# **TLS-450PLUS Console**

**Board And Software Replacement/Upgrade** 



# **Notice**

Veeder-Root makes no warranty of any kind with regard to this publication, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

Veeder-Root shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this publication.

Veeder-Root reserves the right to change system options or features, or the information contained in this publication.

This publication contains proprietary information which is protected by copyright. All rights reserved. No part of this publication may be photocopied, reproduced, or translated to another language without the prior written consent of Veeder-Root.

Contact TLS Systems Technical Support for additional troubleshooting information at 800-323-1799.

### **DAMAGE CLAIMS / LOST EQUIPMENT**

Thoroughly examine all components and units as soon as they are received. If any cartons are damaged or missing, write a complete and detailed description of the damage or shortage on the face of the freight bill. The carrier's agent must verify the inspection and sign the description. Refuse only the damaged product, not the entire shipment.

Veeder-Root must be notified of any damages and/or shortages within 30 days of receipt of the shipment, as stated in our Terms and Conditions.

### **VEEDER-ROOT'S PREFERRED CARRIER**

- Contact Veeder-Root Customer Service at 800-873-3313 with the specific part numbers and quantities that were missing or received damaged.
- 2. Fax signed Bill of Lading (BOL) to Veeder-Root Customer Service at 800-234-5350.
- 3. Veeder-Root will file the claim with the carrier and replace the damaged/missing product at no charge to the customer. Customer Service will work with production facility to have the replacement product shipped as soon as possible.

### **CUSTOMER'S PREFERRED CARRIER**

- 1. It is the customer's responsibility to file a claim with their carrier.
- Customer may submit a replacement purchase order. Customer is responsible for all charges and freight associated with replacement order. Customer Service will work with production facility to have the replacement product shipped as soon as possible.
- 3. If "lost" equipment is delivered at a later date and is not needed, Veeder-Root will allow a Return to Stock without a restocking fee.
- 4. Veeder-Root will NOT be responsible for any compensation when a customer chooses their own carrier.

## **RETURN SHIPPING**

For the parts return procedure, please follow the appropriate instructions in the "General Returned Goods Policy" pages in the "Policies and Literature" section of the Veeder-Root **North American Environmental Products** price list. Veeder-Root will not accept any return product without a Return Goods Authorization (RGA) number clearly printed on the outside of the package.

©Veeder-Root 2022. All rights reserved.

Introduction		
Contractor Certification Requirements1		
	autions	
•	ings	
•	uments	
	Against Static Electricity	
	ng Off Power	
Replacing th	e CPU Board	4
Poplacing th	e iButton	40
Replacing th	e SD Card	14
lootolling Co	ftwere Feetwee	
	ftware Features atures Installation Procedure	15
Sultware re	atures iristaliation Procedure	13
Figure 1.	USB Module - USB Ports	2
Figure 2.	DB Backup Screen	
Figure 3.	Opening the TLS-450PLUS Console Doors	
Figure 4.	Remove the Acknowledge Switch Panel Cable from Its	
g	CPU Board Connector	5
Figure 5.	Remove Optional Printer and Display Cables from CPU Board	
Figure 6.	Remove Ground Wire from Display Door	
Figure 7.	Remove Top and Bottom Display Door Hinge Screws	6
Figure 8.	Remove USB Module Cables from CPU Board	
Figure 9.	Remove Ethernet Module Cables from CPU Board	
Figure 10.	Locating SD card	
Figure 11.	Installing SD Card	
Figure 12.	Locating TLS-450PLUS CPU Board iButton	
Figure 13.	Install iButton Flange Facing Up	
Figure 14.	Remove TLS-450PLUS CPU Board Battery Isolator Strip	
Figure 15.	Inserting Data Display Cable End into CPU Board Connector	
Figure 16.	Locating TLS-450PLUS CPU Board iButton	12
Figure 17.	Install iButton Flange Facing Up	
Figure 18.	Locating SD card	
Figure 19.	Installing SD Card	14
Figure 20.	Insert the iButton Adapter Thumb Drive into a USB Port	15

**Figures** 

## Introduction

This manual contains instructions for replacing the following TLS-450PLUS console components:

- CPU board
- · Replacing Software SD card
- Replacing iButton
- · Installing software features

This manual does not provide troubleshooting information.

