

Need a  
hand?



Let us  
handle it.

## Gilbarco® Professional Services

Managing an equipment installation or upgrade project can be complex and time-consuming. It can also prove expensive if not managed carefully.

That's why you should let Gilbarco Veeder-Root lend you a hand. We offer the industry's leading professional services. We can easily manage multiple distributors, suppliers, orders and contractors to simplify your life. Use Gilbarco Veeder-Root Professional Services to run complex projects successfully, while you keep a watchful eye on your core business.

Leverage our:

- > In-depth product knowledge
- > Experienced project managers
- > Technical support personnel
- > Call Center/Help Desk support
- > National contractor relationships
- > Proven distributor relationships
- > Tested data management systems

## Quality - direct from the source

Professional services from Gilbarco Veeder-Root provide significant advantages over a “do-it-yourself” plan or third party project management providers.

We are the factory direct source of expertise and parts needed to upgrade Gilbarco®, Veeder-Root®, Gasboy® or Red Jacket® products.

Our dedicated professional services staff includes the engineers that designed these products, the experts that wrote the book on installation, troubleshooting, and integration, and the knowledgeable technicians that staff our 24/7 Help Desk.

## On-Time - best service network

Gilbarco has decades of project management experience in the petroleum industry, including:

- > Dispenser upgrades
- > POS roll-outs and software upgrades
- > ATG upgrades
- > Preventive and managed maintenance
- > Brand conversions
- > Competitive equipment upgrades

We bring a network of 500+ authorized service providers and 3,500+ trained technicians to the task of completing your project on time and on budget.

## On Budget - Professional, dedicated team

Simplify management of projects that involve multiple distributors, service contractors, states and regions with a single point of contact. A Gilbarco Project Manager will be assigned to handle all details and keep you informed on the progress.

We have the expertise, capacity, experience and standardized work practices to manage projects of all sizes, allowing you to focus your resources on managing your core business. Project proposals are customized to meet your needs. So there are no surprises to the budget established in advance.

## Scope of Services - tailored to meet your unique needs

Gilbarco customized Project Management services include:	
> Project budget planning	> Assurance that work is completed as planned and on schedule
> Development of customized standard work instructions	> Testing of installed equipment according to standardized procedures
> Site surveys and gap analysis to develop specific needs for each site	> Training of on-site personnel
> Contractor validation, selection and safety and technical training	> Proactive reporting of project status and progress
> Order management to confirm correct equipment by site	> 24/7/365 technical support
> Coordination and scheduling of the installation with your store personnel	
> Inventory management to secure and track appropriate parts through the supply chain	

For more information or a proposal, contact Gilbarco at [professional.services@gilbarco.com](mailto:professional.services@gilbarco.com) or (336) 547-5540.