

The SEND FILE Command

Before transferring files, make sure the Site Controller and all Profit Points involved are turned on and connected to each other on the RS-485/422 loop.

The command SEND FILE lets you do one of the following:

- send a file from the Site Controller to one or more Profit Points
- receive a file on the Site Controller from a Profit Point
- transfer a file between Profit Points.

The command looks like this (square brackets enclose optional elements; S stands for source, and D stands for destination):

SEND FILE[;A] [mode] S-device S-filename D-device [D-device . . .] [D-filename]

The *A* option causes the command to run in the background. It returns a prompt immediately, without waiting for the transfer to finish. A message appears when one of these situations is encountered:

- transaction in progress
- bad data input
- command failed (only if unable to start A option)
- succeeded (if the A option process was started; it might fail later during execution)

Mode stands for transfer mode. It is a single-digit number or the letter e (9 is the default). Only one mode is allowed at a time. Modes are:

- 1 overwrite only (send the file only if the file already exists)
- 3 resume prior send, abort if file does not exist
- 4 do not overwrite, do not make directory
- 5 overwrite ok, do not make directory
- 8 do not overwrite, ok to make directory
- 9 overwrite ok, ok to make directory
- e execute transferred file on destination device (Profit Point only)

For *S*-device, substitute one of the following:

- S Site Controller
- C1 Profit Point #1
- C2 Profit Point #2; etc.

In place of *S*-filename, insert the name (including the path) of the file to be sent.

For *D-device*, substitute one of the following: S Site Controller C* all Profit Points C1 Profit Point #1 C2 Profit Point #2

C1C2Profit Points 1 and 2; etc.

In place of D-filename, insert a new name (and, optionally, the path) if you want the transferred file to have a name different from the source file's name.

Note: Use forward slashes (/) in path names. Case is not significant in the command or its arguments.

The SEND COMMAND Command

Besides transferring files, you can also send commands from the Site Controller to one or more Profit Points. (Note that you cannot send commands from a Profit Point to the Site Controller.)

Use SEND COMMAND to send a command from the Site Controller. When the sent command is received by the Profit Point, it is automatically executed by that Profit Point.

Note that this command does not send a command file to the Profit Point. Instead, it instructs the Profit Point to execute one or more of the commands that already reside on the Profit Point. These commands include the DOS commands, as well as whatever .BAT, .COM, and .EXE files you might have added to the Profit Point.

The command looks like this: SEND COMMAND *device command*

For *device*, substitute one of the following:

- C* all Profit Points
- C1 Profit Point #1
- C2 Profit Point #2; etc.

For *command*, substitute any of the commands you can enter at a DOS prompt—for example, DIR or DEL *filename*.

POS.CMD File

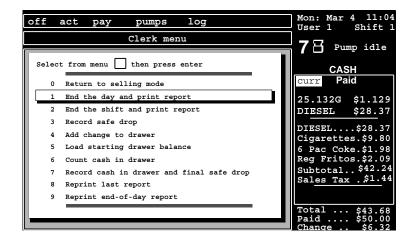
The POS.CMD file is a Site Controller command file, with two purposes:

- It copies the site's configuration—pumps, products, prices, etc.—to the Profit Point for use when the Profit Point is in stand-alone mode.
- It automatically copies department information—price, name, price floor and ceiling, allowability of price override—from the Site Controller to the Profit Point. This ensures that identical information is available throughout your site.
- Note: Be careful in making department changes. If you make department-information changes on the Profit Point and do not make the same changes on the Site Controller, the Site Controller's outdated information will overwrite the changes on the Profit Point the next time you execute the POS command. This probably is not what you want.

13 – Clerk Menu

The Clerk Menu is the place where cashiers and managers go to print reports during the normal course of business.

Note: If a report has been discarded ~ OR ~ a problem occurs while trying to print a report (such as printer jam, out of paper, etc.), clear the problem and go to "Manager Menu" on page 79 to print the report.



Clerk Menu

Press <u>CLERK MENU</u>.(or, if your Profit Point does not have that key, press <u>SPEC FUNC</u> 7 0 ENTER) to see the clerk menu.