## **Contractor Certification Requirements**

Veeder-Root requires the following minimum training certifications for contractors who will install and set up the equipment discussed in this manual:

**Service Technician Certification (Previously known as Level 2/3):** Contractors holding valid Technician Certifications are approved to perform installation checkout, startup, programming and operations training, system tests, troubleshooting and servicing for all Veeder-Root Series Tank Monitoring Systems, including Line Leak Detection. This certification includes TLS-3xx and TLS4xx certification training.

**In-Station Diagnostics (ISD-PMC) Technician Certification:** ISD PMC Contractors holding a valid ISD/PMC Certification are approved to perform (ISD/PMC) installation checkout, startup, programming, and operations training. This training also includes troubleshooting and service techniques for the Veeder-Root In-Station Diagnostics system. A current Veeder-Root Technician Certification is a prerequisite for the ISD/PMC course.

All service personal on site must comply with all recommended safety practices identified by OSHA and your employer.

Review and comply with all the safety warnings in this and any related documents, and any other Federal, State or Local requirements.

Warranty Registrations may only be submitted by selected Distributors.

## **Safety Precautions**

The following safety symbols may be used throughout this manual to alert you to important safety hazards and precautions

# **F**

#### **EXPLOSIVE**

Fuels and their vapors are extremely explosive if ignited.



#### **FLAMMABLE**

Fuels and their vapors are extremely flammable.



#### **ELECTRICITY**

High voltage exists in, and is supplied to, the device. A potential shock hazard exists.



## TURN POWER OFF

Live power to a device creates a potential shock hazard. Turn Off power to the device and associated accessories when servicing the unit.



## NOTICE

NOTICE is used to address practices not related to physical injury.



## WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

Introduction Safety Warnings



## STATIC SENSITIVE COMPONENTS

Wear grounded anti-static wrist strap before handling the printed circuit board and mounted components.



#### **READ ALL RELATED MANUALS**

Knowledge of all related procedures before you begin work is important. Read and understand all manuals thoroughly. If you do not understand a procedure, ask someone who does.

## **Safety Warnings**

# **A WARNING**











This console contains high voltages which can be lethal. It is also connected to low power devices that must be kept intrinsically safe.

FAILURE TO COMPLY WITH THE FOLLOWING WARNINGS AND SAFETY PRECAUTIONS COULD CAUSE DAMAGE TO PROPERTY, ENVIRONMENT, RESULTING IN SERIOUS INJURY OR DEATH.

- 1. Turn off and tag power at the circuit breaker. Do not connect the console AC power supply wires at the breaker until all devices are connected.
- 2. Attach conduit from the power panel to the console's Power Area knockouts
- Comply with all applicable codes including: the National Electrical Code; federal, state, and local codes; and other applicable safety codes.

Connecting power wires to a live circuit can cause electrical shock that may result in serious injury or death.

Routing conduit for power wires into the intrinsically safe compartment can result in fire or explosion resulting in serious injury or death.

## **Related Documents**

577014-073 TLS-450PLUS Console Site Prep And Installation Manual

577014-075 TLS-450PLUS Console Troubleshooting Guide

## **Precautions Against Static Electricity**

Before removing electronic components from their anti-static bags read the following static electricity precautions.

- 1. Before handling any components, discharge your body's static electric charge by touching a grounded surface.
- 2. Do not remove parts from their anti-static bags until you are ready to install them.
- 3. Do not lay parts on the anti-static bags! Only the insides are anti-static.
- 4. When handling parts, hold them by their edges and their metal mounting brackets.



