DL4 Console

Installation and Setup Manual
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Veeder-Root must be notified of any damages and/or shortages within 30 days of receipt of the shipment, as stated in our Terms and Conditions.

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1. Contact Veeder-Root Customer Service at 800-873-3313 with the specific part numbers and quantities that were missing or received damaged.

2. Fax signed Bill of Lading (BOL) to Veeder-Root Customer Service at 800-234-5350.

3. Veeder-Root will file the claim with the carrier and replace the damaged/missing product at no charge to the customer. Customer Service will work with production facility to have the replacement product shipped as soon as possible.

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1. It is the customer’s responsibility to file a claim with their carrier.

2. Customer may submit a replacement purchase order. Customer is responsible for all charges and freight associated with replacement order. Customer Service will work with production facility to have the replacement product shipped as soon as possible.

3. If “lost” equipment is delivered at a later date and is not needed, Veeder-Root will allow a Return to Stock without a restocking fee.

4. Veeder-Root will NOT be responsible for any compensation when a customer chooses their own carrier.

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For the parts return procedure, please follow the appropriate instructions in the “General Returned Goods Policy” pages in the “Policies and Literature” section of the Veeder-Root North American Environmental Products price list. Veeder-Root will not accept any return product without a Return Goods Authorization (RGA) number clearly printed on the outside of the package.

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# Table of Contents

## Introduction
- Contractor Certification Requirements .................................................................................................................. 1
- Related Documents .................................................................................................................................................. 1
- Documents Required to Install Equipment ........................................................................................................ 1
- Safety Precautions .................................................................................................................................................. 2
- National Electrical Code Compliance .................................................................................................................. 3
- Power Wiring .......................................................................................................................................................... 3

## DL4 Dimensions and Component Locations
- Dimensions ............................................................................................................................................................... 4
- Component Locations ............................................................................................................................................... 5

## Console Specifications and Features ..................................................................................................................... 7

## Console Installation .............................................................................................................................................. 8

## Connecting AC Power Wiring to the DL4 .................................................................................................................. 9

## Initial Startup Procedure ....................................................................................................................................... 10

## Configuring DL4 for Site Monitoring and Data Transmission
- BIR Protocol DIM .................................................................................................................................................... 11
- POS System Requirements and Limitations ........................................................................................................ 11
- DL4 Site Connection and Initialization ................................................................................................................ 11

## Figures
- Figure 1. DL4 Console - Dimensions ...................................................................................................................... 4
- Figure 2. Bottom Panel Communication Connectors ............................................................................................ 5
- Figure 3. Component Locations with Cover Removed .......................................................................................... 5
- Figure 4. Component Locations - Underside of Display Holder/CPU Board Assembly ..................................... 6
- Figure 5. Wiring AC Power to the DL4 Console ...................................................................................................... 9
- Figure 6. Configuring LAN ....................................................................................................................................... 12
- Figure 7. Local Area Connection 'X' Properties dialog box selections ............................................................... 12
- Figure 8. Internet Protocol Version 4 (TCP/IPv4) Properties dialog box selections ........................................ 13
- Figure 9. Ethernet Port Setup .................................................................................................................................. 15
- Figure 10. Switching between Data Logger Applications ..................................................................................... 15
- Figure 11. Serial Port Setup, SERIAL 1 - ATG ...................................................................................................... 16
- Figure 12. Serial Port Setup, SERIAL 2 - POS ..................................................................................................... 16
- Figure 13. Entering ATG Command ...................................................................................................................... 17
- Figure 14. Deleting ATG Command ...................................................................................................................... 17
- Figure 15. TDIM Setup .......................................................................................................................................... 18
- Figure 16. Entering Host name .............................................................................................................................. 18
- Figure 17. Verifying DIM Communication ........................................................................................................... 19
- Figure 18. Entering Date and Time ......................................................................................................................... 19
- Figure 19. Selecting System Units ........................................................................................................................ 19
- Figure 20. Switching to DL Setup ........................................................................................................................ 20
- Figure 21. Example Environmental Configuration Page Settings - Scenario 1 ............................................ 21
Table of Contents

Figure 22. Example Environmental Configuration Page Settings - Scenario 2 ...................... 21
Figure 23. Example Environmental Configuration Page Settings - Scenario 3 ...................... 22
Figure 24. Example FMS ID Entry ......................................................................................... 22
Figure 25. Inventory Command Results .................................................................................. 23
Figure 26. POS Protocol Type Query ..................................................................................... 23
Figure 27. POS Protocol Type Results .................................................................................... 23
Figure 28. FMS Heartbeat Screen .......................................................................................... 24

Tables

Table 1. DL4 Console Specifications and Features ................................................................. 7
Table 2. POS Systems Using V-R Protocol ......................................................................... 11
Table 3. DL4 User Interface Screens .................................................................................. 14
Introduction

This manual assumes that you are installing the DL4 Console in a site predetermined to have a compatible tank gauge and point of sale system as well as connectivity to the Fuel Management Service. Among the topics covered are:

• Introduction and safety precautions
• Console dimensions and component locations
• Console specifications and features
• Console installation
• Connecting AC power wiring to the console
• Initial startup procedure
• Configuring the DL4 for site monitoring and data transmission

Contractor Certification Requirements

Veeder-Root requires the following minimum training certifications for contractors who will install and setup the equipment discussed in this manual:

**Installer (Level 1) Certification:** Contractors holding valid Installer Certification are approved to perform wiring and conduit routing; equipment mounting; probe, sensor and carbon canister vapor polisher installation; wireless equipment installation; tank and line preparation; and line leak detector installation.

**ATG Technician (Level 2/3 or 4) Certification:** Contractors holding valid ATG Technician Certifications are approved to perform installation checkout, startup, programming and operations training, system tests, troubleshooting and servicing for all Veeder-Root Series Tank Monitoring Systems, including Line Leak Detection. In addition, Contractors with the following sub-certification designations are approved to perform installation checkout, startup, programming, system tests, troubleshooting, service techniques and operations training on the designated system.

• Wireless 2
• Tall Tank

**Warranty Registrations** may only be submitted by selected Distributors.

Related Documents

**DOCUMENTS REQUIRED TO INSTALL EQUIPMENT**

To install intrinsically safe apparatus, use the specific control drawing that appears on the nameplate of the applicable associated apparatus (DL4 Console).

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>8601 (DL4)</td>
<td>331940-018</td>
<td>331940-017</td>
<td>331940-117</td>
</tr>
</tbody>
</table>

Control drawings can be found on the accompanying Compact Disk (TECH DOCS CD) or on the internet at veeder.com under SUPPORT; VR TECHNICAL DOCUMENTS; DRAWINGS.
Safety Precautions

The following safety symbols may be used throughout this manual to alert you to important safety hazards and precautions.

<table>
<thead>
<tr>
<th>EXPLOSIVE</th>
<th>FLAMMABLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuels and their vapors are extremely explosive if ignited.</td>
<td>Fuels and their vapors are extremely flammable.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ELECTRICITY</th>
<th>TURN ELECTRICAL POWER OFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>High voltage exists in, and is supplied to, the device. A potential shock hazard exists.</td>
<td>Live power to a device creates a potential shock hazard. Turn Off electrical power to the device and associated accessories when servicing the unit.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WARNING</th>
<th>WEAR EYE PROTECTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heed the adjacent instructions to avoid damage to equipment, property, environment or personal injury.</td>
<td>Wear eye protection when working with pressurized fuel lines or epoxy sealant to avoid possible eye injury.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GLOVES</th>
<th>INJURY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wear gloves to protect hands from irritation or injury.</td>
<td>Careless or improper handling of materials can result in bodily injury.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>READ ALL RELATED MANUALS</th>
<th>STATIC SENSITIVE COMPONENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Knowledge of all related procedures before you begin work is important. Read and understand all manuals thoroughly. If you do not understand a procedure, ask someone who does.</td>
<td>Wear grounded anti-static wrist strap before handling the printed circuit boards and mounted components.</td>
</tr>
</tbody>
</table>

**WARNING**

FAILURE TO COMPLY WITH THE FOLLOWING WARNINGS AND SAFETY PRECAUTIONS COULD CAUSE DAMAGE TO PROPERTY, ENVIRONMENT, RESULTING IN SERIOUS INJURY OR DEATH.

Explosive vapors or flammable liquids could be present near locations where fuels are stored or being dispensed.

For use with intrinsically safe devices in Class I, Group D and Class I, Zone 0, Group IIA hazardous locations when installed in accordance with the installation manual and applicable Control Drawing.

This console is not explosion proof. Do not install this console in a volatile, combustible, or explosive atmosphere.

An explosion or fire resulting in serious injury or death, property loss and equipment damage could occur if the console is installed in a volatile, combustible or explosive atmosphere (Class I, Division 1 or 2) or (Group IIA, Zone 0).
National Electrical Code Compliance

The following information is for general reference and is not intended to replace recommended National Electric Code (NEC) procedures. It is important for the installer to understand that electrical equipment and wiring located in Class I, Division 1 and 2 installations shall comply with the latest appropriate Articles found in the National Electric Code (NFPA 70) and the Code for Motor Fuel Dispensing Facilities and Repair Garages, (NFPA 30A).

POWER WIRING

Wires carrying 120 or 240 Vac from the power panel to the console should be #14 AWG (or larger) copper wire for line, neutral and chassis ground (3). Use one 4 sq. mm (#10 AWG) minimum wire for barrier ground.
Figure 1 illustrates the DL4 Console's dimensions.

**Dimensions**

Power wiring conduit knockout (1 top and 1 bottom)

Intrinsically safe wiring conduit knockout (1 top and 1 bottom)

Cover hook (2) - Secures hinged cover to console

Console information label

Power status green LED

Alarm acknowledge touch button (not used on DL4)

T-15 screws (2) secures cover

**Figure 1. DL4 Console - Dimensions**
Component Locations

Figure 2 illustrates the communication ports of the DL4. Figure 3 shows component locations and console mounting holes with cover removed.

Figure 2. Bottom Panel Communication Connectors

Figure 3. Component Locations with Cover Removed
Figure 4 shows component locations on underside of display holder panel/CPU board assembly. To remove this assembly, remove the two T15 screws securing the assembly, slide the assembly up as far as it will go and lift the assembly out. Disconnect the attached ribbon cable and wire cable to completely remove the assembly.

If necessary to remove the CPU board assembly to replace the SD card or iButton, avoid touching other electronic components on the underside of the CPU board as static electricity may damage them. Wear grounding strap when handling CPU board.

Figure 4. Component Locations - Underside of Display Holder/CPU Board Assembly
The DL4 console specifications and features are shown in Table 1.

### Table 1. DL4 Console Specifications and Features

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front panel Indicators</td>
<td>3 LED status indicators - The Power (Check) green LED is on when applications are running, flashing when applications are starting, and off when no apps running/no power to DL4. The Warning (!) yellow LED is flashing when a warning condition is active. The Red (X) LED is on when an alarm is active.</td>
</tr>
<tr>
<td>Input Power</td>
<td>Universal AC power supply:100 to 249Vac, 50/60Hz, 2A maximum</td>
</tr>
<tr>
<td>RS-232 Ports</td>
<td>2 optically isolated serial ports standard, labeled SERIAL 1 supporting full handshaking and SERIAL 2. The RS-232 D-connector is a panel mount, 9-pin female type, wired in a Data Terminal Equipment (DTE) configuration. The system does not require or activate any handshake signals.</td>
</tr>
</tbody>
</table>

For RS-232 signals are wired to the female D-connector as follows:

**SERIAL 1**

<table>
<thead>
<tr>
<th>Pin</th>
<th>Signal</th>
<th>Pin</th>
<th>Signal</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Data Carrier Detect</td>
<td>6</td>
<td>Data Set Ready</td>
</tr>
<tr>
<td>2</td>
<td>Received Data</td>
<td>7</td>
<td>Request to Send</td>
</tr>
<tr>
<td>3</td>
<td>Transmitted Data</td>
<td>8</td>
<td>Clear to Send</td>
</tr>
<tr>
<td>4</td>
<td>Data Terminal Ready</td>
<td>9</td>
<td>Ring Indicator</td>
</tr>
<tr>
<td>5</td>
<td>Signal Ground</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SERIAL 2**

<table>
<thead>
<tr>
<th>Pin</th>
<th>Signal</th>
<th>Pin</th>
<th>Signal</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Received Data</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Transmitted Data</td>
<td>8</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Signal Ground</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>USB Ports</th>
<th>2 powered USB ports, labeled <strong>USB 1</strong> and <strong>USB 2</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethernet 1 Port</td>
<td>10/100 Ethernet port. TCP/IP, labeled <strong>ETH 1</strong></td>
</tr>
<tr>
<td>Ethernet 2/3 Ports</td>
<td>Labeled <strong>ETH 2</strong> and <strong>ETH 3</strong> (Not Used)</td>
</tr>
</tbody>
</table>
Console Installation

Select an indoor mounting location where you have access to the POS and ATG for connection to the DL4. The console must be protected from severe vibration, extremes in temperature and humidity, rain, and other conditions that could harm computerized electronic equipment. The console’s operating temperature range is 32 to 104°F (0 to 40°C), and its storage temperature range is -40 to +162°F (-40 to +74°C).

The mounting surface should be strong enough to support the console’s weight of 4 pounds (1.81kg). You should also consider wall space for routing the power wiring conduit and communication cables that must be connected to the console.

To mount the console, remove the two T15 screws in the bottom of the cover (see Figure 1). As you lift up the bottom of the cover it pivots on two tabs that project from the top of the console’s chassis into slots in the top of the cover. Lift the cover off the chassis tabs and set it aside. Notice the two 0.28” (7.1mm) diameter mounting holes in the base of the chassis at the left top and right bottom corners (see Figure 3). Locate the chassis on the wall in the desired mounting location, mark the hole locations, drill appropriate pilot holes; and using 1/4-inch (6mm) maximum fasteners (customer supplied), attach the chassis to the mounting surface.
Connecting AC Power Wiring to the DL4

Check the Input Power Rating on the label affixed to the underside of the DL4 console to verify input power requirements.

**WARNING**

The DL4 console contains high voltages which can be lethal. It is also connected to low power devices that must be kept intrinsically safe.

1. Turn power off at the circuit breaker. Do not connect the console AC power supply wires at the breaker until all devices are installed.
2. Attach conduit from the power panel to the DL4’s Power Area knockouts only.

Connecting power wires to a live circuit can cause electrical shock that may result in serious injury or death.

Routing conduit for power wires into the intrinsically safe compartment can result in fire or explosion resulting in serious injury or death.

1. Pull four wires between the power panel and the console; three #14 AWG or larger color-coded wires for AC line (hot), AC neutral and chassis ground and one 4 sq. mm (#10 AWG) minimum wire for barrier ground.
2. Connect the input 120 or 240 Vac power wires as shown in Figure 5.

![Figure 5. Wiring AC Power to the DL4 Console](image-url)
Initial Startup Procedure

Once the communication devices, etc., are connected to the console, remove and discard the backup battery isolator strip (see Figure 5).

Replace the front cover. Attach a label to the breaker feeding the console. This allows others to know how to disconnect power to the console when servicing the system. Communicate to facility personnel which breaker feeds the console.

Switch the dedicated circuit breaker ON to apply power to the console.
Configuring DL4 for Site Monitoring and Data Transmission

BIR Protocol DIM

POS SYSTEM REQUIREMENTS AND LIMITATIONS

For sites using the DL4 DIM, the Point of Sales (POS) system must conform to established Veeder-Root protocol and allow the DL4 to collect the metered sales data necessary for it to perform its Business Inventory Reconciliation (BIR) and Wet Stock Management (WSM) tasks. This protocol is separate and distinct from the inventory protocol commonly used by POS and other systems to collect inventory data from Veeder-Root TLS consoles.

The following POS systems are known to have implemented the Veeder-Root protocol and thus support BIR protocol DIM (Dispenser Interface Module).

Table 2. POS Systems Using V-R Protocol*

<table>
<thead>
<tr>
<th>Forecourt Controller</th>
<th>Protocol Name</th>
<th>TLS-350R</th>
<th>TLS-450</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allied</td>
<td>Station Site Controller (SSC)</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Gilbarco</td>
<td>T-4 (Australia)</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>PEC</td>
<td>8850</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>POSTEC</td>
<td>RCC</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Wayne</td>
<td>Marketer 2000 (Sweden)</td>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>

*When the proper hardware/software combinations are used.

DL4 Site Connection and Initialization

After you are connected the DL4 to the appropriate site equipment follow the steps below to setup the DL4.

NOTE: You must wait at least 5 minutes after powering on the DL4 before starting this procedure.

1. Using an ethernet crossover cable, connect a laptop PC to ethernet port ETH 1 on the DL4 (see Figure 2).

2. You must configure the laptop’s wired integrated Local Area Network by clicking on the Windows Globe in the lower right of the task bar, and typing in network connections in the ‘Search programs and files’ field and then pressing Enter (see below):

   ![Network Connections Dialog]

   click network connections

   Press Enter
3. **NOTE:** The screen shots contained in this manual are for reference purposes only. The actual settings and data shown in the following examples are dependent on the laptop or PC operating system used to configure this hardware.

In the Network Connections screen, double click on the wired (not wireless) integrated Local Area Connection. In the example below (Figure 6), you would double-click Local Area Connection 2.

![Figure 6. Configuring LAN](image)

4. When the selected Local Area Connection Properties dialog box opens make the selection shown in Figure 7.

![Figure 7. Local Area Connection 'X' Properties dialog box selections](image)

5. When the Internet Protocol Version 4 (TCP/IPv4) Properties dialog box opens make the selections shown in Figure 8.
Configuring DL4 for Site Monitoring and Data Transmission

DL4 Site Connection and Initialization

Figure 8. Internet Protocol Version 4 (TCP/IPv4) Properties dialog box selections

Click this radio button

Enter this address
Default is 255.255.0.0
change to 255.255.255.0

Click OK button to save changes, close his dialog and return to the one below:

Click Close button
On the laptop, open an internet browser and enter the IP address https://169.254.21.12/GeneralSetup in the browser’s address bar. When the login page displays, enter ‘guest’ for both User name and Password.

NOTE: The DL4 simultaneously runs two applications; one programs the general communication protocols (GeneralSetup), and the other programs how the DL4 gathers its information (DLSetup). Pressing the blue arrow at the top middle of the screen will toggle you between the two programs (see Figure 9). After entering selections/changes to fields on any page, click the Save button to save your entries, or Cancel to discard them. Programming screens used to setup the DL4 are listed in Table 3.

<table>
<thead>
<tr>
<th>GeneralSetup Application Pages</th>
<th>See Example</th>
<th>DLSetup Application Pages</th>
<th>See Example</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Serial Port Setup</td>
<td>Step 8.</td>
<td>FMS Identification</td>
</tr>
<tr>
<td></td>
<td>CDIM Setup</td>
<td>Diag. use only</td>
<td>ATG Commands</td>
</tr>
<tr>
<td></td>
<td>Site Id Server Setup</td>
<td>Diag. use only</td>
<td>FMS Heartbeat</td>
</tr>
<tr>
<td></td>
<td>Date and Time</td>
<td>Step 15.</td>
<td>POS</td>
</tr>
<tr>
<td></td>
<td>Units</td>
<td>Step 16.</td>
<td>DIM</td>
</tr>
<tr>
<td></td>
<td>Alarm Filtering</td>
<td>Diag. use only</td>
<td></td>
</tr>
<tr>
<td>Diagnostics</td>
<td>DIM Communications</td>
<td>Step 14.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ping</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Traceroute</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Software Maintenance</td>
<td>DB Backup</td>
<td>Diag. use only</td>
<td></td>
</tr>
<tr>
<td></td>
<td>DB Restore</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Download New Version</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Activate/Revert</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Upgrade Features</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

On the “Communication Setup” page (see Figure 9), click on “Ethernet Port Setup” (1) and select the Device type “ETH 1” (2) from the drop-down menu. In the IP Address Type field (3):

If the site is using a static IP address, select “Static IP”; and enter the IP address assigned by your network administrator. Once this is complete, click the “Save” button to keep these settings (see example in Figure 9).

If the site is using a dynamic IP address, select “Dynamic IP” (the remaining parameters will auto-fill once the DL4 is reconnected to the site network). Click “Save” (4) to accept your entries.

NOTE: If you receive an error message after clicking “Save”, click “OK” and refresh the page.
8. On the “Communication Setup” page, select “Serial Port” setup and for “Device” select “SERIAL 1” (see Figure 10).

9. Use this port (SERIAL 1) for the connection to the ATG, and enter “ATG” for the Label. Set the correct communications parameters for the ATG using the drop down menus. For HandShaking, select “No Hand Shaking”. Click the “Save” button to keep these settings (see example in Figure 11).
Configuring DL4 for Site Monitoring and Data Transmission

DL4 Site Connection and Initialization

10. Still on the Serial Port Setup page, in the “Device” field, select “SERIAL 2”. Use this connection for the connection to the POS, and enter “POS” for the Label. Set the correct communications parameters for the POS using the drop down menus. For HandShaking, select “No Hand Shaking”. Click the “Save” button to keep these settings (see example in Figure 12).

11. If the DL4 is not connected to the POS, perform this step. If the DL4 is connected to the POS, skip to step 12.

Go to the “DLSetup” application by clicking on white arrow in blue circle top center of screen (see Figure 10), and under “System Setup”, click on “ATG Commands (1 in Figure 13)”. Then click on the “+ Add New Command” text at top right of screen (2 in figure). When the Add Command dialog box appears enter the command “i@C300”, add the Description “DIM_EVENTS”, set the Repeat Interval to “60” (3 in figure) and click Save (4 in figure).
12. **If the DL4 is connected to the POS, perform this step**

   Select “TDIM” set-up. Select “TDIM (ETH1)” from the drop-down menu. On the “TDIM Enable” drop down, select “TRUE” and type in a label (maximum of 20 characters). Then select the DIM protocol being used and click “Save”. Accept the default Listen Port (unless there is a conflict with another device) and select the desired units (see example in Figure 15). Once this is complete, click on “Save” to keep these settings.
13. Select the “System Setup” page and type in the Host name and then click the “Save” button (see example in Figure 16). It is recommended that you use the network name assigned by the network administrator or some other name that identifies the location. While on this page click the Diagnostic Page link (bottom Left).

14. In the “Diagnostics” page (lower left in above figure), click on “DIM Communications” to verify that the DIM communications are successfully being recorded by the DL4. Any transactions occurring after the DL4 was configured will be shown on the screen (see example in Figure 17).
15. From the System Setup menu, select Date and Time link to access the current date/time entry screen (see example in Figure 18).

16. From the System Setup menu, click on the Units page(1), select the desired units (2), click Save (3) (see example in Figure 19).
17. Click on arrow just to the left of the date to switch to DLSetup application (see Figure 20).