See Clerk Menu	
CLERK MENU	

Olevila Maria

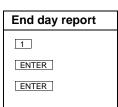
0. Return to selling mode

When you have finished with the clerk menu, press <u>o</u> and <u>ENTER</u> to return to regular Profit Point operations.

Return to selling		
0		
ENTER		

1. End the day and print a report

At the clerk menu, press <u>1</u> <u>ENTER</u> to generate an end-of-shift report on the last shift at each Profit Point and an end-of-day report for the whole site. This prompt appears: *End the day and print report? Press ENTER to continue. Press CLEAR to cancel.* When you press <u>ENTER</u> the Profit Point begins dayclosing functions. If necessary, you will be asked to pay off any pending sales.



When the end-of-day functions are complete and the reports are being printed, this prompt appears: *End of day complete. OK to begin selling*.

The reports that are generated cover fuel sales, merchandise sales, sales adjustments, system tender totals, exceptions (such as voids and reversals), sales analysis, average-sale figures,

card processing, and drawer accounting. You cannot change these categories, but you can add and delete the reports' fuel and merchandise items through the Alter utility, which is discussed in the *Point of Sale and Shift Change* manual.

This function is also available on the POS special functions menu as function 54. The Site Controller file that executes this function is NEXTDAY.CMD.

2. End the shift and print report

At the clerk menu, press 2 ENTER to generate a report on the last shift at the Profit Point where this menu selection is made. Ending the shift also signs off the last clerk and prompts for signing on a new clerk. This prompt appears: *End the shift and print report? Press ENTER to continue. Press CLEAR to cancel.* When you press ENTER the next prompt directs you to

Press CLEAR to cancel. When you press <u>ENTER</u> the next prompt directs you to Change drawer now, followed by a request for the new clerk's ID and password.

The end-of-shift report covers fuel sales, merchandise sales, sales adjustments, system tender totals, exceptions (such as voids and reversals), sales analysis, average-sale figures, card processing, and drawer accounting. You cannot change these categories, but you can add and delete the report's fuel and merchandise items through the Alter utility, which is discussed in the *Point of Sale and Shift Change* manual.

This function is also available on the POS special functions menu as function 55. The Site Controller file that executes this function is NEXTSHFT.CMD.

3. Record safe drop

At the clerk menu, press <u>3</u> <u>ENTER</u> to record the amount being put in a safe. This prompt appears: *Record safe drop? Press ENTER to continue. Press CLEAR to cancel.* When you press <u>ENTER</u> you are prompted to enter the drop amount. (Note that you need to enter the decimal point.) After you enter the amount, the Profit Point asks you to confirm it or to re-enter it.

The amount is recorded as an entry in the JOURNAL.LOG file. This amount shows up in
drawer accounting in shift reports, but it is not included in the end-of-day report.

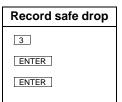
This function is also available on the POS special functions menu as function 2. The Site Controller file that executes this function is SAFEDROP.CMD.

ENTER		
. 1		
adjustn	nents,	syst
rage-sa	le fig	ures

End shift report

2

ENTER



4. Add change to drawer

At the clerk menu, press <u>A</u> <u>ENTER</u> to add change to the cash drawer. This prompt appears: Add change to drawer? Press ENTER to continue. Press CLEAR to cancel. When you press <u>ENTER</u>, cash drawer opens and you are prompted to Enter change amount. (Note that you need to enter the decimal point.) After you enter the amount, the Profit Point asks you to confirm it or to re-enter it. Then you are asked to press <u>ENTER</u> to continue with normal Profit Point selling operations. Then *close cash drawer* message appears.

The Site Controller file that executes this function is ADDRAWER.CMD.

Add change to drawer 4 4 ENTER ENTER

5. Load starting drawer balance

At the clerk menu, press <u>5</u> <u>ENTER</u> to record the amount in the cash drawer at the beginning of a shift.

This prompt appears: Load starting drawer balance? Press ENTER to continue. Press CLEAR to cancel. When you press ENTER you are prompted to Load drawer. Enter the starting amount. (Note that you need to enter the decimal point.) After you enter the amount, the Profit Point asks you to confirm it or to re-enter it. Then you are asked to press ENTER to continue with normal Profit Point selling operations.

The Site Controller file that executes this function is LDDRAWER.CMD.

