

# FlexPay™ IV CRIND® (with Omnia) Retrofit Kit Installation Instructions for Encore® S E-CIM™





# **Table of Contents**

SECTION 1 - INTRODUCTION	PAGES 1-4
Purpose Intended Users Required Tools Configured Kits - Parts List Configured Kit Optional Components Components	
SECTION 2-IMPORTANT SAFETY INFORMATION	PAGES 5-6
Important Safety Information	5
SECTION 3- REMOVING COMPONENTS	PAGES 7-22
Before You Begin . Encore E-CIM with E500 CRIND Electronics . Door Node . E-CIM . Speaker . CRIND Assembly . Encore E-CIM with FlexPay II Electronics . Door Node . E-CIM . Speaker . HIP/HIP 2 Assembly . 10.4-inch Color Screen CRIND (CPU Assembly) . CRIND CPU Assembly .	
SECTION 4-INSTALLATION	PAGES 23-40
FlexPay IV CRIND Retrofit Kit  E-CIM Door Installation  Door Node  Speaker  Omnia Assembly  Intercom PCA with Call Interface (M14595A001)  Forecourt Wiring  Considerations  Completing Installation  Registering Kits with Gilbarco Warranty	

SECTION 5- REFERENCE INFORMATION	PAGES 41-42
Related Documents	
Abbreviations and Acronyms	
SECTION 6- APPENDICES	PAGES 43-58
Appendix A: PCB, Connections, and LED Information	
Omnia PIP Connections	
Omnia Assembly Jumpers	
Omnia PIP LEDs	
Omnia LEDs	
UPM Board Connections	
Appendix B: Peripheral Options	
TRIND	
Installing Cabinet Heater for 10.4-inch Display	
Call Button	
Appendix C: System Block Diagram	
Appendix D: DCM3 Assembly (M15724A001)	

# **SECTION 1 - INTRODUCTION**

## **Purpose**

This manual provides instructions to install a 5.7- or 10.4-inch Color Screen FlexPay™ IV CRIND® (with Omnia) Retrofit Kit in an Encore® S E-CIM™ pump/dispenser (with or without CRIND). The FlexPay IV CRIND provides a secure payment platform that is EMV®-certified and Payment Card Industry PIN Entry Device (PCI-PED)-certified.

This manual also includes instructions for installing the Omnia board, which replaces the Dispenser Communication Module [DCM2.X (including GSoM PCBs)] in the FlexPay IV units.

### **Intended Users**

This manual is intended for Gilbarco®-trained and safety and dispenser-certified Authorized Service Contractors (ASCs).

# **Required Tools**

- Phillips® and Flat-blade Screwdrivers
- 1/4-inch Socket Set (Nut Driver)
- 7- and 8-mm Socket (Nut Driver or Socket Set)
- Diagonal Cutters
- Needle Nose Pliers
- Torque Wrench for Card Reader Nuts, 10-12 inch-lbs
- Scraper Tool (for removing graphics and adhesive)
- T15 or T20 Torx Driver, depending on the Universal Payment Module (UPM)

# **Configured Kits - Parts List**

FlexPay IV CRIND (with Omnia) Retrofit Kits are configured based on the serial number of the pump/ dispenser (unit) for which they are intended. Therefore, the parts list will vary for each configured kit and unit/option type. For additional parts details, refer to the Bill of Materials (BOM) in the kit, your distributor, or contact Gilbarco Customer Service. For more information, you can also refer to *PT-1937 Encore 300, Encore 500/500 S, Encore 550, Encore 700 S, Eclipse™ Recommended Spare Parts Manual*.

A common FlexPay IV CRIND (with Omnia) Retrofit Kit will include the following parts:

- E-CIM insert with UPM assembly (keypad), UX300/301 card reader, display, Omnia Peripheral Interface PCB (PIP) Assembly
- T-rail assembly with Omnia assembly
- Universal Serial Bus (USB) Printer assembly (for non-CRIND units only)
- Applause™ Media System, Omnia Assembly

# **SECTION 1 - INTRODUCTION**

### **Configured Kit Optional Components**

The following parts are potential configured kit optional components:

- UX400 Contactless
- Cabinet Heater (optional for both 5.7- and 10.4-inch displays)
- 2D Imager
- Intercom
- Keypad Heater Kit (power supply and cable harness)
- Insite360™ Encore, Omnia Assembly

For a complete parts list of the configured kit, refer to the build ticket that is provided with the kit. **Note: Printers will be needed for non-CRIND units.** 

### Components

Note: Some of the parts listed below are optional. For complete parts list, see the packing list.

The following parts are components for FlexPay IV CRIND with Omnia:

Location	Description	Part #	Notes
E-CIM	E-CIM Insert for 5.7" Display	M14478	
	E-CIM Insert for 10.4" Display	M14482	
	Contactless Card Reader, VeriFone® UX400	M14331A001	
	10.4" Softkeys	M10206B00X	1 = Right, 2 = Left
	5.7" Softkeys	M01254A003	
	Printed Circuit Assembly (PCA) Intercom Interface	M09751A002	
	PCA, Call Interface	M04528A001	
	Card Reader, VeriFone UX300	M14330A001	
	5.7" Color Display	M10369B001 M10369B003	Ampire
	10.4" Color Display	M14004B003	Kyocera®
	PCA, Omnia PIP	M15649A00X	A001 = 5.7", A002 = 10.4"
	Assembly, UPM	M13888AXXX	"XXX" varies based on the customer requirement
	Imager, 2D	M16110B001	
Mounted on Main Door	Cable, Wire and Speaker	M09259A001	

# SECTION 1 - INTRODUCTION

Location	Description	Part #	Notes
Omnia Assembly	Omnia	M16181A002	
	DCM3	M15724A001	
	Phoenix Supply*	M04161B001	
	Fuse Board	M05748A001	
Mounted on Printer Door	Americans with Disabilities Act (ADA) Keypad	M12287B001	
Mounted in Main Electronics Area (Opposite Main Power Supply)	Intercom PCA with Call Interface	M14595A001	
On T-rail	Heater/Fan Assembly	M07333A001	
Main Electronics Cavity	Pump Control Node 4+	M18666A002	Optional

<sup>\*</sup>Note: Remote management functionality requires M07555A004 Encore Power Supply Assembly. For more information, refer to MDE-5349 Insite360 Encore Power Supply Retrofit Kit Installation Instructions for specific instructions.

This page is intentionally left blank.

# **SECTION 2 - IMPORTANT SAFETY INFORMATION**

### **Important Safety Information**

Notes: 1) Save this Important Safety Information section in a readily accessible location.

> 2) Although DEF is non-flammable, Diesel is flammable. Therefore, for DEF cabinets that are attached to Diesel dispensers, follow all the notes in this section that pertain to flammable fuels.

This section introduces the hazards and safety precautions associated with installing, inspecting, maintaining or servicing this product. Before performing any task on this product, read this safety information and the applicable sections in this manual, where additional hazards and safety precautions for your task will be found. Fire, explosion, electrical shock or pressure release could occur and cause death or serious injury, if these safe service procedures are not followed.

#### **Preliminary Precautions**

You are working in a potentially dangerous environment of flammable fuels, vapors, and high voltage or pressures. Only trained or authorized individuals knowledgeable in the related procedures should install, inspect, maintain or service this equipment.

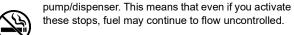
#### **Emergency Total Electrical Shut-Off**

The first and most important information you must know is how to stop all fuel flow to the pump/dispenser and island. Locate the switch or circuit breakers that shut off all power to all fueling equipment, dispensing devices, and Submerged Turbine Pumps (STPs).

### **WARNING**



The EMERGENCY STOP, ALL STOP, and PUMP STOP buttons at the cashier's station WILL NOT shut off electrical power to the



You must use the TOTAL ELECTRICAL SHUT-OFF in the case of an emergency and not the console's ALL STOP and PUMP STOP or similar keys.

### **Total Electrical Shut-Off Before Access**

Any procedure that requires access to electrical components or the electronics of the dispenser requires total electrical shut off of that unit. Understand the function and location of this switch or circuit breaker before inspecting, installing, maintaining, or servicing Gilbarco equipment.

### **Evacuating, Barricading and Shutting Off**

Any procedure that requires access to the pump/dispenser or STPs requires the following actions:









- · An evacuation of all unauthorized persons and vehicles from the work area
- · Use of safety tape, cones or barricades at the affected unit(s)
- A total electrical shut-off of the affected unit(s)

#### **Read the Manual**

Read, understand and follow this manual and any other labels or related materials supplied with this equipment. If you do not understand a procedure, call the Gilbarco Technical Assistance Center (TAC) at 1-800-743-7501. It is imperative to your safety and the safety of others to understand the procedures before beginning work.

#### Follow the Regulations

Applicable information is available in National Fire Protection Association (NFPA) 30A; Code for Motor Fuel Dispensing Facilities and Repair Garages, NFPA 70; National Electrical Code (NEC), Occupational Safety and Health Administration (OSHA) regulations and federal, state, and local codes. All these regulations must be followed. Failure to install, inspect, maintain or service this equipment in accordance with these codes, regulations and standards may lead to legal citations with penalties or affect the safe use and operation of the equipment.

#### **Replacement Parts**

Use only genuine Gilbarco replacement parts and retrofit kits on your pump/dispenser. Using parts other than genuine Gilbarco replacement parts could create a safety hazard and violate local regulations.

#### Federal Communications Commission (FCC) Warning

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

### Safety Symbols and Warning Words

This section provides important information about warning symbols and boxes.

#### **Alert Symbol**



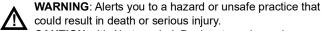
This safety alert symbol is used in this manual and on warning labels to alert you to a precaution which must be followed to prevent potential personal safety hazards. Obey safety directives that follow this symbol to avoid possible injury or death.

#### Signal Words

These signal words used in this manual and on warning labels tell you the seriousness of particular safety hazards. The precautions below must be followed to prevent death, injury or damage to the equipment:



**DANGER**: Alerts you to a hazard or unsafe practice which will result in death or serious injury.



could result in death or serious injury. CAUTION with Alert symbol: Designates a hazard or unsafe practice which may result in minor injury.



**CAUTION** without Alert symbol: Designates a hazard or unsafe practice which may result in property or equipment damage.

# SECTION 2 - IMPORTANT SAFETY INFORMATION

### Working With Fuels and Electrical Energy

#### **Prevent Explosions and Fires**

Fuels and their vapors will explode or burn, if ignited. Spilled or leaking fuels cause vapors. Even filling customer tanks will cause potentially dangerous vapors in the vicinity of the dispenser or island.

DEF is non-flammable. Therefore, explosion and fire safety warnings do not apply to DEF fluid lines.

#### No Open Fire

Open flames from matches, lighters, welding torches or other sources can ignite fuels and their vapors.

#### No Sparks - No Smoking

Sparks from starting vehicles, starting or using power tools, burning cigarettes, cigars or pipes can also ignite fuels and their vapors. Static electricity, including an electrostatic charge on your body, can cause a spark sufficient to ignite fuel vapors. Every time you get out of a vehicle, touch the metal of your vehicle, to discharge any electrostatic charge before you approach the dispenser island.

#### **Working Alone**

It is highly recommended that someone who is capable of rendering first aid be present during servicing. Familiarize yourself with Cardiopulmonary Resuscitation (CPR) methods, if you work with or around high voltages. This information is available from the American Red Cross. Always advise the station personnel about where you will be working, and caution them not to activate power while you are working on the equipment. Use the OSHA Lockout/ Tagout procedures. If you are not familiar with this requirement, refer to this information in the service manual and OSHA documentation.

#### Working With Electricity Safely

Ensure that you use safe and established practices in working with electrical devices. Poorly wired devices may cause a fire, explosion or electrical shock. Ensure that grounding connections are properly made. Take care that sealing devices and compounds are in place. Ensure that you do not pinch wires when replacing covers. Follow OSHA Lockout/Tagout requirements. Station employees and service contractors need to understand and comply with this program completely to ensure safety while the equipment is down.

#### **Hazardous Materials**

Some materials present inside electronic enclosures may present a health hazard if not handled correctly. Ensure that you clean hands after handling equipment. Do not place any equipment in the mouth.

### **▲** WARNING

The pump/dispenser contains a chemical known to the State of California to cause cancer.

### **★** WARNING

The pump/dispenser contains a chemical known to the State of California to cause birth defects or other reproductive harm.

### In an Emergency

#### **Inform Emergency Personnel**

Compile the following information and inform emergency personnel:

- Location of accident (for example, address, front/back of building, and so on)
- Nature of accident (for example, possible heart attack, run over by car, burns, and so on)
- Age of victim(for example, baby, teenager, middle-age, elderly)
- Whether or not victim has received first aid (for example, stopped bleeding by pressure, and so on)
- Whether or not a victim has vomited (for example, if swallowed or inhaled something, and so on).

### **WARNING**



Gasoline/DEF ingested may cause unconsciousness and burns to internal organs. Do not induce vomiting. Keep airway open.

Oxygen may be needed at scene. Seek medical advice immediately.

### **⚠** WARNING

DEF generates ammonia gas at higher temperatures. When opening enclosed panels, allow the unit to air out to avoid breathing vapors.

If respiratory difficulties develop, move victim away from source of exposure and into fresh air. If symptoms persist, seek medical attention.

### **★** WARNING



Gasoline inhaled may cause unconsciousness and burns to lips, mouth and lungs.

Keep airway open.

Seek medical advice immediately.

### **⚠** WARNING



Gasoline/DEF spilled in eyes may cause burns to eye tissue

Irrigate eyes with water for approximately 15 minutes.

Seek medical advice immediately.

#### **▲** WARNING



Gasoline/DEF spilled on skin may cause burns. Wash area thoroughly with clear water. Seek medical advice immediately.

#### **⚠** WARNING

DEF is mildly corrosive. Avoid contact with eyes, skin, and clothing. Ensure that eyewash stations and safety showers are close to the work location. Seek medical advice/recommended treatment if DEF spills into eyes.

**IMPORTANT**: Oxygen may be needed at scene if gasoline has been ingested or inhaled. Seek medical advice immediately.

#### Lockout/Tagout

Lockout/Tagout covers servicing and maintenance of machines and equipment in which the unexpected energization or start-up of the machine(s) or equipment or release of stored energy could cause injury to employees or personnel. Lockout/Tagout applies to all mechanical, hydraulic, chemical, or other energy, but does not cover electrical hazards. Subpart S of 29 CFR Part 1910 - Electrical

Hazards, 29 CFR Part 1910.333 contains specific Lockout/Tagout provision for electrical hazards.

# **Before You Begin**

### CAUTION



A properly grounded Electrostatic Discharge (ESD) wrist strap must be worn while servicing any electronic devices or components. Failure to use electrostatic precautions may damage electronic components and void warranty.

To prepare the site and unit for the installation:

1 Perform an inventory of the parts list provided. Ensure that there is no damage to the parts and that all the parts are accounted for based on the BOM shipped with the kit. Ensure that you carry the recommended spare parts to the installation site.

Note: Retain all parts (including cables, nuts, bolts, screws, and so on) that are removed. These are required in case the unit must be reverted to the original as a fallback mitigation.



- 2 Read all the safety information found in *MDE-3804 Encore and Eclipse Start-up/Service Manual* and "Important Safety Information" on page 5. Perform a Job Safety Analysis (JSA) before beginning the installation.
- 3 Inform the manager.
- 4 Barricade the unit to be worked on.
- 5 Check the current state of the unit.
  - **a** Verify that the printer firmware is version 3.00 or later by removing and refeeding paper to the printer while it is still powered.
    - Note: If the software is not V3.00 or later, go to the extranet for the printer software.
  - **b** Verify site and dispenser operation.
  - **c** Perform a fueling transaction, including printing a receipt.
  - **d** Confirm with the customer if Applause is active in Busy or Idle mode (if applicable). Verify video and audio.
  - e Verify that all unit options are functional (for example, intercom).
  - **f** If applicable, ensure that Insite360 Encore is connected and operational, including a contract in place.
  - g Check the pump software version and update to the latest version, if necessary.
- **6** Remove power to the unit at the breaker panel. Follow OSHA lockout/tagout procedures.
- 7 Isolate the two-wire connection to the unit and disconnect any Ethernet® network cable from the back room.

### ↑ WARNING

Failure to turn off the unit during kit installation may cause injury or bodily harm from electrical shock. Ensure that all power to the unit is turned off before opening the door to the unit and during installation.

### **Encore E-CIM with E500 CRIND Electronics**

Notes: 1) For units with FlexPay II electronics or units without CRIND, refer to "Encore E-CIM with FlexPay II Electronics" on page 14.

2) For units with 10.4-inch color screen generic CRIND, refer to "10.4-inch Color Screen CRIND (CPU Assembly)" on page 19.

### IMPORTANT INFORMATION



Ensure that the unit is functional. Check with the manager for any existing operational issues. If the unit has any special features, such as 2D Imager, verify proper operation before removal. Print a system health report to verify printer and CRIND functions. For more information, refer to MDE-5221 FlexPay IV CRIND Start-up Manual.

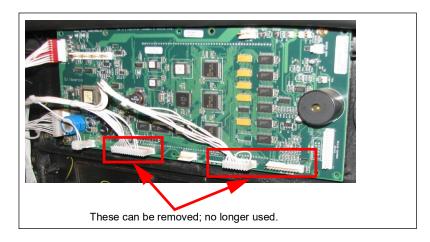
### **Door Node**

Note: Door nodes will be reused.

To remove the door node:

1 Remove the soft keypad connector (P2106) from the door node (see Figure 1).

Figure 1: Removing Door Node



- 2 Remove the push-to-start connector from P2111 on the door node.
- 3 Disconnect and remove the J5 (24 V power cable) connector from the monochrome display.

- 4 Disconnect and remove the CN2 connector from the old card reader.
- 5 Disconnect and remove the customer keypad connector from the keypad.
- **6** If the call button is installed, remove J902C from the call button board. This will be replaced by a new cable provided in the kit.
- 7 Remove the door node by removing the four screws that secure it to the unit door.

  Note: Do not swap door nodes to the other side. Retain the door node and screws for reinstallation.

  Place all the boards in a safe and static-free surface.

### E-CIM

Before removing the E-CIM, ensure that you record any relevant settings:

- **a** If the site is running Insite360 Encore or Applause Media System, access the Onboard Web application and record the configurations.
- **b** For Insite360 Encore, de-register the Secure System on Module (SSoM). After Omnia is installed, Insite360 Encore will be registered.

#### To remove the E-CIM:

- 1 Remove the three screws holding the Price per Unit (PPU) bracket. The PPU bracket can sit in the wire trough. You need to reuse the screws to secure the PPU bracket back to the unit.
  - Notes: 1) Retain the screws and PPU board for reinstallation (where used).
    - 2) PPU can remain loose in the trough.
    - 3) If the unit has a rain shield, remove it.

Figure 2: Removing 1 of 3 Screws of PPU Board



- 2 Disconnect all cable connections from the electronics on the E-CIM door.
- **3** Remove the grade select buttons by pushing down from the top of the soda button while pulling from bottom of the soda buttons. The grade select bases will remain in position.

  Note: Be careful not to dislodge the magnets.

- **4** Remove the PPU graphic (including adhesive and white adhesive tape) to gain access to each of the five E-CIM mounting screws on the front of the main door.
  - Note: Ensure that you have a graphic replacement.
- 5 Loosen and remove the five Phillips-head screws in the top row on the front of the unit (see Figure 3 on page 10).

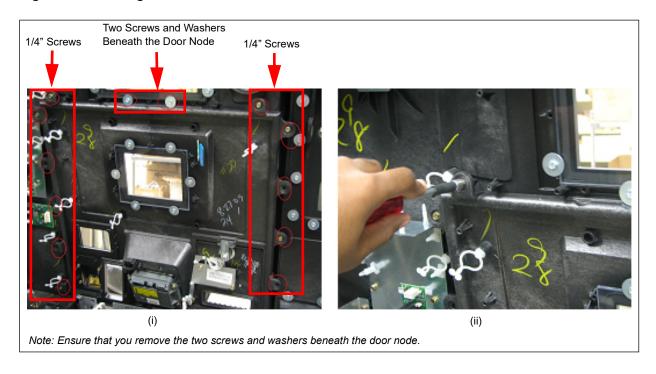
Note: Retain the screws for reinstallation.

Figure 3: Loosening and Removing E-CIM Mounting Screws



6 Loosen and remove all 1/4-inch screws that fasten the E-CIM to the unit door [see Figure 4 (i)].

Figure 4: Removing E-CIM



Note: The card reader, monochrome display, and auxiliary keypad can remain on the E-CIM to be removed. They can be discarded after final approval of the kit and when no fallback mitigation is required.

7 Carefully remove the E-CIM from the door.

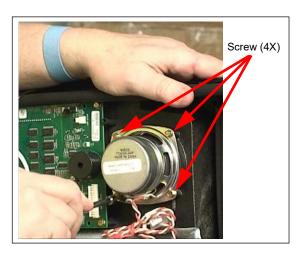
# **Speaker**

Note: Speaker may not be required for all installations. For example, Applause Media System applications will require a speaker with a connector installed.

If the speaker must be replaced, remove the speaker at this time.

