VEEDER-ROOT

Technical Support Notification

Enhanced TLS-450PLUS & TLS4 Series Web Interface Login
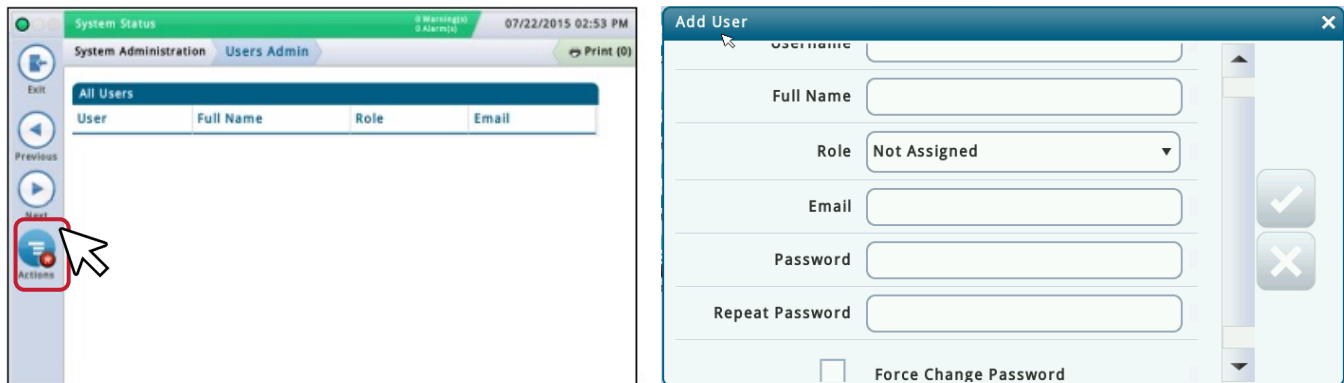
▶ ## Summary

An important change is being made to the web interface login procedure. Upcoming software release version 10.H will require the use of the console's CPU Serial Number as the Password to access the Web Interface if an Administrator account has not been created. This change represents ongoing improvements to the overall network security required to login to the TLS-450PLUS and TLS4 Series consoles. **The recommendation is to implement this Administrator account by April 25, 2023.**

▶ ## Recommended Actions

Prior to upgrading to version 10.H, add an Administrator account using the steps outlined below.

Adding a User (available to an Administrator user only)
1. Select **Actions → Add User**:

2. Enter information in the **Add User** fields as described below:

Field	Description
Username	Login name of user (cannot have spaces)
Full Name	Full name of user
Role	Level of security for that user – choices are: • Administrator • Operator • Regulator • Service Provider • Any custom roles that you have setup for example, "Manager". See **Action → Help → System Administration → Roles Admin** topic for more information.
Email	Email address of user
Password	Password for user (minimum of 3, maximum of 123 alpha-numeric characters)
Repeat Password	Repeat entry of password to confirm
Force Change Password [checkbox]	When checked, forces the user to enter a new password then next time the user logs on to the console

▶ Recommended Actions (continued)
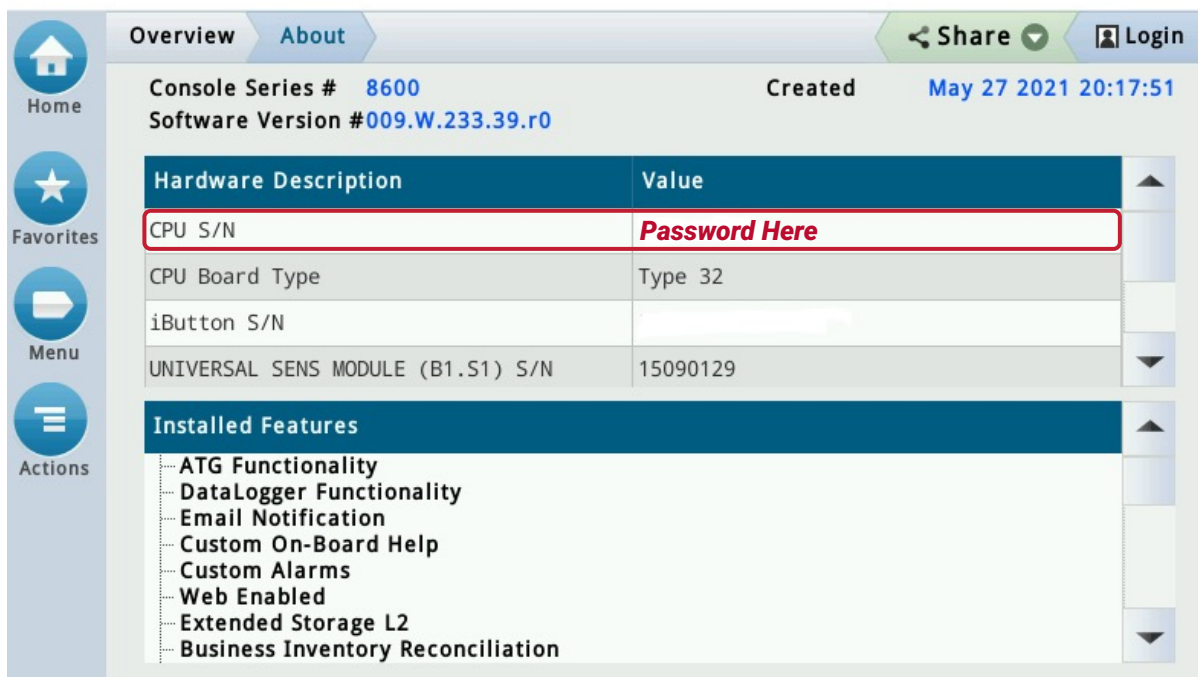
3. Touch ✅ to save your entry.

    Note: Touch ❌ and touch the **"X"** in the upper right corner to exit *without* saving changes.

▶ Locating the Console CPU Serial Number

Menu → Overview → About

TLS-450PLUS and TLS4 Series consoles with software version 10.H and higher can be accessed via the Web Interface with the Username **guest.** The password will be the serial number of the CPU which can be found in the **About** screen as shown below.

It is highly recommended that users create an Administrator Account with a unique password for an additional level of security.

▶ Further Information

- Contact Veeder-Root Technical Support at +1.800.323.1799 for additional help or questions.

- Learn more about the TLS-450PLUS & TLS4 Series consoles on our website.

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