6. Count cash in drawer

At the clerk menu, press 6 ENTER to itemize the number of each denomination of coins and bills in the cash drawer. The itemization display looks like this:

off	act pay pumps	log	Mon: Mar 4 11:0 User 1 Shift
It	emize the cash drawe	r contents below	7 F Pump idle
0	Pennies	\$0.00	CASH
0	Nickels	\$0.00	Curr Paid
0	Dimes	\$0.00	Curr ald
0	Quarters	\$0.00	25.132G \$1.129
0	\$1 bills	\$0.00	DIESEL \$28.37
0	\$5 bills	\$0.00	
0	\$10 bills	\$0.00	DIESEL\$28.37
0	\$20 bills	\$0.00	Cigarettes.\$9.80 6 Pac Coke.\$1.98
0	\$50 bills	\$0.00	Reg Fritos.\$2.09
	Other (\$ amount)	\$0.00	Subtotal \$42.24
	Total	\$0.00	Sales Tax .\$1.44
	Print and clear		
	fint and creat		
			Total \$43.68
			Paid \$50.00
			Paid \$50.00 Change \$6.32

Count cash	
6	
ENTER	
ENTER	

Enter the number of each denomination—for example, 23 pennies, 78 nickels, 34 dimes, etc. When you press ENTER after each entry, the Profit Point automatically selects the next entry on the next line. Note that the Profit Point keeps a running total as you make your entries.

When you press **ENTER** at the bottom Print and clear line, the Profit Point prints a report on the local receipt printer (if one is attached to the Profit Point) and returns you to the default display.

For Profit Point #1, the cash drawer report is automatically saved on the Site Controller in a file named DRAWER1.POS. Profit Point #2's file is DRAWER2.POS, etc. These files may be included in shift reports or printed on the log.

This function is also available on the POS special functions menu as function 72.

7. Record cash in drawer and final safe drop	Record cash
At the clerk menu, press 7 ENTER to record the cash in the drawer and do a	7
final safe drop for the shift or day.	ENTER
	ENTER

When you select this function, this prompt appears: *Record cash in drawer and final safe drop? Press ENTER to continue. Press CLEAR to cancel.* When you press ENTER you are prompted to Enter cash count.

Suppose you enter \$500.00. The screen displays *Cash in drawer: \$500.00*. When you press

ENTER to confirm the amount, the display changes to *Amount to drop: \$400.00*. The Profit Point has automatically deducted the prearranged amount that is to remain in the cash drawer as the starting balance for the next shift or day.

If you try to run this function before you have done a shift change, this message appears: *Unable to close (final safe drop must occur after shift change.).*

The Site Controller file that executes this function is COUNT.CMD.

8. Reprint last report	Print last report
At the clerk menu, press <u>B</u> <u>ENTER</u> to reprint the load drawer, add change, safe drop, or last shift report—whichever was printed most recently through a menu selection made at the Profit Point where you are now. Note that this does not necessarily mean the report which was printed last at the printer attached to this	8 ENTER
Profit Point.	

This function is useful in case the printer jams while you are printing a report.

When you select the reprint function, this prompt appears: *Reprint last report? Press ENTER* to continue. *Press CLEAR to cancel.* When you press **ENTER** the last report ordered from that Profit Point is printed.

The Site Controller file that executes this function is REPRINT.CMD with LAST as a command parameter.

9. Reprint end-of-day report	Reprint end of the day report
At the clerk menu, press <u>ENTER</u> to reprint the end-of-day report. (To reprint other reports, use the item immediately above, <i>Reprint last report</i> .)	9
other reports, use the item immediately above, Reprint last report.)	ENTER
	ENTER

This prompt appears: *Reprint end-of-day report? Press ENTER to continue. Press CLEAR to cancel.* When you press ENTER the last end-of-day report is printed.

The Site Controller file that executes this function is REPRINT.CMD with DAY as a command parameter.

14 – Manager Menu

The Manager Menu is used to regenerate or reprint certain reports after a print problem has occurred and been cleared or to reprint a discarded report.

off act pay pumps log	Mon: Mar 4 11:04 User 1 Shift 1
Manager menu	7 B Pump idle
Select from menu 🗌 then press enter	CASH
0 Return to selling mode	curr Paid
1 Regenerate last end-of-day report	25.132G \$1.129
2 Regenerate shift report for current day	DIESEL \$28.37
3 Regenerate a previous end-of-day report	DIESEL\$28.37
4 Regenerate shift report for a previous day	Cigarettes.\$9.80
5 Reprint end-of-day report	6 Pac Coke.\$1.98
6 Reprint shift report	Reg Fritos.\$2.09
	Subtotal \$42.24 Sal <u>es Tax . \$1.</u> 44
	Total \$43.68 Paid \$50.00
	Change \$6.32

Manager Menu

Press MANAGER MENU which could be abbreviated on your keyboard as MGR MENU (or, if your Profit Point does not have that key, press <u>SPEC FUNC</u> <u>5</u> 8 ENTER) to see the Manager menu.

0. Return to selling mode

When you have finished with the clerk menu, press <u>o</u> and <u>ENTER</u> to return to regular Profit Point operations.

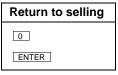
1. Regenerate last end-of-day report

At the manager menu, press 1 and ENTER to have the most recent end-of-day report regenerated by the Site Controller and reprinted. This prompt appears: *Regenerate last end-of-day report? Press ENTER to continue. Press CLEAR to cancel.* When you press ENTER the report is recompiled. If you have changed the report's format by running SETUP DAY on the Site Controller after you generated the report the first time, this regenerated report will reflect those changes. Otherwise, it will be identical to the first report.

On the clerk menu, the End the day and print report item prints shift reports, as well as the endof-day report. Here on the manager menu, this Regenerate last end-of-day report prints only the end-of-day report.

The Site Controller file that executes this function is REPORT.CMD with YDAY as a command parameter.

Manager Menu



Regenerate last end of day report	
1	
ENTER	
ENTER	

2. Regenerate shift report for current day	Regenerate shift report
At the manager menu, press 2 and ENTER to regenerate a shift report for work done at a specified Profit Point. This prompt appears: " <i>Regenerate shift report for current day? Press ENTER to</i>	2 ENTER
continue. Press CLEAR to cancel." When you press ENTER you are prompted to "Enter shift number (1-99)." Number 1 is the first shift on a specified Profit Point since the last end-of-day report was compiled; number 2 is the next shift at the same Profit Point, etc. In other words, the shift report you get from this menu selection does not duplicate any shift report that was included in the last end-of-day report, as selected from End the day and print report on the clerk menu.	ENTER

Once you have entered a shift number, you are prompted to specify a Profit Point by this message: Enter POS number of report. Enter the number of the Profit Point where the shift was performed. The report will print.

The Site Controller file that executes this function is REPORT.CMD with SHFT as a command parameter.

At the manager menu, press 3 and ENTER to regenerate an end-of-day report	
of Sale and Shift Change manual)	NTER

- The report for the previous day is kept in the PREVIOUS.LOG file.
- The reports for the preceding ten days are kept in the PREVIOUS.# files, where # is a number, 1 through 10. The file numbers do not necessarily correspond to the number of days previous. Instead, choose the report you want printed by the Last Modified date that is shown for each file. For example, the report for three days ago will have a last-modified date of three or two days ago (depending on when it was compiled).

Respond to the *Enter journal file suffix to reprocess* prompt by entering either *LOG* or the number, 1-10, of the file whose report you want. The report will then print.

The Site Controller file that executes this function is REPORT.CMD with PDAY as a command parameter.

4. Regenerate shift report for a previous day

At the manager menu, press 4 and ENTER to regenerate a shift report from a previous day (the number of days that you can go back depends on how you have configured the shift-change package; see the *Point of Sale and Shift Change* manual).

This prompt appears: Regenerate shift report for previous day? Press ENTER to continue. Press CLEAR to cancel. When you press ENTER this prompt appears: Enter journal file suffix to regenerate, and a list of appropriate files is shown:

Regenerate shift report	
4	
ENTER	
ENTER	

- The reports for the previous day's shifts are kept in the PREVIOUS.LOG file.
- The reports for the preceding ten days' shifts are kept in the PREVIOUS.# files, where # is 1 through 10. To select the appropriate file, go by its date, not its numerical extension.

When you have entered the suffix, you are prompted to *Enter shift number (1-99)*. Number 1 is the first shift on a specified Profit Point on the specified day; number 2 is the next shift at the same Profit Point, etc.

Once you have entered a shift number, you are prompted to specify a Profit Point by this message: *Enter POS number of report*. Enter the number of the Profit Point where the shift was performed. The report will print.

The Site Controller file that executes this function is REPORT.CMD with PSHFT as a command parameter.

5. Reprint end-of-day report

At the manager menu, press <u>5</u> and <u>ENTER</u> to reprint a previous end-of-day report. Unlike the manager-menu items that regenerate reports, this item merely reprints a report.

This prompt appears: "Reprint any end-of-day report? Press ENTER to continue. Press CLEAR to cancel." When you press ENTER this prompt appears: "Enter journal file suffix to regenerate," and a list of appropriate files is shown:

Reprint end of day report
5
ENTER
ENTER

- The report for the previous day is kept in the PDAY.RPT file.
- The reports for the preceding seven days are kept in the PDAY.XXX files, where XXX is an abbreviated day of the week, MON through SUN.
- The .RPT file is identical to the most recent file whose suffix is a day of the week.

Enter the appropriate suffix, and the report prints.

The Site Controller file that executes this function is REPRINT.CMD with PDAY as a command parameter.

6. Reprint shift report	Reprint shift report
At the manager menu, press 6 and ENTER to reprint a previous shift report. Unlike the manager-menu items that regenerate reports, this item merely reprints a report.	6 ENTER
This prompt appears: " <i>Reprint shift report? Press ENTER to continue. Press CLEAR to cancel.</i> ' When you press ENTER this prompt appears: <i>Enter day of week of shift report to reprint.</i>	ENTER

The reports are kept in PSHFT##.XXX files, where ## is the shift number and console number and XXX is an abbreviated day of the week, MON through SUN. Note that there can be several files with the same 'day' suffix, each corresponding to a different shift.

When you have entered the suffix, you are prompted to Enter shift number (1-99). Number 1 is the first shift on a specified Profit Point on the specified day; number 2 is the next shift at the same Profit Point, etc.

Once you have entered a shift number, you are prompted to specify a Profit Point by this message: Enter POS number of report. Enter the number of the Profit Point where the shift was performed. The report will print.

The Site Controller file that executes this function is REPRINT.CMD with SHFT as a command parameter.

15 – Appendix: Trademark Information

The following are non-Gasboy trademarks used in this document.

- Preh® is a registered trademark of Preh, Elektrofeinmechanische Werke Jakob Preh, Nachf, GmbH & Co. Ltd.
- Ultimate Technology® is a registered trademark of Ultimate Technology Corporation.

Index

A

Accept card payoff 39 cash payoff 38 Access special functions 43 ACTIVE key 22 Active menu 22 Add change to drawer 75 Add change to drawer 75 ADD FUEL key 7 ADD ITEM key 7 Add merchandise no assigned key 56 using an item key 56 using department key 56 using scanner 56 Alert symbol 3 ALL STOP key 35 Alter utility 74 Arrow keys 6 scrolling 15 Authorization number 44 Auto-scroll 27

В

BACK SPACE key 10 Basic operations 31 Bottle returns 60 Boxed items on screen 15

С

Call Center Phone Number 4 Cancel an operation 37 Cancel current operation 10 Card payment 39 hand authorization 40 hand entry 40 Card reader 1, 40 Card verification 41 Card, entering 40 Cash count display 75 Cash drawer add change 75 count cash 75 load starting balance 75 opening 11 Cash refund 59 Cash withdrawal 57 Cashier signon/off 44

Caution warnings 3 Change file names for transfer 69 Check payment 39 Check validation 39 Clear an error message 37 Clear current display 10 CLEAR key 10 CLEAR MENU key 10, 26, 32 Clearing last entry 10 Clerk menu 73 CLUB key 7 Combine sales into multiple sale 42 Commands SEND COMMAND 72 SEND FILE 71 CON??.CMD files 44 CONFIG.POS file 45, 46 Continue during card verification 41 Controlling the cash drawer 43 Correct entry errors 37 Count cash in drawer 75 Create pay-out sales 59 Credit refund 59 Cursor keys 6 CUST key 47 Customer display 1 Customer list 47

