Passport® User Guide Training Classes - Information Sheet

Who is a Passport User Guide?

A Passport User Guide is an individual trained to provide a quality learning experience for Passport managers and cashiers perform a responsive needs analysis. This individual may be:

> Employee of a Gilbarco Distributor or Authorized Service Contractor
> Independent contractor who customarily trains for one of Gilbarco's distributors
> Corporate trainer for one of Gilbarco's customers.

These are individuals with proven technical and communication skills. The Passport User Guide is certified through a course that consists of a web-based phase and an instructor-led phase taught by a Passport Certified Trainer.

What topics are covered in your User Guide Training?

The two-day training session covers valuable and in-depth information:

> Hardware Overview of Passport equipment
> How to configure your facility for optimal Passport training
> Passport Reports Overview — Best Practices
> How to Build your Passport Solution
> How to Create a GoldSystem copy
> Complete review the PA-DSS requirements for POS devices and how Passport meets those requirements

> Advanced Software Modules and what are their benefits
> Cashier Workstation Training and Overview — Best Practices
> How to End your Passport User Training session
> Continued Training support via our Passport User Guide Certification program

Where and when are your classes?

The classes listed below occur at our Gilbarco Veeder-Root main office located at:

7300 West Friendly Avenue, Greensboro, NC 27410.

> January 18 - 19, 2011
> March 22 - 23, 2011
> May 10 - 11, 2011

*Please note that class schedules are subject to change due to participant numbers and teacher availability.

How do I sign up?

> If interested, you need to first contact Gilbarco Technical Training at technicaltraining@gilbarco.com.
> Our technical training support team will let you know what dates are available for training and will provide you with a special user account id that will allow you to purchase a training class.
> You will use your training id to proceed to our online payment location where you will reserve your seat for your selected training class.
> Cost: Single Student: $1,000
         Two Students: $1,750

Special ½ Day Topic Classes for 2011 - $250 per student

> National Distributor Meeting - April 18, 2011
> NACStech - May 17, 2011
> Retail Technology Conference - May 31, 2011

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