



PCI
Peace of mind.

**Without
missing a beat.**

Gilbarco® Project Management Services for Payment Upgrades

**Meet the deadline for
PCI Compliance at your pumps
with no disruption to your
operations**

We'll handle it.

The credit card companies have set Payment Card Industry (PCI) compliance deadlines for retailers who accept debit at their pumps. There will be industry-wide demand to upgrade over 480,000 units by the July 1, 2010 compliance deadline. Gilbarco Veeder-Root can help you meet the deadlines, avoid fines, and still keep a watchful eye on your core business.

Gilbarco Veeder-Root provides a turn-key project management solution that leverages our:

- PCI and EMV compliance expertise
- Engineering product knowledge
- Experienced project managers
- National contractor relationships
- Proven distributor relationships

OEM Quality

Project management service from Gilbarco Veeder-Root provides significant advantages over a “do-it-yourself” plan or third party project management providers.

Gilbarco is the factory direct source of expertise and parts needed to upgrade Gilbarco dispensers.

Our dedicated project management staff includes the engineers that designed Gilbarco products, the experts that wrote the book on installation and troubleshooting, and the helpful technicians that staff our 24/7 Help Desk.

On-Time - best service network

Gilbarco has decades of project management experience in the petroleum industry, including:

- Dispenser upgrades
- POS roll-outs and software upgrades
- Preventive and managed maintenance
- Brand conversions
- Competitive equipment upgrades

We bring 500 authorized service providers and 3,500 trained technicians to the task of completing your project on time and on budget.

On Budget - Professional, dedicated projects team

Simplify management of projects that involve multiple distributors, service contractors, states and regions with a single point of contact.

A Gilbarco Project Manager will be assigned to handle all details and keep you informed on the progress.

We have the expertise, capacity, experience and standardized work practices to manage projects of all sizes, allowing you to focus your resources on managing your core business. Work is quoted on a per dispenser basis, so there are no surprises to the budget established in advance.

Scope of Services - tailored to meet your unique needs

Gilbarco customized Project Management services include:

- Site surveys and gap analysis to develop specific needs for each site
- Development of customized standard work instructions
- Contractor validation, selection and safety and technical training
- Order management to confirm correct equipment by site
- Inventory management to secure and track appropriate parts through the supply chain
- Coordination and scheduling of the installation with your store personnel
- Assurance that work is completed as planned and on schedule
- Testing of installed equipment according to standardized procedures
- Training of onsite personnel
- Communication of project status and progress to you and your management
- Proactive technical support as needed



For more information or a proposal, contact Gilbarco at professional.services@gilbarco.com or (336) 547-5540.