

Passport[®] