



Remanufactured Product Warranty For U.S.A. And Canada

GILBARCO, INC GUARANTEES REMANUFACTURED SERVICE STATION EQUIPMENT MANUFACTURED BY GILBARCO IN ACCORDANCE WITH THE PROVISIONS STATED BELOW:

Gilbarco will repair or replace parts and equipment found to be defective in materials or workmanship during the warranty period, subject to the following:

- Labor and travel costs incurred by the Authorized Service Contractor (ASC) while servicing Gilbarco equipment are included, unless excepted, and will be paid at previously contracted rates to the qualified ASC.
- Warranty service must be performed by the nearest ASC qualified to perform service on the defective equipment.
- Gilbarco, Inc. will supply new or rebuilt parts to replace parts which are found to be defective within the warranty period. Parts returned to Gilbarco must be shipped with transportation charges paid and will be replaced with parts with transportation charges prepaid by Gilbarco.
- Remanufactured equipment installations must be registered with Gilbarco's Call Center within 24 hours of installation/commissioning to receive full warranty benefits; otherwise the warranty period commences at the date of the invoice.
- Warranty service response time is 24 hours from time service is requested, Monday through Friday, from 8:00 a.m. to 5:00 p.m. An overtime rate will be paid to ASC for priority situations only. Priority situations include those with imminent release of hazardous or dangerous materials, situations with imminent danger to life or property, and where the complete site or over 50 percent of the equipment at the site is inoperative.
- Warranty repair requiring rented equipment, overtime premium, lodging or charter travel must be approved in advance of the service expenditure by the Gilbarco Warranty Administration Department.
- Remanufactured Advantage Series® units that are upgraded by CleanFuel USA of Georgetown, TX to handle high concentrations of alcohol rich fuel will be warranted by them for components that are exposed to this type of fuel. During the warranty period, Gilbarco will repair or replace electronic components of a unit that has been upgraded by CleanFuel USA.

Pumps and Dispensers

High hose units are warranted against defects in material and workmanship for one year from the date of the installation or 18 months from the date of Gilbarco's original invoice, whichever period ends first.

Low hose units are warranted against defects in material and workmanship for one year from the date of the installation or 18 months from the date of Gilbarco's original invoice, whichever period ends first. Labor and travel are covered only for the first 90 days from date of installation.

EXCLUSIONS: This warranty excludes hose breakaways, nozzles, hoses and fittings, nozzle-end swivels, retriever cables, graphics material specified by the customer, fuel filters, belt adjustments, meter calibration, brand-panel lighting, vapor recovery testing on the VaporVac® and Balance system piping, customer-specified items manufactured by others, and customer-requested reprogramming of equipment. Some of these excluded items may be warranted by their manufacturer, and warranty claims in connection with these items should be presented directly to the manufacturer.

Factory-Installed Options

CRIND® is warranted against defects in material and workmanship for one year from date of installation of the pump/dispenser in which it was originally installed or 18 months from the date of Gilbarco's original invoice for the pump/dispenser in which it was originally installed. The receipt printer is warranted against defects in material and workmanship for 90 days.

VaporVac® is warranted against defects in material and workmanship for one year from the date of installation of the pump/dispenser in which it was originally installed or 18 months from the date of Gilbarco's original invoice for the pump/dispenser in which it was originally installed.

EXCLUSIONS: Consumable items, such as receipt paper or ribbons, are not warranted. The use of receipt paper or ribbons not specified by Gilbarco will void the printer assembly warranty. Also excluded are paper jams and testing on the VaporVac® and balance piping system. The warranty for Factory-Installed Options is not transferable. The removal and installation of such components into another pump/dispenser will void the warranty.

Field Retrofit Options

CD MODULE WITH CRIND® is warranted against defects in material and workmanship for one year from date of installation or 18 months from date of Gilbarco's original invoice, whichever occurs first, excluding the receipt printer, which is covered for 90 days from date of installation. Labor and travel are covered only for the first 30 days from the date of installation. MPD-3 and Highline™ LCD Heads are warranted against defects in material and workmanship for one year from the date of installation or 18 months from the date of Gilbarco's original invoice, whichever occurs first. Labor and travel are covered only for the first 30 days from the date of installation.

EXCLUSIONS: Paper jams and consumable items, such as receipt paper or ribbons, are not warranted. The use of receipt paper or ribbons not specified by Gilbarco will void the printer assembly warranty.

The warranty for Field Retrofit Options is not transferable. The removal and installation of such components into another pump/dispenser will void the warranty.

Software

Gilbarco warrants that Licensed Program Products and Gilbarco Products whose operations are controlled by Gilbarco copyright-protected software shall be free of material defects and shall conform to current Gilbarco specifications for a period of 90 days from the date of shipment to Licensee/purchaser. Within a reasonable time after Licensee/purchaser notifies Gilbarco in writing of any material defect and provides Gilbarco the programs and/or instructions required to reproduce the claimed defect, Gilbarco shall use its best efforts to identify and correct such defects and supply Licensee/purchaser, at Gilbarco's expense, a corrected version of the software product. The software warranty does not cover payment of labor or travel cost.

This warranty does not cover any modifications to the Licensed Program Product, the Gilbarco product, or connection to unapproved equipment made by any person or any defect caused by or otherwise related to such modification or connections.

Gilbarco warrants that the most current released version of Gilbarco Copyright-Protected software as of January 1, 2000 shall accept, store, and process calendar dates falling before, on, or after January 1, 2000 as specified and defined in the appropriate Gilbarco Product Specification. The provisions of this paragraph are effective for 90 days from January 1, 2000.

Gilbarco shall not be liable for any damages caused by the failure of a non-Gilbarco product to interface with a Gilbarco product in the manner stated in the Gilbarco product specification.

Pump Controller and Cash Register

Pump Controller and Cash Register products, including printers, are warranted against defects in material and workmanship for 90 days from the date of installation or 9 months from the date of Gilbarco's original invoice, whichever period ends first.

General Exclusions

1. Problems caused by faulty installation are not covered by this warranty. This warranty applies only if equipment has been installed and used in accordance with Gilbarco Installation, Operating, and Service Instructions. Problems caused by improper maintenance of equipment are not covered by this warranty.
2. Use of service personnel other than qualified Gilbarco ASCs without prior approval of the Gilbarco Product Support Department will void payment of the warranty claim in question.
3. Damage suffered by Gilbarco's equipment subjected to shipping, accident, power surges, neglect, misuse, acts of God, or abuse is not covered by this warranty.
4. Use of non-Gilbarco replacement parts, defects caused by the unauthorized addition of non-Gilbarco items to Gilbarco equipment or by the unauthorized alteration of Gilbarco equipment voids this warranty.
5. **THIS WARRANTY DOES NOT COVER ANY INDIRECT DAMAGE OR LOSS OF PRODUCT OR REVENUE.** Repair or replacement of the defective part or component under the terms of this warranty is the **EXCLUSIVE REMEDY.** Gilbarco is not liable for incidental, consequential or indirect damages or loss, including without limitation personal injury, death, property damage, environmental damages, product damages, loss of product, or loss of revenue or profits. Gilbarco is not liable for any claims or lawsuits against the customer.
6. This warranty does not cover any pump or dispenser components in contact with fuels containing more than 5% methanol or 10% ethanol or 15% MTBE by Volume. This warranty does not cover any component(s) exposed to M85/E85 fuel or other alcohol rich fuel.

THE WARRANTY CONTAINED HEREIN IS EXCLUSIVE AND THERE ARE NO OTHER EXPRESS, IMPLIED OR STATUTORY WARRANTIES. WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED.

GILBARCO REMANUFACTURED PRODUCT WARRANTY CHART

PRODUCT LINE	MILEAGE, TRAVEL AND LABOR			PARTS ¹	
	30 DAYS	90 DAYS	1 YEAR	90 DAYS	1 YEAR
Pumps and Dispensers					
High Hose Units	-	-	X	-	X
Low Hose Units	-	X	-	-	X
Factory-Installed Options					
CRIND®	-	-	X	-	X
CRIND® Printer Assembly	-	X	-	X	-
VaporVac®	-	-	X	-	X
Field Retrofit Options					
CD MODULE WITH CRIND®	X	-	-	-	X
CRIND® Printer Assembly	X	-	-	X	-
MPD®-3 and Highline™ LCD Heads	X	-	-	-	X
Pump Controller and Cash Register					
Pump Controller and Cash Register	-	X	-	X	-

¹ The part warranties on this table relate to installation only. See the previous page of this document, MDE-3084E, for more details.