To remove the speaker, disconnect speaker wires and remove the four screws holding the speaker and take it out.

Figure 5: Removing Speaker



### **CRIND Assembly**

Note: Removing the CRIND Control Node (CCN) does not apply to non-CRIND units; proceed to "FlexPay IV CRIND Retrofit Kit" on page 23.

### To remove the CRIND assembly:

- 1 Disconnect all the cables from the CCN.

  Note: The flat ribbon cable will be removed from the unit. The USB printer cables must be rerouted to the new E-CIM.
- 2 Remove the CCN assembly by removing the three 7-mm nuts located at the bottom of the mounting bracket (see Figure 6).

Note: Retain the nuts for mounting the Omnia assembly.

Figure 6: Removing CRIND Assembly



To install the FlexPay IV CRIND (with Omnia) Retrofit Kit, proceed to "FlexPay IV CRIND Retrofit Kit" on page 23.

# **Encore E-CIM with FlexPay II Electronics**

Notes: 1) For units with E500 CRIND electronics, refer to "Encore E-CIM with E500 CRIND Electronics" on page 8.

2) For units with 10.4-inch color screen generic CRIND, refer to "10.4-inch Color Screen CRIND (CPU Assembly)" on page 19.

### IMPORTANT INFORMATION



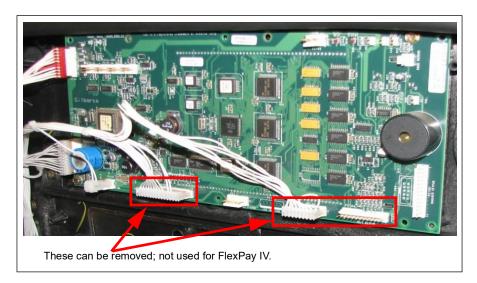
Ensure that the unit is functional. Check with the manager for any existing operational issues. If the unit has any special features, such as 2D Imager, verify proper operation before removal. Print a system health report to verify printer and CRIND functions.

### **Door Node**

To remove the door node:

1 Remove the soft keypad connector (P2106) from the door node (see Figure 7).

Figure 7: Removing Door Node



- 2 Remove the push-to-start connector from P2111 on the door node.
- 3 Disconnect the J5 (24 V power cable) connector from the monochrome display. *Note: The J5 connector will not be used in the new kit.*
- **4** Disconnect the CN2 connector from the old card reader. Note: The CN2 connector will not be used in the new kit.
- **5** Disconnect the customer keypad connector from the keypad. *Note: The customer keypad connector will not be used in the new kit.*

- **6** If the call button is installed, remove J902C from the call button board. This will be replaced by a new cable in the kit.
- 7 Remove the door node by removing the four screws that secure it to the unit door.

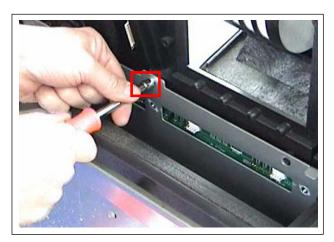
  Note: Retain the door node and screws for reinstallation. Place all boards in a safe and static-free surface.

### E-CIM

To remove the E-CIM:

- 1 Remove the three screws holding the PPU bracket. The PPU bracket can sit in the wire trough. You need to reuse the screws to secure the PPU bracket back to the unit.
  - Notes: 1) Retain the screws and PPU board for reinstallation (where used).
    - 2) PPU can remain loose in the trough.
    - 3) If the unit has a rain shield, remove it.

Figure 8: Removing 1 of 3 Screws of PPU Board

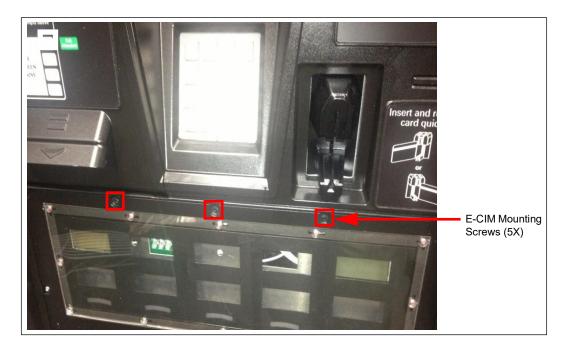


- 2 Disconnect all the cable connections from the electronics on the E-CIM door.
- **3** Remove the grade select buttons by pushing down from the top of the soda button while pulling from bottom of the soda button. The grade select bases will remain in position. *Note: Be careful not to dislodge the magnets.*
- 4 Remove the PPU graphic (including adhesive and white tape) to gain access to the five E-CIM mounting screws on the front of the main door.

Note: Ensure that you have a graphic replacement.

**5** Loosen and remove the five Phillips-head screws in the top row on the front of the unit (see Figure 9). *Note: Retain the screws for reinstallation.* 

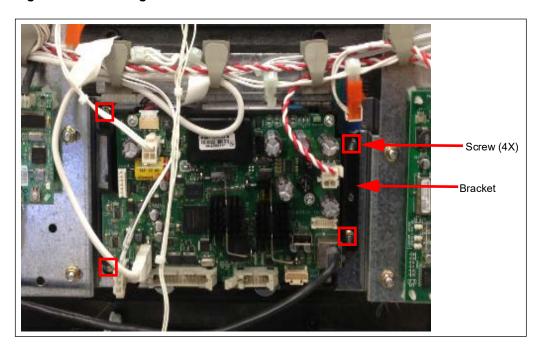
Figure 9: Loosening and Removing E-CIM Mounting Screws



6 Remove the bracket by removing the four screws for 5.7- and 10.4-inch display.

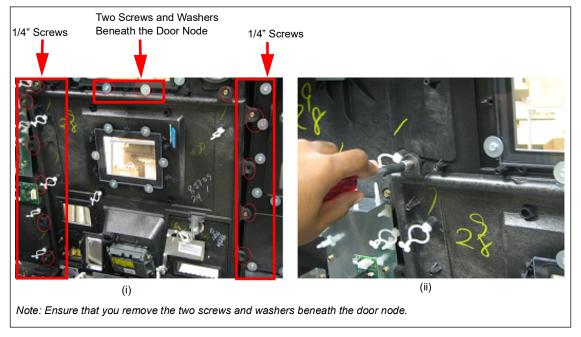
Note: Removing FlexPay Control Board (FCB) bracket does not apply to non-CRIND units; skip to 
"FlexPay IV CRIND Retrofit Kit" on page 23.

Figure 10: Removing Bracket



7 Loosen and remove all 1/4-inch screws that fasten the E-CIM to the unit door and remove the screws holding the CIM door [see Figure 11 (i)].

Figure 11: Removing E-CIM



Note: Card reader, display, and auxiliary keypad can remain on the E-CIM to be removed. They can be discarded after final approval of the kit and when no fallback mitigation is required.

8 Carefully remove the E-CIM from the unit door.

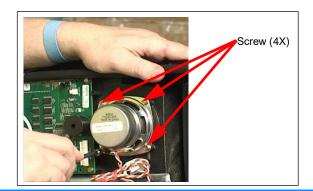
### **Speaker**

Note: Speaker may not be required for all installations. For example, Applause Media System applications will require a speaker with a connector installed.

If the speaker must be replaced, remove the speaker at this time.

To remove the speaker, disconnect speaker wires, remove the four screws holding the speaker, and take out the speaker.

Figure 12: Removing Speaker



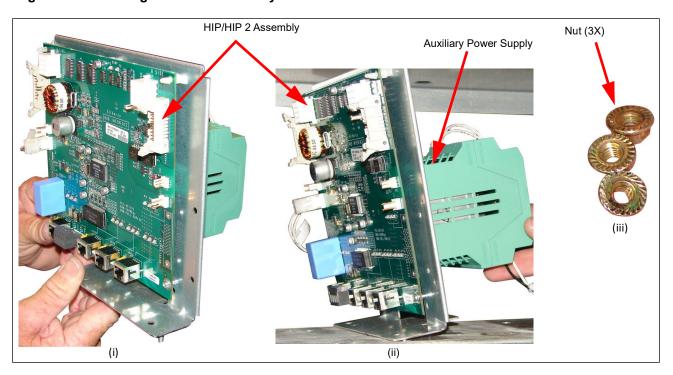
### **HIP/HIP 2 Assembly**

Note: Removing Hub Interface PCB (HIP)/HIP 2 assembly does not apply to non-CRIND units; skip to "FlexPay IV CRIND Retrofit Kit" on page 23.

To remove a HIP/HIP 2 assembly (if the unit has one):

- 1 Disconnect all the cables from the HIP/HIP 2.
- 2 Remove the three 7-mm nuts underneath the HIP/HIP 2 assembly. Retain the nuts for reuse.

Figure 13: Removing HIP/HIP 2 Assembly



# 10.4-inch Color Screen CRIND (CPU Assembly)

Notes: 1) 10.4-inch color screen is also known as generic color screen.

- 2) For units with E500 CRIND electronics, refer to "Encore E-CIM with E500 CRIND Electronics" on page 8.
- 3) For units with FlexPay II electronics or units without CRIND, refer to "Encore E-CIM with FlexPay II Electronics" on page 14.

### **IMPORTANT INFORMATION**



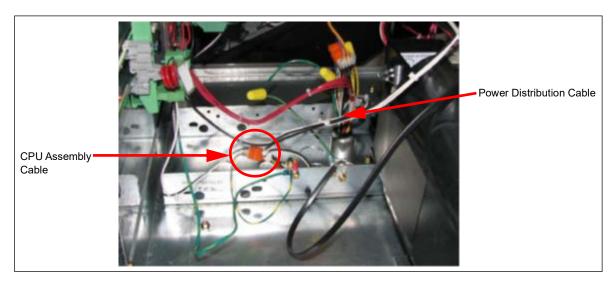
Ensure that the unit is functional. Check with the manager for any existing operational issues. If the unit has any special features, such as 2D Imager, verify proper operation before removal. Print a system health report to verify printer and CRIND functions.

### **CRIND CPU Assembly**

To remove the CRIND Central Processing Unit (CPU) assembly:

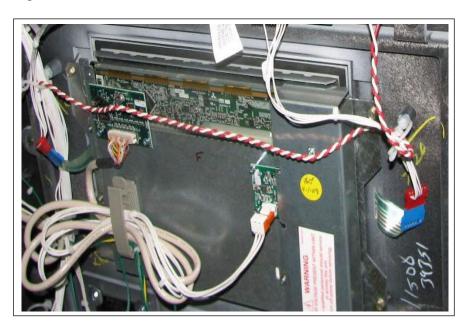
1 Disconnect the CPU assembly cable to the AC distribution cable (see Figure 14).

Figure 14: Disconnecting CPU Assembly to AC Distribution Cable



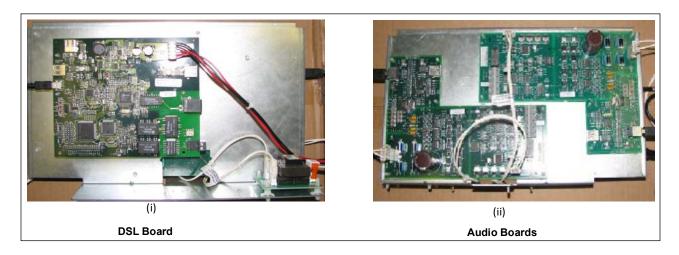
2 Disconnect all CRIND cables on the E-CIM (see Figure 15).

Figure 15: CRIND Cables on E-CIM



Note: If the unit is equipped with audio, remove the Digital Subscriber Line (DSL) board and audio board assembly from the T-rail (see Figure 16).

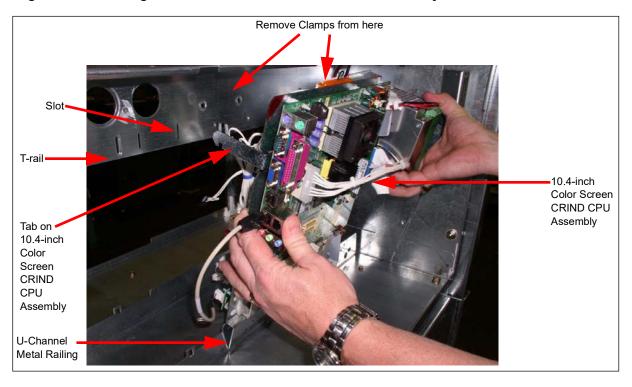
Figure 16: DSL Board, CPU Assembly, and Audio Boards



- 3 Remove the screws at the bottom of the 10.4-inch color screen CRIND CPU assembly that secure it to the U-channel of the Computer Display (CD) module (see Figure 17 on page 21).
- 4 Slide the two tabs on the 10.4-inch color screen CRIND CPU assembly out of the slots on the T-rail.

5 Carefully remove the color screen CRIND CPU assembly.

Figure 17: Removing 10.4-inch Color Screen CRIND CPU Assembly



This page is intentionally left blank.

# FlexPay IV CRIND Retrofit Kit

### **E-CIM Door Installation**

To install the new E-CIM:

Note: Ensure that the surface is clean before installing the new E-CIM.

- 1 Install the door using the 1/4-inch screws removed in step 6 on page 11, including the two screws with washers that are located underneath the door node.

  Note: Leave the connections hanging at this time.
- 2 Install the five Phillips-head screws on the front above the PPU display.

Figure 1: E-CIM 5.7-inch and 10-4-inch Screen Doors



**Figure 2: Cabling for Printer Door Opening** 

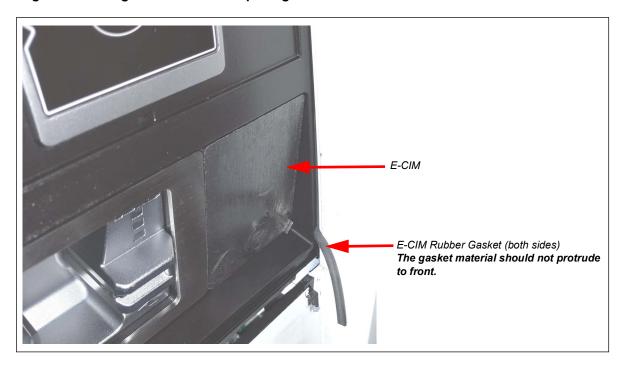
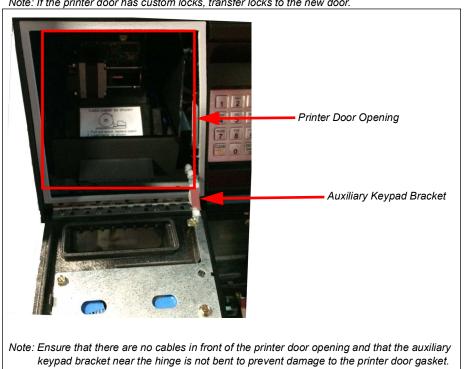


Figure 3: Cabling for Printer Door Opening

Note: If the printer door has custom locks, transfer locks to the new door.



3 Reattach the PPU board bracket using the three screws that were removed in the "E-CIM" section on page 9.

Note: If the unit is equipped with a rain shield over the PPU, reinstall it.

Figure 4: Securing PPU Board



### **Door Node**

Note: Ensure that you do not swap sides when reinstalling the door nodes.

To reinstall the door node:

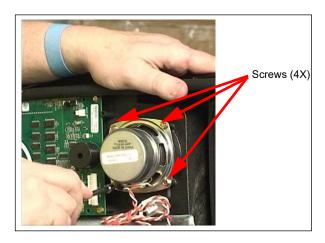
- 1 Secure the door node to the unit door using the screws that were removed in step 7 on page 9.
- 2 Reattach J902C that was removed in step 6 on page 9 to the call button board (if equipped).
- 3 Install the PPU graphic.
- 4 Reinstall the grade select buttons using the screws removed in step 5 on page 10.
- **5** If you have the push-to-start or push-to-stop door alarm for cash acceptor, install the connector J2111 to P2111.

### **Speaker**

If applicable, reinstall the speaker, reconnect speaker wires, and reinsert the four screws holding the speaker that were removed in the "Speaker" section on page 12.

Note: If Applause Media System is installed, speaker wires are connected to the Omnia PIP, or through the intercom board to the Omnia PIP, if so equipped.

Figure 5: Installing Speaker



Note: For some peripherals, new components may be shipped with the kit depending on the types of options installed. After installing the Omnia assembly, refer to "Intercom PCA with Call Interface (M14595A001)" on page 34 if the unit has an intercom.

For peripheral options, refer to "Appendix B: Peripheral Options" on page 48.

For cable block diagrams, refer to "Appendix C: System Block Diagram" on page 51.

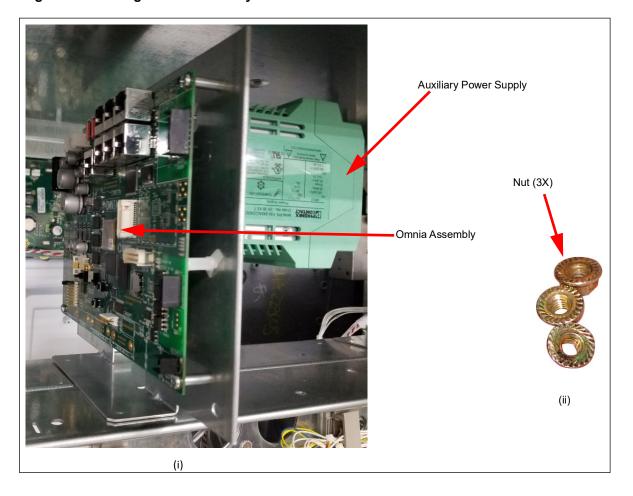
### **Omnia Assembly**

Mount the Omnia assembly on the T-rail using the three 7-mm nuts removed earlier or provided in the kit as shown in Figure 6.

Notes: 1) Use the same holes as those used for the CCN or HIP/HIP2 assembly removed earlier.

2) Verify that P6001 of the Omnia board is on the same side as the W&M switch.

Figure 6: Installing Omnia Assembly



### Omnia Assembly with Auxiliary Power Supply (10.4-inch Display)

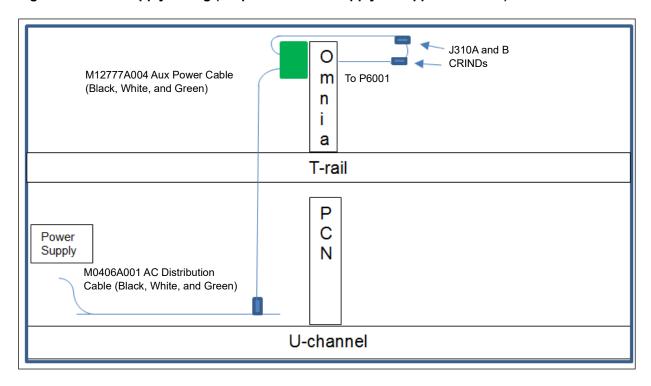
Note: Insite360 Encore requires M07555A004 Encore Power Supply Assembly. Refer to MDE-5349 Insite360 Encore Power Supply Retrofit Kit Installation Instructions for specific instructions.

### To connect the cables:

Note: Ensure that the AC cables are not bundled with any non-AC cables.

- 1 Connect J104 of the M12777A004 Cable to the M04406A001 AC Distribution Cable in the U-channel.
- 2 Connect P301A/B of the M14340 Cable side A to J301A of the M12777A004 Cable.
- 3 Connect P301A/B of the M14340 Cable side B to J301B of the M12777A004 Cable.

Figure 7: Power Supply Wiring (If Optional Power Supply is Supplied with Kit)

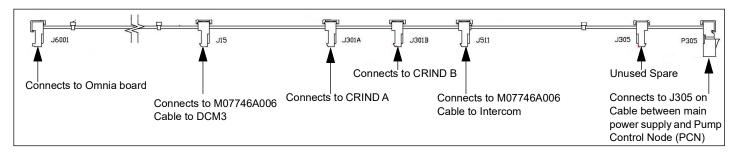


### Omnia Assembly Without Auxiliary Power Supply (5.7-inch Display)

To connect the cables:

Note: Ensure that the AC cables are not bundled with any non-AC cables.

Figure 8: Cable Connections - 24 V Connections Only



1 Connect 24 V P305 of the M07973A007 Cable to J305 of the M05547A00X Cable coming from the power supply.

Note: If the unit's existing M05547A00X Power Cable does not contain a three-position J305, the kit contains a replacement M05547A00X Cable to install (which does contain a three-position J305 connector).

2 Connect P301A/B of the M14340 Cable side A to J301A of the M07973A007 Cable.

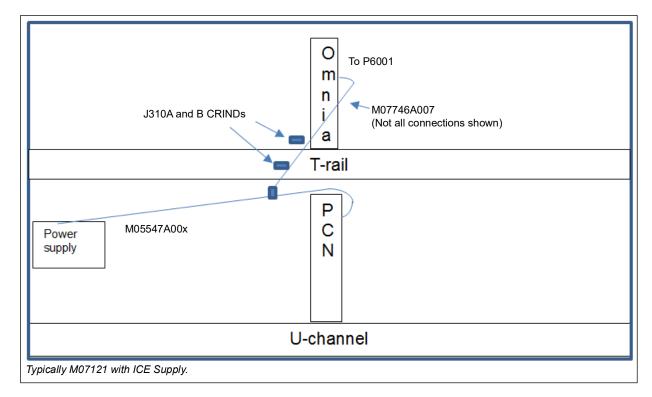
3 Connect P301A/B of the M14340 Cable side B to J301B of the M07973A007 Cable.