D

Danger warnings 3 DEBIT key 7 Decimal point key 9 Default display 16 restore 16 Delete last characters entered 37 Department key 9 menu 26 number 10 search through 10 selecting 26 Discounts 25, 46 Display a menu 12 active sale total 49 postpay sale total 49 Dollar-sign symbol 23 Drawer total loading 44 DRAWER1.POS file 76 DRAWER2.POS file 76 Drive away 44

Duplicate items *see* Identical items

Ε

Edit item during entry 36 EDIT key 9, 10, 25 Emergency power cut-off switch 35 Emergency stop 8, 35 End the day 73, 74 End-of-day regenerate report 79 report 73 reprint report 77 End-of-shift report 73, 74 Enter a card 40 ENTER key 9 Enter UPC codes without a scanner 56 Entering information 15 Entering price 8 Entry clearing 10 Entry-in-progress 25 Errors correcting 37 Examples of sales 61 Exit training mode 47

F

File transfer 69 File transfer at Site Controller 71 File transfer at the Profit Point 69 File transfer menu 69 Food stamps 38 Force fuel sale to payable 8 Force sale to payment 35 Fuel adding to merchandise sale 57 dollar amount 8 limit amount 8 prepay sale 8 remove from sale 37 shown twice in sale display 18 volume amount 8 Fuel amount enter 46 Fuel item combining 7 limit per sale 7

Fuel sale force to payment 35 manually enter 8 prepaid, return change 53 Fuel sales linking 11 monitoring 22 Fuel sales, postpay 49 Fuel sales, prepay 51 Fuel-only sale cash 52 credit 52

Н

Hand authorization 40 Hand entry 40 lookup numbers 40

I

Icons, see symbols 16 Identical items 9, 25, 29 Interrupt a sale to start pump 57 Item editing 36 identical 29 keys 9 list 10 menu 26 number 10 removing 37 scanning 55 selecting 26 selecting price 28 selecting size 27 Item-ready display 25

Κ

Keyboard 5 edit keys 10 menu keys 12 modifier keys 9 operation keys 11 pump keys 6 pump operation keys 8 selection keys 6 special operation keys 10 Keys 5 different functions 5 numeric 8 payment 7 product 9 pump operation 8 Keys to ring up sale 7 Keyswitch 13, 14

L

Linking fuel sales 11 LIST DEPT key 9, 10 List of all items 10 Load cash-drawer balance 75 drawer 44 drawer total 44 LOG key 24 Log menu 24 Lookup number 40 Lower line display 17, 19

Μ

M for merchandise-only 23 Main menu exit to 44 Manager keyswitch 13 Manager menu 79 Manual mode 8 Manual mode for pumps 47 MDSE SALE key 7 Menu displaying 12 pump down 8 Menu bar 17, 19 dim or bright characters 20 pump number in 20 Menu keys 12 Menu selections scrolling through 15 Menus 21 Merchandise add to a sale 56 item in sale display 18 Merchandise sale 55 adding fuel 57 always payable 23 cash 52 credit 52 start 55 Modifier keys 9 Monitoring fuel sales 22 MULTI SALES key 11 Multiple fuel sales 11 Multiple sale 42, 44 remove a sale from 42

Ν

Network types 46 NEW MDSE key 7 NEXT ITEM key 6 NO SALE key 11 No sale log 11 Numeric keypad 8

0

OFF HOOK key 21 OFF ROAD key 10 Off-hook menu 21 request 21, 49 symbol 19, 21 Offroad discount 44 Off-road fuel sales 44 On/off switch 32 Open cash drawer 43 Operation keys 11 Operations, basic 31

Ρ

P# symbol 6 PATRON key 48 Patron number 46, 47, 48 Pay off sale from customer list 47 from customer list - cash or patron 48 from customer list - credit 48 PAYABLE key 22 Payable menu 22 Payable sale oldest 23 Payable symbol 23 Payout 44 Pay-out sale 59 Payout sale 44 PDAY.### file 81 PDAY.RPT file 81 Phone Number Call Center 4 PIN pad 1, 41 data entry by customer 41 POS command 72 POS.CMD file 45, 72 Postpay fuel sales 49 PP0? files 46 Prepay fuel sales 51 PREPAY key 8 Preset fuel amount 8 Preset fuel amount with merchandise option 53 PRESET key 8 PREV ITEM key 6 PREV key 7 Previous display recalling 10 PREVIOUS.# file 81

