

GVR INDIA Quality Data Document

PROBLEM STATEMENT:				
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CUSTOMERS:	IOCL	BPCL	HPCL	NAYARA
	SHELL	MRPL	NOC	

PUMP CONFIGURATION:	MONO	DUO	QPD	
	1PMPD	2PMPD	3PMPD	4PMPD

PUMP TYPE:	SUCTION	PRESSURE
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NOZZLE TYPE:	HEAVY DUTY	STANDARD DUTY
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PUMP POWER SUPPLY:	RAW POWER	GENSET	UPS
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INPUT VOLTAGE		EARTHING-NEUTRAL	
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ANY POWER FLUCTUATION	YES	NO		
PUMP MODE	STANDALONE	AUTOMATION		
SEQUENCE CAPTURE	YES	NO		
ISSUE HAPPENED	IDLE STATE	BUSY STATE	EOT	POWER FAIL
OCCURRENCE	RANDOM	100%	EASILY REPRODUCED	
SHARED ANY VIDEO OF THE ISSUE?	YES	NO		
SHARED ANY PICTURE OF THE ISSUE?	YES	NO		

SHARED DEVICE LOG PRINTOUT?	YES	NO		
SHARED ERROR HISTORY PRINTOUT?	YES	NO		
SHARED CRITICAL HISTORY PRINTOUT?	YES	NO		
ANY ET LOSS?	YES	NO		
RECENTLY CHANGED ANY HARDWARE?	YES	NO		
RECENTLY CHANGED ANY SOFTWARE?	YES	NO		
AUTOMATION DEVICE	DOMS	ORPAK	PENGUIN	OTHERS
ASSET ID & SW VERSION LOG SHARED?	YES	NO		
ENABLED PRESET ONLY MODE?	YES	NO		
ENABLED NPND?	YES	NO		
ANY CABLE DAMAGED?	YES	NO		
ANY CABLE LOOSE CONNECTION FOUND?	YES	NO		
ANY OTHER DEVICE CONNECTED INSIDE TOP BOX?	YES	NO		
FCC POWER SUPPLY TAKEN FROM DU?	YES	NO		
ISSUE OBSERVED ONLY GVR PUMP?	YES	NO		
FCC LOG (PEEP FILE) SHARED?	YES	NO		

REMARKS (ADDITIONAL INFORMATION):

SITE NAME:
PUMP SERIAL No.:
GVR SERVICE PERSON CONTACT NO/MAIL ID:
ADDRESS OF THE SITE:

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