### IMPORTANT INFORMATION



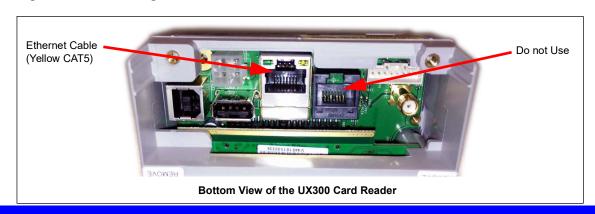
Cable routing is critical. It is very important to route and dress the cables properly. Exercise care in routing the cables, keeping in mind that the door(s) opens and closes for service. The cables must be dressed neatly. Ensure that there is no interference after the cables are connected and routed. Ensure that the ESD ground straps can be bundled together, but need to be well separated from data and power cables. Note that they should be fastened to the U-channel with separate bolts.

Figure 9: Power Supply Wiring (If Optional Power Supply is not Supplied with Kit)



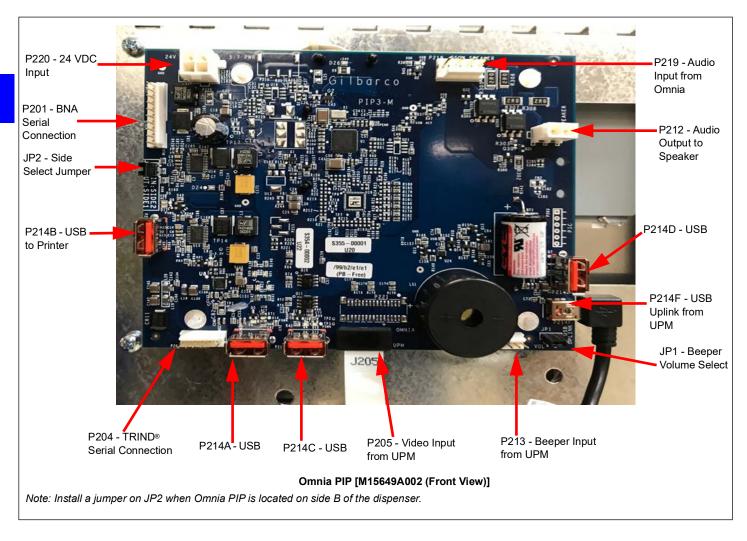
4 Connect the Ethernet cable to the card reader. The yellow Category 5 (CAT5) Cable (M14080A003) in the kit matches the yellow connector on the Omnia PCB (for dedicated side).

Figure 10: Connecting Ethernet Cable to the UX300 Card Reader



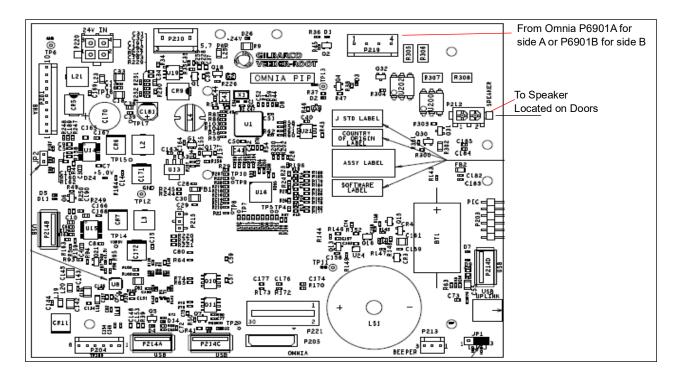
**5** Connect the USB cable from the printer to Omnia PIP, using the port on the left side. *Note: Ensure that the USB printer cable is seated.* 

Figure 11: Omnia PIP (M15649A002) Connections



6 Connect P212 to speaker.

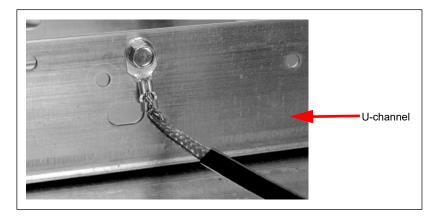
Figure 12: Omnia Without Intercom



For units with Intercom, refer to Figure 18 on page 35.

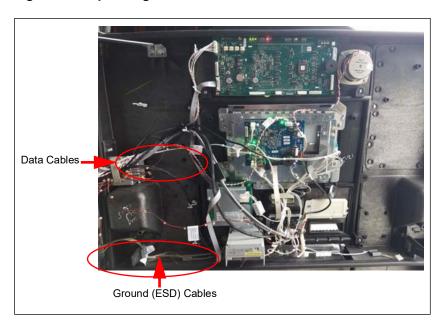
7 Connect the ESD ground cables from the UPM and UX300 to the CD module chassis.

Figure 13: Ground Wire Connected to Chassis



Note: The important factor in cable routing is to separate the ground cables (which route ESD events to chassis) from the data and power cables.

Figure 14: Separating Ground Cables from Data and Power Cables



8 Connect P902C to call button board (if installed).

Note: The kit includes a new audio cable from Omnia PIP and a video cable from Omnia to UPM. Audio Cable (M14425A002) goes from P419L to Omnia PIP P219. Video Cable (M14338A00X) goes from Omnia P1 for side A UPM and Omnia P2 for side B UPM to UPM P6.

9 Connect all the applicable cables to the Omnia assembly as shown in Figure 15.

Figure 15: Omnia Board Connections

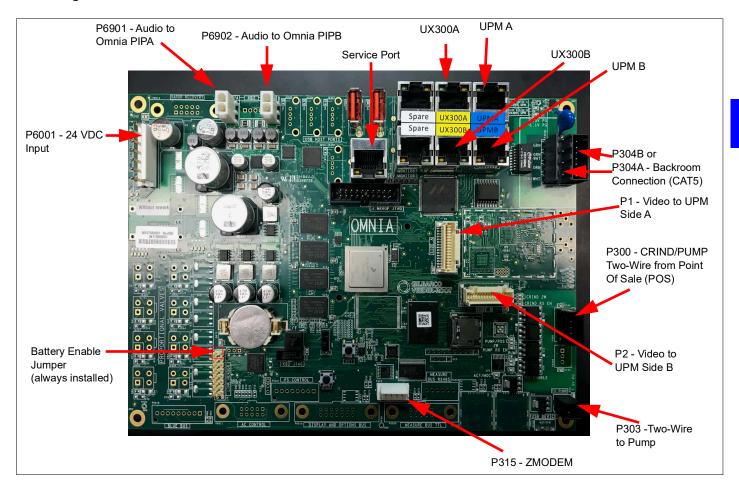
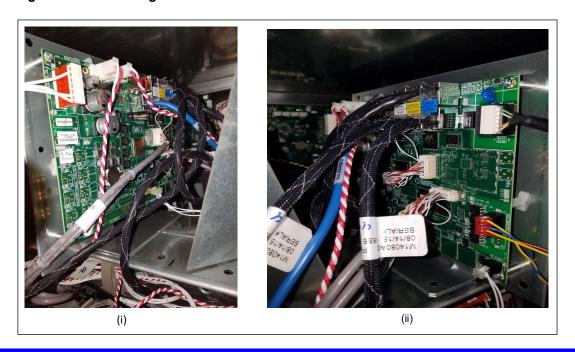


Figure 16: Connecting Cables



### 4

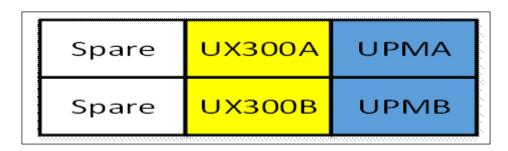
### **SECTION 4 - INSTALLATION**

**10** Connect the Ethernet cable from each UPM to the Omnia board. M14080A003 is the yellow cable and M14080A002 is the blue cable.

Note: These ports are dedicated. The UPMs and UX300 Card Readers must be connected to the correct ports.

Figure 10 on page 29 shows the labels on the Omnia board.

Figure 17: Omnia RJ-45 CAT5 connections for UPMs and UX300s (+ Spares)



### Intercom PCA with Call Interface (M14595A001)

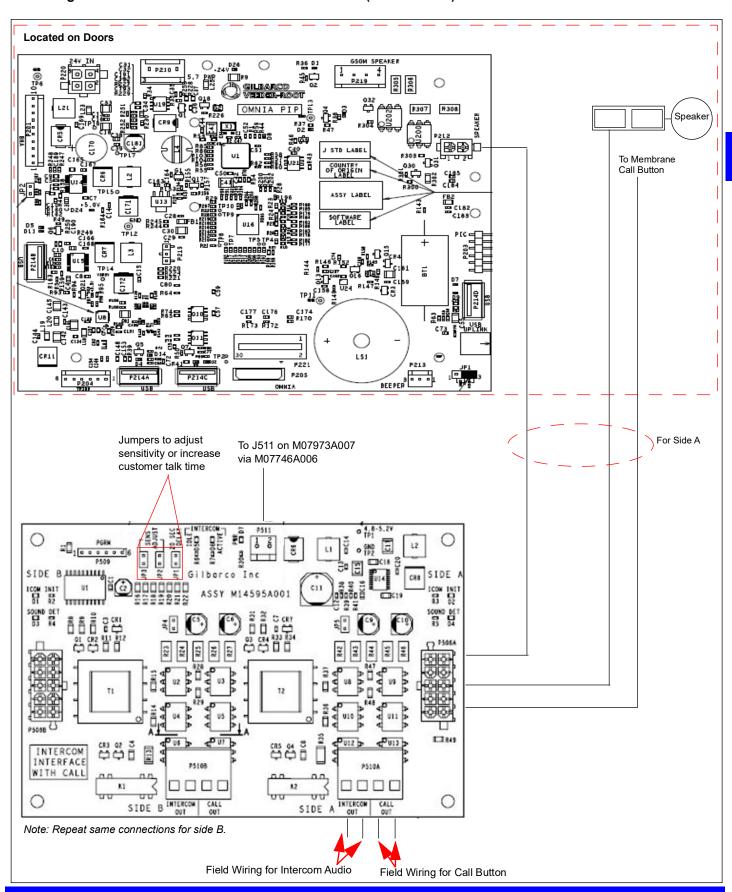
To install M14595A001 Intercom Board, proceed as follows:

1 Mount plate with the M14595A001 Intercom Board on the wall opposite to the dispenser power supply.

Note: P506 will be toward the side A of the dispenser.

- 2 Disconnect the speaker from P504 on the Omnia PIP.
- 3 Connect M14762A001 Cable to P506A on the M14595A001 Intercom Board. Make the other three connections as shown in Figure 18 on page 35.
- 4 Repeat the connections for side B, using M14762A002 Cable.
- 5 Connect M14763A001 Power Cable to P511 on the M14595A001 Intercom Board.
- 6 Make field wiring connections to P510A and P510B.
- 7 Note the jumpers that can be used to adjust sensitivity or customer talk time (Typically, it is not necessary to add jumpers).

Figure 18: Connections between Omnia PIP PCA (M15649A00X) and M14595A001 Intercom Board



### **Forecourt Wiring**

Depending on the dispenser type and whether or not it has factory-installed conduit, there are different specifications in the current loop wiring.

If the kit includes DCM3, refer to information about merged and non-merged high speed connections (see "Appendix D: DCM3 Assembly (M15724A001)" on page 52).

# 4

### **Considerations**

- P300 has the red/yellow and blue/yellow current loop inputs for both the pump and the CRIND.
- P303 is the current loop output to the pump. It must be used even in the Generic CRIND mode.

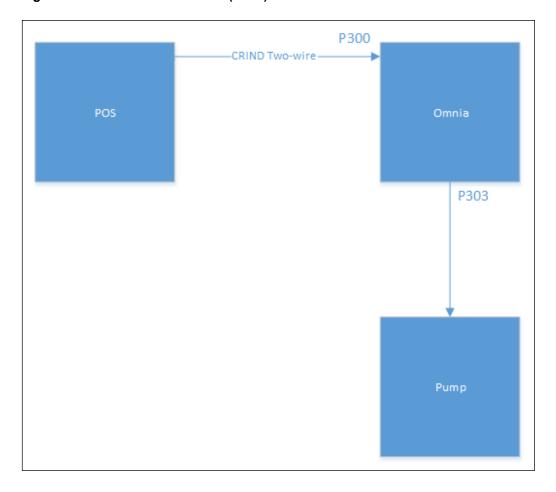
#### For Passport™ (MOC)

- CRIND two-wire must be on the blue/yellow wires.
- The pump two-wire input must be connected to P303.

To set up the Omnia board for Passport wiring:

- 1 Remove the two-wire cables from the conduit that are attached to A9 and A19, as applicable (see Figure 19 on page 37).
- 2 Connect the blue wire to CRIND A9 (see Figure 19 on page 37).
- **3** Connect the mated yellow wire to CRIND A19.
- 4 Connect the J300 connector on the M02993A005 to P300 of the Omnia board.
- 5 Connect J403 of the M00491A001 Cable to P303 on the Omnia board.
- 6 Connect the other end of the M00491A001 cable to the P1109 on the PCN.

Figure 19: Two-Wire Connection (MOC)



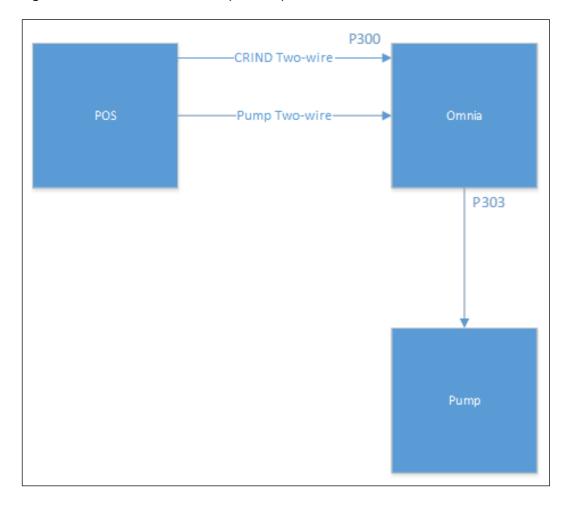
#### For Generic CRIND

- CRIND two-wire must be connected to the blue/yellow wires. Pump two-wire must be connected to the red/yellow wires.
- The pump two-wire input is driven by P303.

To connect the Omnia board with the PCN and conduit:

- 1 Remove the J1109 connector of the pump two-wire from the PCN.
- 2 Remove the two-wire cables from the conduit that are attached to A9, A19, B9, and B19 (see Figure 20 on page 38).
- 3 Connect the wires labeled 'CRIND' and pump of the M02993A005 Cable to the two-wire cables coming out of the conduit (see Figure 20 on page 38). Connect the colored wires as follows:
  - a Connect the red wire to pump A9.
  - **b** Connect the mated yellow wire to pump A19 and CRIND B19.
  - c Connect the blue wire to CRIND B9.

Figure 20: Two-Wire Connection (Generic)



### **Completing Installation**

To complete the installation, inspect all the connections and cable routing before applying power.

#### IMPORTANT INFORMATION



Cable routing is critical. It is very important to route and dress the cables properly. Exercise care in routing the cables, keeping in mind that the door(s) opens and closes for service. The cables must be dressed neatly. Ensure that there is no interference after the cables are connected and routed. ESD ground straps can be bundled together, but need to be separated from data and power cables. ESD ground straps should be fastened to the U-channel with separate bolts (see Figure 22 on page 39).

After making all cable connections, close the main door and open the printer door. Pull the sliding printer tray and ensure that there is no cable interference.

The important factor in cable routing is to separate the ground cables (which route ESD events to chassis) from the data and power cables.

Figure 21: Separating Ground Cables from Data and Power Cables

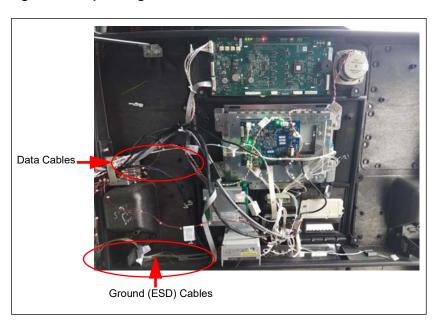
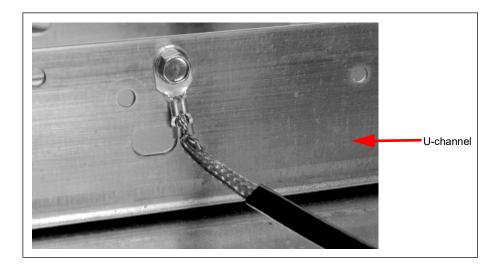


Figure 22 shows a ground wire connected to the chassis. The 8-mm ground screw (2X) is provided in the kit. Note: Fasten each ground cable individually to the chassis (one cable per ground screw).

Figure 22: Ground Wire Connected to Chassis



#### **Updating Software**

- 1 Update the PCN software to 3.3.19 or later.
- 2 Update the CRIND software to the latest version that supports Omnia. Depending on the existing version, you might need to update to an intermediate version 42.10.11 or later.
- 3 After upgrading the CRIND software, configure Omnia in the Maintenance Menu.
- **4** For instructions to configure Omnia from the Maintenance Menu in the CRIND, refer to *MDE-5369* FlexPay IV CRIND with Omnia Start-Up and Service Manual.

# **Registering Kits with Gilbarco Warranty**

To register the kits with Gilbarco Warranty:

- 1 After the kits are successfully installed, register kits through web commissioning within 30 days.
- **2** Provide the correct model and serial numbers. The kit model number is EPK M7 E-CIM. *Note: Registering the kits ensures that proper warranty is applied.*

# SECTION 5 - REFERENCE INFORMATION

# **Related Documents**

Document No.	Title
MDE-3804	Encore and Eclipse Start-up/Service Manual
MDE-4366	USB Printer Maintenance Guide
MDE-4609	Heater/Fan Kit (M07333K00X) Installation Guide for Encore 300/The Advantage™ Series [with FlexPay EMV (Canada Only)] and Encore S/Encore 500 Units
MDE-4699	Applause Media System Installation, Service, and Parts Manual
MDE-4736	FlexPay EPP Heater Kit (M08631K001) and Card Reader Heater Installation Instructions
MDE-4902	Encore 700 S Start-up, Service, and Remote Key Loading (RKL) Manual
MDE-4917	FlexPay Connect Distribution Box Installation Manual
MDE-5221	FlexPay IV CRIND Start-up Manual
MDE-5223	FlexPay IV CRIND Service/Troubleshooting Guide
MDE-5227	M7 Maintenance Tool User Guide
MDE-5314	Insite360 Encore Remote Management Installation, Start-up and Service Manual
MDE-5349	Insite360 Encore Power Supply Retrofit Kit Installation Instructions
MDE-5369	FlexPay IV (With Omnia) Start-Up and Service Manual
PT-1936	Encore Series Pumps and Dispensers Illustrated Parts Manual
PT-1937	Encore 300, Encore 500/500 S, Encore 550, Encore 700 S, Eclipse Recommended Spare Parts Manual

# **Abbreviations and Acronyms**

_	
Term	Description
ADA	Americans with Disabilities Act
ASC	Authorized Service Contractor
BNA	Bank Note Acceptor
ВОМ	Bill of Materials
BRCM	Back Room Communication Module
CAT5	Category 5
CCN	CRIND Control Node
CD	Computer Display
CPU	Central Processing Unit
CRIND	Card Reader in Dispenser
D-Box	Distribution Box
DCM	Dispenser Communication Module
DSL	Digital Subscriber Line
E-CIM	Enhanced Customer Interface Module
EMV	Europay®, MasterCard®, and Visa®
EPP	Encrypting PIN Pad
ESD	Electrostatic Discharge
FCB	FlexPay Control Board
GSoM	Gilbarco Systems on Module
HIP	Hub Interface PCB

# SECTION 5 - REFERENCE INFORMATION

Term	Description
I/O	Input/Output
JSA	Job Safety Analysis
MOC	Major Oil Company
MTA	Mass Terminal Assembly
NGP	Next Generation Payment
OLC	Over Legacy Cable
OSHA	Occupational Safety and Health Administration
PCA	Printed Circuit Assembly
PCB	Printed Circuit Board
PCI-PED	Payment Card Industry PIN Entry Device
PCN	Pump Control Node
PIP	Peripheral Interface PCB
PPU	Price per Unit
POS	Point of Sale
RKL	Remote Key Loading
SPOT	Secure Payment Outdoor Terminal
SSoM	Secure System on Module
TRIND	Transmitter/Receiver in Dispenser
W&M	Weights and Measures
UPM	Universal Payment Module
USB	Universal Serial Bus

# Appendix A: PCB, Connections, and LED Information

#### **Omnia Board Connections**

Connector	Port Number	Function	From	То
7-pin Mass Terminal Assembly (MTA)	P6001	Power IN	P6001	Power input
2-pin plug	P6901	Audio out to Omnia PIPA	P6901	Omnia PIP: P219
2-pin plug	P6902	Audio out to Omnia PIPB	P6902	Omnia PIP: P219
25-pin high density	P1	Video out to UPM A	P1	UPM-P6
25pin high density	P2	Video out to UPM B	P2	UPM-P6
5-pin MTA	P300	Two-wire connection to POS	P300	Conduit/POS
2-pin MTA	P303	Two-wire to pump	P303	Pump-P1109
6-pin MTA	P315	ZMODEM	P315	PCN P1111
7-pin MTA	P304A	Backroom connection/DCM3	P304A	DCM3-J17
4-pin plug	P304B	Backroom connection	P304B	Conduit

Note: Verify P6001 of the Omnia board is on the same side as the W&M switch.

For more information, refer to "Appendix C: System Block Diagram" on page 51.

### **Omnia PIP Connections**

The following table lists the connections on the Omnia PIP:

Connector	Port Number	Function	From	То
10-pin MTA	P201	Cash Acceptor	P201	Bank Note Acceptor (BNA)
6-pin MTA	P204	TRIND	P204	TRIND J182
3-pin Plug	P213	BEEP Connector	P213	UPM P2
4-pin Plug	P220	24 VDC IN	P220	Power Supply Cable (M14340)
Mini USB	USB UPLINK	USB IN	USB UPLINK	UPM P4
USB	P214A	USB Out	P214A	USB Expand
USB	P214B	USB Out	P214B	USB Expand
USB	P214C	USB Out	P214C	USB Expand
USB	P214D	USB Out	P214D	USB Expand
4-pin MTA	P219	Speaker Input from Omnia	P219	P6901A and P6901B
2-pin Mat-n-Lok	P211	Audio to Left Speaker	P211	Left Speaker
25-pin	P205	Video Input from UPM	P205	UPM P5
20-pin	P206	LVDS Data to 10.4"	P206	10.4"
33-pin	P207	Video Data to 5.7"	P207	5.7"
2-pin	P215	Up/Down for 5.7"	P215	DNP
10-pin	P208	10.4" Backlight	P208	10.4" Backlight
3-pin	P210	5.7" Backlight	P210	5.7" Backlight Leads

### **Omnia Assembly Jumpers**

The following table lists the status and functions of jumpers:

Jumper	Description		
Omnia Board			
J3	Jumper ON = Battery connected Jumper OFF = Battery disconnected		
Omnia PIP			
JP2	Jumper ON = Side B Jumper OFF = Side A		

### **Omnia PIP LEDs**

Reference Designator	Color	Function	Behavior
D1	Green	USB link	ON: U8 connected to USB Hub
D4	_		ON: USB device plugged into P214A OFF: No USB device connected
D5	_		ON: USB device plugged into P214B OFF: No USB device connected
D6	_		ON: USB device plugged into P214C OFF: No USB device connected
D7	_		ON: USB device plugged into P214B OFF: No USB device connected
D9	Red	USB over current	ON: Over current fault detected on P214D OFF: Normal operation
D11	_		ON: Over current fault detected on P214B OFF: Normal operation
D12	_		ON: Over current fault detected on P214C OFF: Normal operation
D14	_		ON: Over current fault detected on P214A OFF: Normal operation
D20	Yellow	Serial communication	ON: UPM TX to BNA OFF: UPM is not communicating with BNA
D21	_		ON: BNA TX to UPM OFF: BNA is not communicating with UPM
D22	_		ON: UPM TX to TRIND OFF: UPM is not communicating with TRIND
D23	_		ON: TRIND TX to UPM OFF: TRIND is not communicating with UPM
D24	Green	Power good	ON: 5 VDC power is good OFF: 5 VDC power fault or board not powered
D25	_		ON: 3.3 VDC power is good OFF: 3.3 VDC power fault or board not powered
D26			ON: 24 VDC power is good OFF: 24 VDC power fault or board not powered

Note: Install a jumper on JP2 when Omnia PIP is located on Side B of the dispenser.

### **Omnia LEDs**

Reference Designator	Color	Function	Behavior
D7	Green	1.5V power good LED	ON: 1.5 V power is good OFF: 1.5 V power is not good
D8	_	1.1V power good LED	ON: 1.1 V power is good OFF: 1.1 V power is not good
D17	_	1.8V power good LED	ON: 1.8 V power is good OFF: 1.8 V power is not good
D18	_	1.35V power good LED	ON: 1.35 V power is good OFF: 1.35 V power is not good
D22	_	Power Input LED	ON: Omnia PCB has 24 VDC from power supply OFF: Omnia PCB does not have 24 VDC from power supply
D23	_	5V USB power good LED	ON: USB power is good OFF: USB power is not good or the regulator is not enabled.
D24	_	5V power good LED	ON: 5 V power is good OFF: 5 V power is not good
D25	_	5VPS power good LED	ON: 5 VPS power is good OFF: 5 VPS power is not good
D26	_	3.3V power good LED	ON: 3.3 V power is good OFF: 3.3 V power is not good
D37	Yellow	CRIND 2W RX	Blinking: Data received from POS
D38		CRIND 2W TX	Blinking: Data sent to POS
D39	Green	CRIND TX Enable	ON: TX enable line is active. Omnia will successfully communicate to the POS OFF: Omnia will not send messages to the POS
D45	Yellow	Pump (POS) 2W RX	Blinking: Data received from POS
D47	_	Pump (POS) 2W TX	Blinking: Data sent to POS
D49	Green	Pump (POS) TX Enable	ON: TX enable line is active. Omnia will successfully communicate to the POS OFF: Omnia will not send messages to the POS
D53	Yellow	Pump 2W RX	Blinking: Data received from pump
D56	_	Pump 2W TX	Blinking: Data sent to pump
D57	Green	Pump TX Enable	ON: TX enable line is active. Omnia will successfully communicate to the pump OFF: Omnia will not send messages to the pump
D58	Green	Active Mode LED	ON: Omnia configured correctly. OFF: Omnia not properly configured
D73	Yellow	7.5V power good LED	ON: 7.5 V power is good OFF: 7.5 V power is not good or is not enabled by Omnia

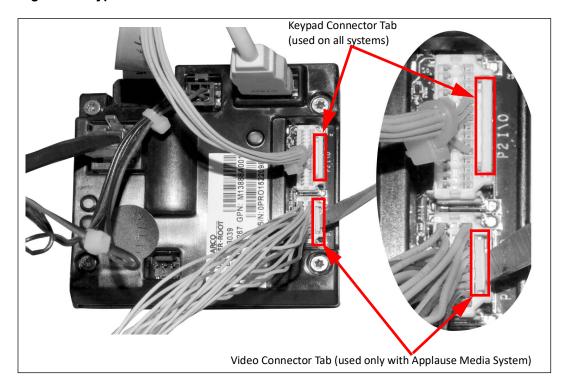
### **UPM Board Connections**

#### **CAUTION**

#### **Keypad Connector Tab**

Some of the connectors have a tab on the side that must be pressed prior to removing the connector. You must depress and hold the tab on the side of the UPM softkey connector if you want to remove it. If you do not press the tab, the wire might be pulled out from the connector.

Figure 1: Keypad and Video Connector Tabs



The following table lists the connections on the UPM:

Port Number	То	Function
P1	24 V Power into UPM	UPM power (and keypad heater power, if equipped)
P2	Omnia PIP - (P213), softkeys, door node (P2111), door switch (192), ADA, call	Input/Output (I/O) to multiple CRIND functions:
P3	Omnia Blue UPM (see Figure 1)	Ethernet to the Omnia board
P4	Omnia PIP - USB uplink	USB uplink to the Omnia PIP
P5	Omnia PIP - P205	Video out
P6	Omnia - P406 Applause Media System video input	Video input from the Omnia

The following table lists the peripherals for the cables:

Part Number	Port Number	Function
M03184A00X	P201	Cash Acceptor
R20773-GX	P204	TRIND
M09267A00X	P213	BEEP Connector
M09794A00X	P220	24 VDC Power In
M14337A001	P1	UPM Heater Cable

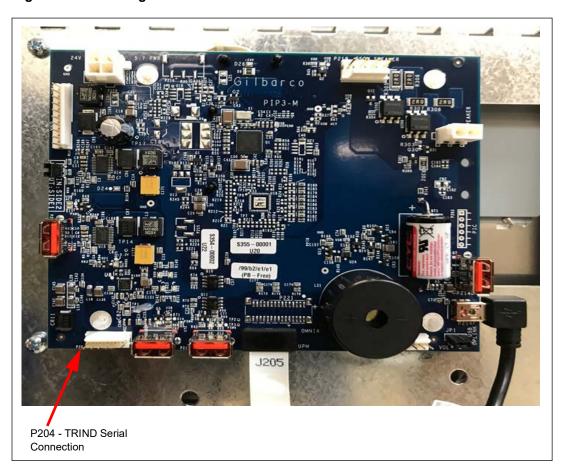
# **Appendix B: Peripheral Options**

### **TRIND**

To install the TRIND option:

- 1 Attach the TRIND light indicator assembly to the new E-CIM door provided in the kit.
- 2 Connect the Omnia PIP using the TRIND Cable (R20773-G10). Connect the J204 to P204.

Figure 2: Connecting TRIND Cable



### **Installing Cabinet Heater for 10.4-inch Display**

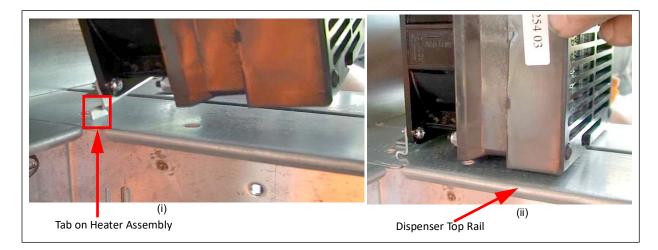
Note: The cabinet heater is optional for both 5.7- and 10.4-inch displays.

To install the cabinet heater:

- 1 Insert the tab on the heater onto the top rail in the unit (see Figure 3).
- 2 To secure the heater, put a nut on the other side of the stud and tighten it.

For more information, refer to MDE-4609 Heater/Fan Kit (M07333K00X) Installation Guide for Encore 300/The Advantage Series [with FlexPay EMV (Canada Only)] and Encore S/Encore 500 Units. Note: This manual is included in the kits that have a heater.

Figure 3: Installing Cabinet Heater



Note: If a UPM Keypad Heater Power Supply Assembly (M07953A006) is ordered, there is a separate "heater cable harness" that intercepts the normal UPM power harness to also supply power to the UPM heater. For more information, refer to MDE-4736 FlexPay EPP Heater Kit (M08631K001) and Card Reader Heater Installation Instructions.

### **Call Button**

If it is necessary to relocate the call button board, locate the two mount points on the main door bezel and mount the call button board using two Q11677-24 screws as shown in the following figures.