![Figure 20. Switching to DL Setup](image)

18. On the DLSetup “Communication” page, under “Environment Configuration” there are three possible configurations:

- Scenario 1 - POS connects to ATG (w/DIM), DL4 polls for transactions and inventory from ATG.

- Scenario 2 - POS connects to DL4 and passes transactions through to ATG (w/DIM).

- Scenario 3 - POS connects to DL4 (w/DIM), but transactions do not pass through to ATG (w/o DIM).

Based on the ATG type at the site and whether it has an available RS232 port, determine which Scenario will be used. To simplify the installation, it is preferable to use Scenario 1 whenever the ATG has a spare RS232 port available.
**Scenario 1** - make the selections shown below if the POS is connected to the ATG, and the ATG is providing the DIM function and the DL4 is connected to a spare RS232 port on the ATG (see example in Figure 21). NOTE: VR Protocol is pre-selected and cannot be changed (currently it is the only supported protocol).

![Figure 21. Example Environmental Configuration Page Settings - Scenario 1](image)

**Scenario 2** - Make the selections shown below if the DL4 is connected between the POS and the ATG, and the ATG is providing the DIM function, and select applicable ATG (see example in Figure 22). NOTE: VR Protocol is pre-selected and cannot be changed (currently it is the only supported protocol).

![Figure 22. Example Environmental Configuration Page Settings - Scenario 2](image)
Scenario 3 - Make the selections shown below if the DL4 is providing the DIM function. Verify that the connections between the POS, DL4 and ATG are consistent with the scenario illustration shown on the upper right-hand side of the screen. Note: the illustration requires a few seconds to update after you make a change to the screen selections (see example settings in Figure 23). Note: TDIM setup in GeneralSetup must be completed first (ref. Step 12).

Figure 23. Example Environmental Configuration Page Settings - Scenario 3

Under “ATG Configuration”, select the port that is connected to the ATG on the “Port” drop down menu. Then select the “ATG type” that the DL4 is connected to from the drop down menu. ATG Protocol current only allows “VR” so this selection cannot be changed. Under “POS Configuration”, select the port that is connected to the POS on the “Port” drop down menu. Once you have completed these selections for the installation scenario, click the “Save” button to keep these settings.

19. Select the “FMS Identification” screen and enter the six-digit FMS site identification number. Then click on the “Save” button (see Figure 24).

Figure 24. Example FMS ID Entry

20. Wait at least 30 seconds from the completion of the previous step to allow for the system to re-initialize with the new settings. Then click on the “Communication Testing” link at the lower left bottom of the System Setup column (see above figure), then click on “ATG”. Click on the “Inventory” button, which will enter the command
“I20100”. After several seconds, a Response should appear providing the current inventory data from the ATG. If no response is received, there is a problem either in the setup parameters or the physical connection to the ATG.

21. If the DL4 is connected in the Pass-Thru mode (Scenario 2) and is accepting commands from the POS and passing them through to the ATG, click on “POS” to detect the POS protocol. Click the “START” button next to “Auto Detect Protocol” and wait for the Protocol Type to appear (see example in Figure 26).

Verify that this is the correct protocol that was entered in the DIM setup in Step 12. Then click on the “Stop” button (see example in Figure 27).
22. The DL4 should now be configured to collect inventory and transactional data, which will be periodically retrieved by FMS. To verify connectivity with FMS, reconnect the DL4 to the network or cell modem. Go to the “DLSetup” application’s Communication Testing screen, click on “FMS Heartbeat”, then click on the “Send Heartbeat” button (see Figure 28). Wait for the “Response” text to indicate PASS or FAIL. A PASS confirms that the DL4 is successfully communicating with FMS. A FAIL indicates that the connection has failed and you will need to contact FMS or the network administrator for troubleshooting assistance.

![Figure 28. FMS Heartbeat Screen](image)

**IMPORTANT!** Connectivity between the DL4 and FMS must be verified prior to completing the installation.

23. Return your laptop PC to the network settings originally set prior to the changes you made in Step 5.