

OKI® Data Warranty

OKI Data Americas, Inc. (OKI Data) warrants this printer to be free from defects in material and workmanship and will remedy any such defect according to the terms of this Limited Warranty. OKI Data will repair (or at its option, replace) at no charge, any defective component(s) of the printer for one (1) year from the date of purchase with valid Proof Of Purchase (POP) except for the printhead (LED imaging array), which is warranted for a period of five (5) years from date of purchase. This Limited Warranty extends to the original purchaser only. This Limited Warranty does not extend to consumable items. Without valid POP, product warranty begins sixty (60) days after shipment from factory.

This Limited Warranty shall not apply if the product has been damaged due to abuse, misuse, misapplication, accident, or as a result of service or modification by any other than an authorized OKI Data service center.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE ON THE FACE HEREOF AND DESCRIBED ABOVE. NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL EXTEND BEYOND THE RESPECTIVE WARRANTY PERIOD DESCRIBED ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. OKI DATA SHALL NOT BE RESPONSIBLE OR LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSS ARISING FROM THE USE OF THIS PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply.

Fuser in product has an expected limited life of 180,000 prints in the A4 mode. As device is not an end user replaceable item, device is warranted for standard warranty and extended portion as well.

Overnight Exchange™ - Process

Overnight Exchange is only available in the United States and Canada, and it does not include the replacement or repair of the printer's consumable items or supplies.

To use our Overnight Exchange service, call 1-800-OKI-DATA (1-800-654-3282); our trained personnel will try to solve your problem over the phone. If they determine that your printer hardware is defective, an exchange printer will be shipped to you via overnight carrier. A credit card is required to guarantee the return of the defective product. You will receive the exchange printer the next business day or no later than the second business day.

Overnight Exchange™ - Process

Return the original printer to OKI Data by using the same packaging materials and prepaid ground label you received with the exchange printer. The printer to be returned must be made available for pickup by OKI Data's representative within two (2) business days of your receipt of the exchange printer; failure to do so may result in you being charged the full price of the exchange unit. Before you ship the printer, remove the image drums and toner cartridges to prevent damage to the printer during shipment; failure to do so may result in your credit card being charged for cleaning and/or repairing the printer.

When Overnight Exchange is used, the returned machine becomes the property of OKI Data, after it has been picked up by OKI Data or its representative. Exchange machines may be new or reconditioned, at the option of OKI Data: the exchange machine becomes the property of the customer when the returned machine has been picked up by OKI Data's designated carrier. The exchange printer will be warranted under the same Limited Warranty of the original printer, for thirty (30) days after receipt or the remaining warranty period of the returned printer, whichever is longer.

Gilbarco® is a registered trademark of Gilbarco Inc. OKI® is a registered trademark of Oki Electric Industry Co., Ltd. Overnight Exchange™ is a trademark of Oki Data Americas, Inc.

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