Figure 4: Call Button Board

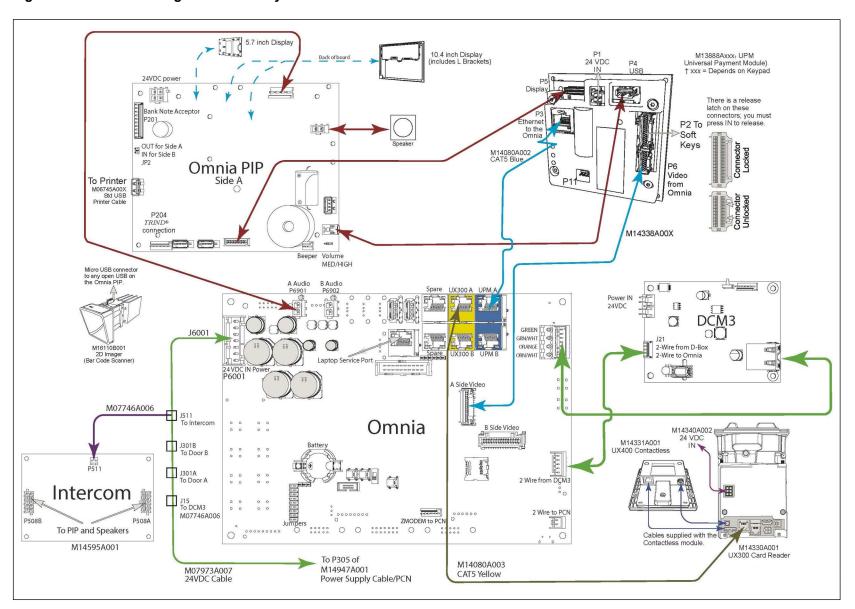


Figure 5: Call Button Board Showing Screws



## **Appendix C: System Block Diagram**

Figure 6: Cable Block Diagram for FlexPay IV CRIND



# Appendix D: DCM3 Assembly (M15724A001)

The DCM3 is used when high-speed communication is required across the forecourt. The DCM3 is only used with the Back Room Communication Module (BRCM)2.x. Connect the cables to the DCM3 assembly as shown in Figure 7.

Figure 7: DCM3 Connections



#### **Connection Table (M15724A001)**

Connector	Port Number	Function	From	То
RJ-45	J17	Ethernet	J21	Omnia P304
5-pin MTA	J21	OLC/two-wire	Conduit/J21	Omnia P300
2-pin MTA	J15	Power IN		DCM3
2-pin MTA	J16	Power Out	N/A	N/A-no current use

#### **LEDs**

Reference Designator	Color	Function	Behavior
D1	Green	1.2 V Power Good	ON: 1.2 VDC ON OFF: 1.2 VDC fault or board not powered
D9	_	3.3 V Power Good	ON: 3.3 VDC ON OFF: 3.3 VDC fault or board not powered
D8	_	24 V Power Good	ON: 24 VDC ON OFF: 24 VDC fault or board not powered
D6	Yellow	High Speed ACT	ON: Link present Blink: TX/RX data OFF: No link present
D7	Green	High Speed Link	ON: Successful connection to BRCM2.x OFF: No link to BRCM2.x

#### **DCM3 Two-Wire Connections**

These instructions detail how to perform two-wire connections when a DCM3 is used in the system. The DCM3 is required when a BRCM2.x is used to provide high-speed communication across the forecourt. The BRCM2.x when used with the DCM3 supports the following two modes:

- The option of merging the high speed data onto the same conductors used for current loop.
- The option of not merging high-speed data onto the same conductors used for current loop. This setup requires additional wire pairs brought out to each dispenser.

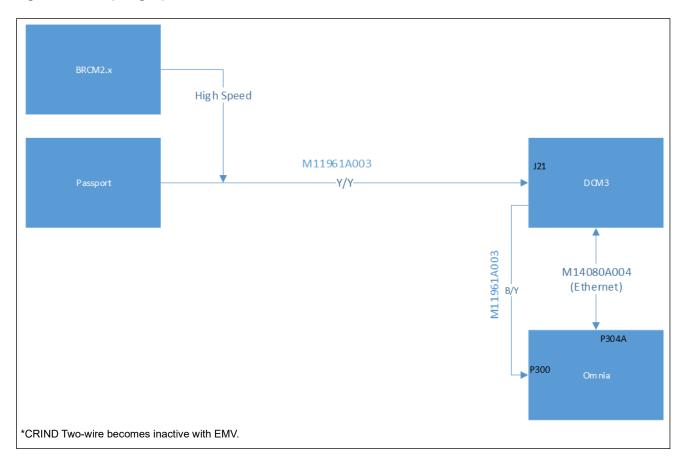
#### **DCM3 Two-Wire Connection (Merged)**

Ensure that the two-wire connection when high speed data is merged onto the same conductors is as follows:

- 1 Connect P21 of the M11961A003 cable to J21 of the DCM3.
- 2 Connect J300 of the M11961A003 cable to P300 of the Omnia.

3 Connect the Y/Y pair of the M11961A003 to the B/Y pair of wires coming from the conduit.

Figure 8: MOC (Merged), Pre-EMV\*

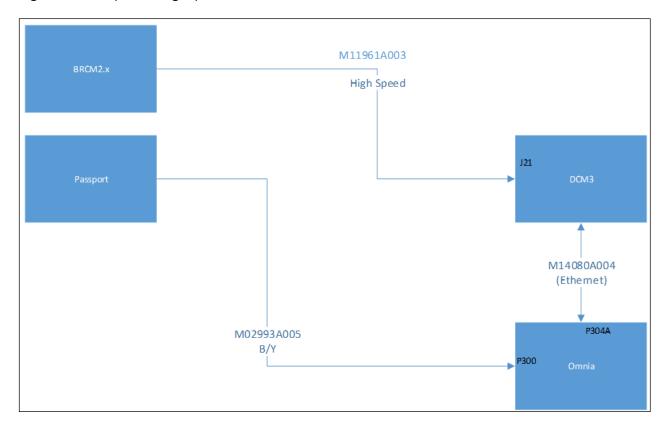


#### **DCM3 Two-Wire Connection (Non-Merged)**

Ensure that the two-wire connection when high speed data is not merged onto the same conductors is as follows:

- 1 Connect P21 of the M11961A003 cable to J21 of the DCM3.
- 2 Connect the Y/Y pair of the M11961A003 to the designated wires coming out of the conduit.
- 3 Connect J300 of the M02993A005 cable to P300 of the Omnia.
- 4 Connect the B/Y pair of the M02993A005 to the B/Y pair coming from the conduit.

Figure 9: MOC (Non-Merged)



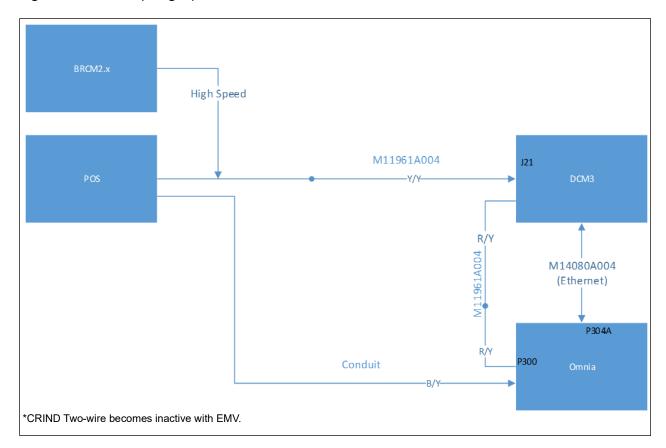
#### **Generic (Merged)**

The Omnia board supports high speed communication via the BRCM2.x. When connection to a BRCM2.x is required, the kit will ship with a DCM3 (M15724A001) attached to the Omnia bracket assembly. See the following wiring instructions.

Ensure that the connection to Omnia is as follows:

- 1 Connect P21 of the M11961A004 cable to J21 of the DCM3.
- 2 Connect the Y/Y pair of the M11961A004 to the Y/Y pair of wires coming from the conduit.
- 3 Connect the B/Y pair of M11961A004 to the B/Y pair coming from the conduit.
- 4 Connect J300 of the M11961A004 cable to P300 of the Omnia.

Figure 10: Generic (Merged)

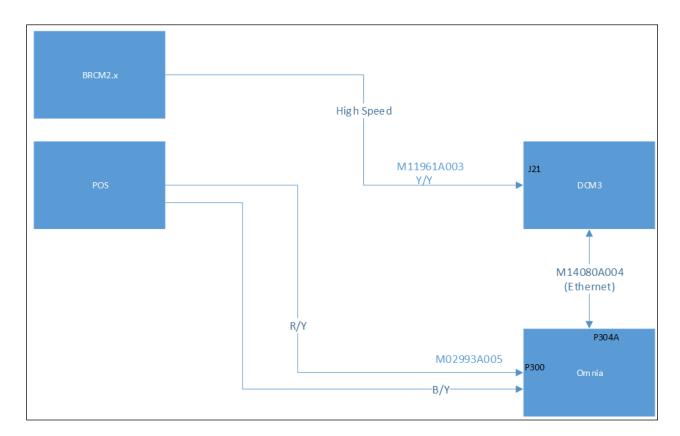


#### **Generic (Non-Merged)**

Ensure that the connection to Omnia is as follows:

- 1 Connect P21 of the M11961A003 cable to J21 of the DCM3.
- 2 Connect the Y/Y pair of the M11961A003 to the designated wires coming out of the conduit.
- 3 Connect J300 of the M02993A005 cable to P300 of the Omnia.
- 4 Connect the B/Y pair of M02993A005 to the CRIND loop pair coming from the conduit.
- **5** Connect the R/Y pair of the M02993A005 to the pump loop pair coming from the conduit.

Figure 11: Generic (Non-Merged)



CRIND®, Encore®, Gilbarco®, and TRIND® are registered trademarks of Gilbarco Inc. Applause™ Media System, Eclipse™, E-CIM™, FlexPay™, Insite360™, Passport™, and The Advantage™ Series, are trademarks of Gilbarco Inc. All product names, logos, and brands are the property of their respective owners and are for identification purposes only. Use of these names, logos, and brands does not imply endorsement. GILBARCO
VEEDER-ROOT

© 2023 Gilbarco Inc.
7300 West Friendly Avenue · Post Office Box 22087
Greensboro, North Carolina 27410

The state of the sta © 2023 Gilbarco Inc.

Phone (336) 547-5000  $\cdot$  http://www.gilbarco.com  $\cdot$  Printed in the U.S.A.

MDE-5360B FlexPay™ IV CRIND® (with Omnia) Retrofit Kit Installation Instructions for Encore® S E-CIM™