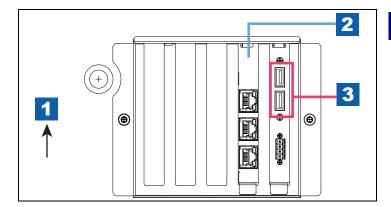
- 5. Avoid touching components or edge connectors that plug into slots and wear the anti-static wrist strap (Part No. 576010-908) included in your component replacement kit.
- 6. Never slide parts over any surface.
- 7. Avoid plastic, vinyl, and Styrofoam in your work area.

Introduction Before Turning Off Power

## **Before Turning Off Power**

Before powering off the console perform a system backup:

 Beneath the left side of the 450 Plus console, locate the USB module and insert the V-R Backup thumb drive, minimum 4 GB, (P/N 332970-004) into one of the external USB ports on the USB card, P/N 333477-001 (see item 3 in Figure ).



# LEGEND FOR NUMBERED BOXES IN Figure 1

- 1. Front of console
- 2. Ethernet Interface Module
- 3. USB Ports on USB Module

Figure 1. USB Module - USB Ports

2. From the Home Screen touch **Menu > Software Upgrade > DB Backup** to view the Database Backup Screen (see Figure 2). Touch the down arrow in the Backup Destination field to select the Backup thumb drive inserted in Step 1, then follow the on-screen instructions to backup TLS-450PLUS console data.

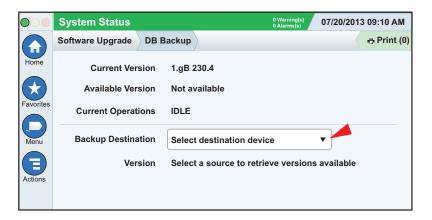


Figure 2. DB Backup Screen

# **Replacing the CPU Board**







Turn off, tag and lockout the breaker that supplies power to the console.

1. Remove the both left and right door screws (with a T-15 Torx driver) and swing open both doors to the left (see Figure 3).

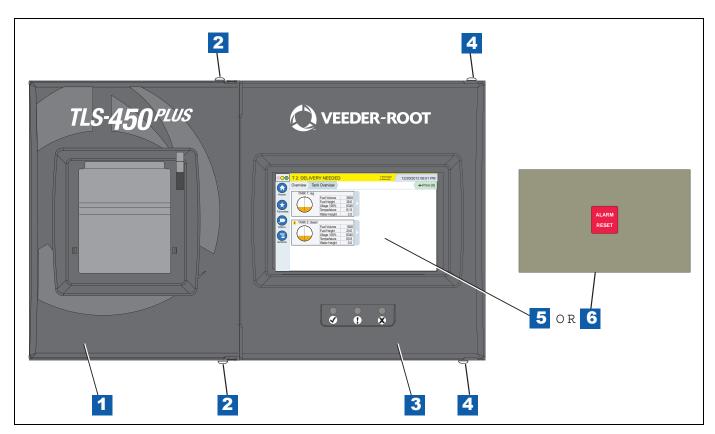


Figure 3. Opening the TLS-450PLUS Console Doors

## **LEGEND FOR NUMBERED BOXES IN Figure 3**

- 1. Left (Printer) door
- 2. Using a T-15 Torx driver, remove the top and bottom screws securing left door and swing door to left.
- 3. Right (Display) door.

- 4. Using a T-15 Torx driver, remove the top and bottom screws securing left door and swing door to left.
- 5. Optional Display
- 6. Acknowledge Switch panel

2. For right doors with an Acknowledge Switch panel, remove its cable from its connector (J502) on the CPU board (see Figure 4).

