

Insite360 FuelQuest Services

Complete Support for Optimal Fuel Operations



Variance Analysis



Logistics and Financial Management



ATG Management



Compliance Management



Professional services

Insite360 FuelQuest Services provide greater control, with less effort, and better results for environmental compliance, fuel management and equipment uptime. Enjoy the increased value that experienced specialists can deliver through detailed analysis, continuous oversight and advanced industry knowledge.

Insite360 FuelQuest Services customers are protected by a team ready to respond to emergencies around the clock. A real-time connection to the ATGs at site and web-based reporting provides the support team with up-to-date site status and gives customers 24x7 access to their information via our web portal. Services include:



Variance Analysis

- Identifies losses by category: Blend, Meter, Chart, Inventory, Equipment, Delivery and more
- Service set up includes customized variance thresholds and advanced tank charts
- Customers are notified by E-mail or Web regarding variance sources, along with the recommendation for resolution of the variance
- Access to experienced fuel variance experts for advice and solutions



Logistics and Financial Management

Strategic Fuel Procurement

- Providing strategic recommendations on supply portfolio, contracting and sourcing
- Annual - RFP process for fuel and freight
- Contract management

Tools for Bulk Fuel Replenishment

- Inventory Management
- Strategic Sourcing
- Dispatch and freight management
- Invoice and delivery reconciliation
- Disaster recovery – Leverage to get Fuel 1st



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Alarm Management

- Automatically receive all alarms from the ATG
- Intelligent and customized filtering of alarms and advanced alarm routing to multiple contacts
- Manage contractor dispatch and performance
- Respond better and faster to emergency events like fuel spills with the help of professionals

Compliance Diagnostics

- Compliance Diagnostic Service Remotely monitors the ATG to collect and store tests results for all tanks, lines and sensors.
- Trained technicians immediately respond with remote troubleshooting to resolve non-passing leak results



Compliance Management

- Real-time Automatic Tank Gauge (ATG) based leak detection, Statistical Inventory Reconciliation (SIR), or Multi-day Inventory Reconciliation (state-specific)

NOV Resolution Services

- Provide a single point-of-contact that customers and regulators can use to track NOVs
- Track status of NOVs and following up with customer teams on steps to resolution
- Providing a secure electronic archive of all NOVs, supporting documentation, and activity history



Professional Services

Managed Maintenance

- Professional support that owns the issue until resolution: 24x7x365 Help Desk Support and dispatching services, and dedicated account manager and analyst
- Detailed reporting/analytics of all service activities across network

For nearly a century, Veeder-Root innovations have met the petroleum industry's growing needs. Now, our proven technologies have been coupled with the innovative **Insite360 FuelQuest** portfolio of fuel management solutions to benefit your entire operation – improving performance, compliance, and profitability.