Price overriding 28 Price entry automatic 9 required 9 Price menu 28 Print a receipt 43 Print card receipt 41 PRINT key 11 Product keys 9 Product menus 25 Product-menu bar 25 **Profit Point** built-in card reader 40 components 1, 2 screen 15 turning off 33 turning on 32 PSHFT##.XXX file 82 Pump disabled 23 status 23 PUMP DOWN key 8 Pump operation keys 8 Pump-down menu 8 Pumping restart 35 start 8 stop 35 Pumps manual mode 8 operating manually 47 PUMPS key 23 Pumps menu 23

Q

Quantity menu 29

R

Reading a card 40 Real-life examples 61 Receipt 11, 43 Receipt printer 1 Record a safe drop 74 drive-aways 60 safe drop 44 Reference Manual 5, 21, 43, 47, 55 Refund cash 59 credit 59 Refund items within a sale 60 Regenerate end-of-day report 80 Regenerate shift report 80, 81 Remote command 45 Remove a sale from a multiple sale 42 all items from sale 11 all merchandise 37 fuel from ticket 37 item from sale 11 items from a sale 37 one merchandise item 37 Report end of day 73 end of shift 73 Reprint end-of-day report 81 last report 76 shift report 82 Restart file transfer 70 one pump 35 pumping 34 **RETURN** key 11 Return sale 44 Return to a sale 57 Returned item 11 ringing up 11 Returned merchandise 44 Reverse a sale 11, 44, 60 Reversing selected sale 44 **REVRS** key 11 Ringing up identical items 9 Road taxes 10

S

Safe drop 44 mid-shift 43 record 74 Safety Information 3 Alert symbol 3 Safety symbols 3 Signal words 3 Warning words 3 Safety symbols 3 Sale display 15, 17, 18 Sale examples 61 Sales receipt 11 Sales tax 25 Scan items 55 Scanner 1, 55 Screen 1, 15 areas 17 arrows 15 display 15 saver 15

Screen display erased 15 restore 15 Scrolling 15 Seeing previously entered items 37 Select a paid sale 36 a payable sale 36 a sale 36 an active fuel sale 36 an offhook sale 36 fuel price level 49 Selected item 15, 19 menu 19 sale 7, 15, 31 Selection Box on screen 15 Selection keys 6 SEND COMMAND command 72 SEND FILE command 71 Shift break 11, 16 Shift menu key 11 Sign on 34, 44 Signal words Safety 3 Site configuration 45 Site Controller disabled 8 Site Controller not working 47 Size menu 27 SPEC FUNC key 10 Special function 50 47 Special function 51 47 Special function 60 47, 48 Special functions 10, 43 list 44 Special operation keys 10 Special procedures 59 Stand-alone mode 45, 47 Start file transfer 70 START key 8 Start pump for preset dollars 49 for preset volume 49 postpay 49 prepay 52 Start pumping 8, 34 Starting drawer balance 75 Status block 17 Status messages 20 Stop file transfer 70 STOP key 8 Stop one pump 35 Stop pumping 8, 34

Subtotal 25 in sale display 18 Symbol off-hook 19 Symbols 16

Т

Taxes road 10 toggling sequences 5 Total in sale display 18 Training mode 45, 47 Transferring files 69

U

Unpaid completions 44 UPC code 10, 55

V

Validating checks 39 Vendors create a pay-out sale for 59 Void item 11 VOID key 11

W

Warning words 3 Warnings 3 Window area 16, 17, 20 Working sale 7, 31 WORKING SALE key 7, 31

Х

X / . 25 X / . key 9



© 2005 GASBOY 7300 West Friendly Avenue • Post Office Box 22087 Greensboro, North Carolina 27420 Phone (336) 547-5000 • http://www.gasboy.com • Printed in the U.S.A. MDE-4355 Gasboy CFN Series Profit Point Clerk's Manual • June 2005