For right doors with the optional touch display, remove the Display Data cable (pointer 1 in Figure 5) from the CPU board connector. Rotate the locking member of the cable's Display connector (1a pointer) up 90° from the connector's fixed base and slide cable end out



Figure 4. Remove the Acknowledge Switch Panel Cable from Its CPU Board Connector

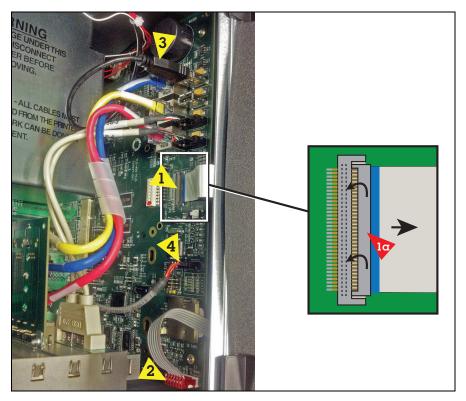


Figure 5. Remove Optional Printer and Display Cables from CPU Board

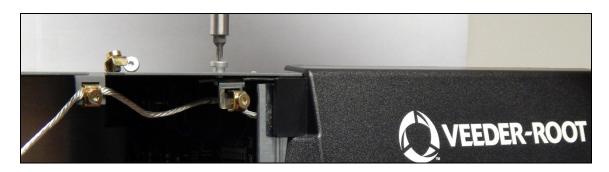
3. Remove the LED cable (pointer 2 in Figure 5) from the CPU board connector.

- 4. If a printer is installed, remove the printer's USB cable (pointer 3 in Figure 5) from the top USB connector (USB 1).
- 5. Remove the Wireless cable (pointer 4 in Figure 5) from the CPU board connector.
- 6. Remove the Ground wire at the top of the Display door (see Figure 6).



Figure 6. Remove Ground Wire from Display Door

7. Remove and set aside the TLS-450PLUS Display door by removing the top and bottom hinge shoulder screws (see Figure 7).



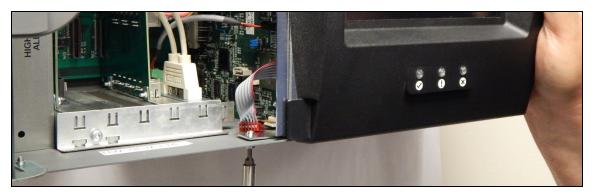


Figure 7. Remove Top and Bottom Display Door Hinge Screws

8. Remove the two USB module cables from the CPU board USB connectors USB3 and USB4 (see Figure 8).

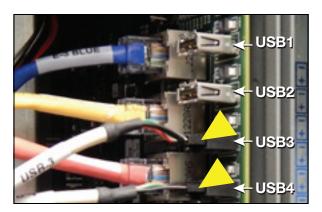


Figure 8. Remove USB Module Cables from CPU Board

9. Remove the three Ethernet Module cables ENET2 (blue), ENET1 (yellow) and ENET0 (red) from the CPU board (see Figure 9).

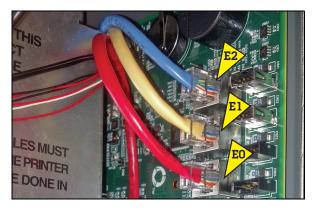


Figure 9. Remove Ethernet Module Cables from CPU Board

- 10.Locate the three retention snap pins along the front edge of the CPU board. Position your forefinger beneath one of the pins and press up releasing the CPU board from the snap pin. Repeat at each of the remaining two retention pins.
- 11. Tilt the board a little away from the bulkhead and grasping the edge of the board pull out firmly to remove the board from its backplane board connector. Once the CPU board is free from the connector, slowly remove the board from the console.
- 12. With anti-static strap attached to wrist and to a grounded metal surface, place the CPU board on a clean work surface.
- 13.Locate the SD card on the CPU board (see Figure 10). If a SD card is not installed as shown, skip Step 14 and go to Step 15.



Figure 10. Locating SD card

14. Press the outer edge of the SD card towards the rear of its enclosure and it should spring out so it can be removed. Remove the SD card from the old CPU board and check that the read/write-protect switch on the side of the card is in the position shown in (item 1 Figure 11). Insert the SD card into its enclosure on the new CPU board with the contact side facing the CPU board (item 2) and gently push the card into its enclosure until it clicks into the enclosure's latch.

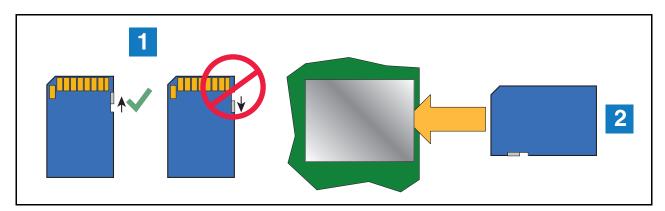


Figure 11. Installing SD Card

15. Check the iButton slot on the old CPU board. If there is an iButton remove it from the old board and install it in the new board (see Figure 12). Make sure the flanged side of the iButton is facing up in its socket (see Figure 13).

If there is no iButton on the old CPU board, skip to Step 16.

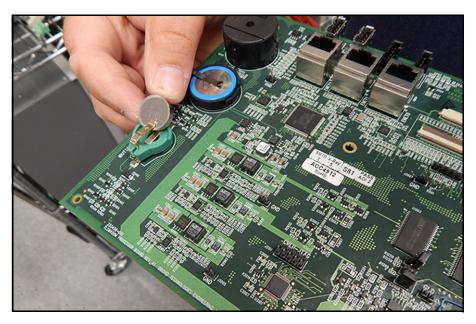


Figure 12. Locating TLS-450PLUS CPU Board iButton

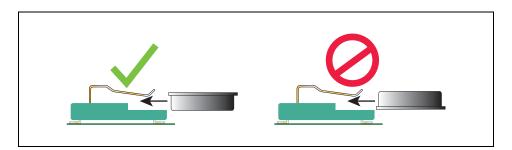


Figure 13. Install iButton Flange Facing Up

- 16.Install the new TLS-450PLUS CPU board into the console. Line up with slot in back of console wall and make sure board is fully seated in its backplane connector and the front edge is over the snap pins. Push board front edge onto snap pins to secure it in place.
- 17. Remove the battery isolator strip from under the battery hold-down clip (see Figure 14).

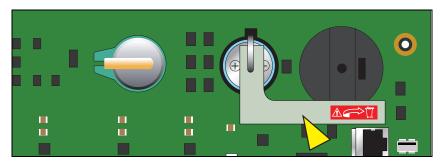


Figure 14. Remove TLS-450PLUS CPU Board Battery Isolator Strip

- 18.Reconnect the three Ethernet Module cables ENET2 (blue), ENET1 (yellow) and ENET0 (red) from the CPU board (ref. Figure 9).
- 19. Reconnect the optional Printer, LED and Wireless cables (ref. Figure 5).
- 20. For right doors with an Acknowledge Switch panel, reconnect its cable to connector (J502) on the CPU board (ref. Figure 4).

For right doors with the optional touch display, connect the Display Data cable to its CPU connector. If necessary rotate the Display Data cable's locking flap (1a in Figure 23) up from the CPU connector and insert end of the Display Data ribbon cable fully into the connector then push down on the flap (1a) until it rests against the connector. Verify the Display Data ribbon cable is securely seated in the connector and that the flap is down against the connector as shown in the enlarged section. If inserted fully, the blue end of the cable will be no more than 1/16" (2mm) out of the connector as shown (see Figure 15).

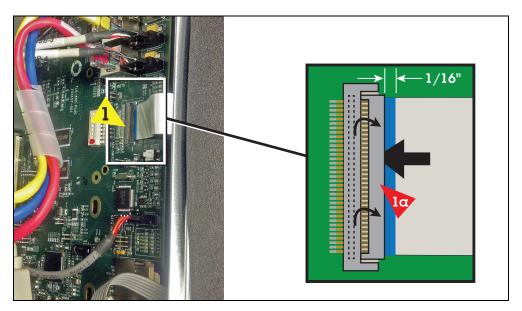


Figure 15. Inserting Data Display Cable End into CPU Board Connector

- 21. Replace the Display door using the two hinge shoulder screws removed earlier (see Figure 7)
- 22. Replace the ground wire to the Display door (see Figure 6).
- 23. Close and secure the two doors of the console by reversing the procedure in Step 2 of "Replacing the CPU Board" on page 4.
- 24. After installing the TLS-450PLUS CPU board follow the appropriate initial startup procedure below:

### For Sites Without Wireless 2 Devices

- a. Power up the TLS-450PLUS and wait 5 minutes until the console's 'Discover Mode' is complete.
- b. Perform a DB Restore. Insert the thumb drive used to back up the TLS-450 in Step 1 of "Before Turning Off Power" on page 3.
- Touch Menu>Software Upgrade>DB Restore and follow the on-screen directions restore the original system data base.

## For Sites With Wireless 2 Devices

a. Power up all wireless devices.

- b. Power up the TLS RF console and wait about 5 minutes, before applying power to the TLS-450PLUS.
- c. Power up the TLS-450PLUS and wait 5 minutes until the console's 'Discover Mode' is complete.
- d. Perform a DB Restore. Insert the thumb drive used to back up the TLS-450 in Step 1 of "Before Turning Off Power" on page 3.
- e. Touch **Menu>Software Upgrade>DB Restore** and follow the on-screen directions restore the original system data base.

# **Replacing the iButton**







Turn off, tag and lockout the breaker that supplies power to the console.

- 1. Follow Steps 1 through 11, in the instructions for "Replacing the CPU Board" beginning on page 4.
- 2. Locate the iButton on the top rear of the TLS-450PLUS CPU board (see Figure 16). Remove the iButton from its socket on the board. Slide the replacement iButton into the socket with its flanged side facing up in the socket (see Figure 17.

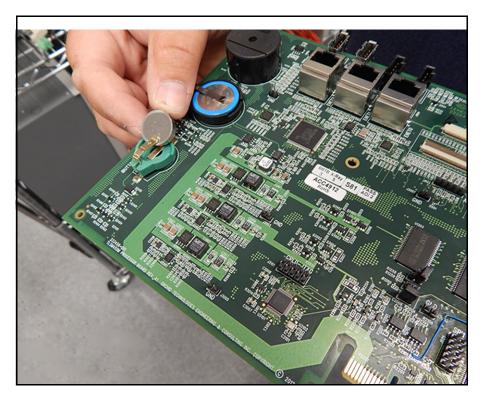


Figure 16. Locating TLS-450PLUS CPU Board iButton

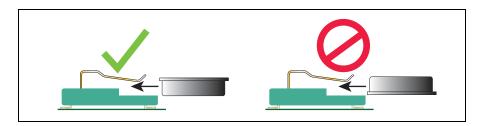


Figure 17. Install iButton Flange Facing Up

- 3. Reinstall the TLS-450PLUS CPU board into the console. Line up with slot in back of console wall and make sure board is fully seated in its backplane connector and the front edge is over the snap pins. Push board front edge onto snap pins to secure it in place.
- 4. Reconnect the three Ethernet Module cables ENET2 (blue), ENET1 (yellow) and ENET0 (red) from the CPU board (ref. Figure 9).
- 5. Reconnect the two USB module cables to USB connectors USB3 and USB4 (ref. Figure 8).
- 6. Reconnect the optional Printer cable to the USB1 connector, LED and Wireless cables (ref. Figure 5).
- 7. For right doors with an Acknowledge Switch panel, reconnect its cable to connector (J502) on the CPU board (ref. Figure ).
  - For right doors with the optional touch display, connect the Display Data cable to its CPU connector. If necessary rotate the Display Data cable's locking flap (1a in Figure 15) up from the CPU connector and insert end of the Display Data ribbon cable fully into the connector then push down on the flap (1a) until it rests against the connector. Verify the Display Data ribbon cable is securely seated in the connector and that the flap is down against the connector as shown in the enlarged section. If inserted fully, the blue end of the cable will be no more than 1/16" (2mm) out of the connector as shown (ref. Figure 15).
- 8. Replace the Display door using the two hinge shoulder screws removed earlier (ref. Figure 7)
- 9. Replace the ground wire to the Display door (ref. Figure 6).
- 10.Close and secure the two doors of the console by reversing the procedure in Step 2 of "Replacing the CPU Board" on page 4.
- 11. Power up the console and perform the Upgrade Features/DB backup procedures on page 15.

## **Replacing the SD Card**

1. Perform a DB Backup of the system as instructed in "Before Turning Off Power" on page 3.





Turn off, tag and lockout the breaker that supplies power to the console.

- 2. Remove both left and right door screws (with a T-15 Torx driver) and swing open both doors to the left (see Figure 3).
- 3. Locate the SD card on the CPU board (see Figure 18).

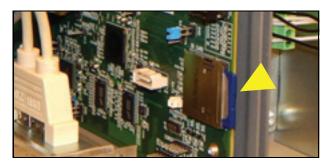


Figure 18. Locating SD card

4. Press the outer edge of the SD card towards the rear of its enclosure and it should spring out so it can be removed. Remove the SD card from the old CPU board and check that the read/write-protect switch on the side of the card is in the position shown in (item 1 Figure 19). Insert the SD card into its enclosure on the new CPU board with the contact side facing the CPU board (item 2) and gently push the card into its enclosure until it clicks into the enclosure's latch.

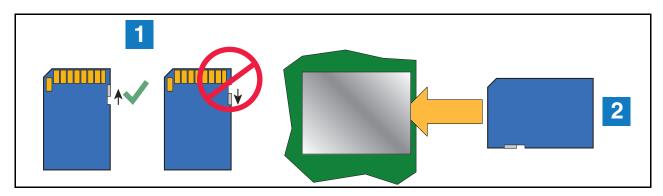


Figure 19. Installing SD Card

- 5. Close and secure the two doors of the console by reversing the procedure in Step 2 of "Removing The CPU Board" on page 5.
- 6. Power up the console and insert the backup thumb drive into an available USB port.
- 7. From the home screen, touch **Menu>Software Upgrade> DB Restore** and follow the on-screen instructions.

## **Installing Software Features**

Before installing a software feature upgrade, perform a system backup using a V-R Backup thumb drive (P/N 332970-004) following the procedure described in "Before Turning Off Power" on page 3.

## **Software Features Installation Procedure**

- 1. Get the USB adapter with the installed feature upgrade iButton from the upgrade kit
- 2. Insert the USB Adapter into one of the two USB ports in the bottom of the console as shown in Figure 20 below.

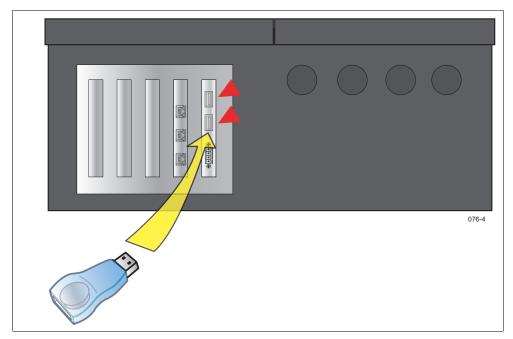


Figure 20. Insert the iButton Adapter Thumb Drive into a USB Port on the Console

3. From the Home Screen, touch the following: Menu>Software Maintenance>Upgrade Features.

## NOTICE You will have to scroll to see Upgrade Features option in Software Maintenance.

- 4. Touch the Install Features button to start the installation process.
- 5. When you have completed the Upgrade Features procedure, remove the upgrade thumb drive.
- 6. From the Home Screen, touch the following Menu > Overview > About and verify that the features in the upgrade were installed.
- With the new software features installed, perform a system backup using the V-R Backup thumb drive (P/N 332970-004) as discussed in "Before Turning Off Power" on page 3.



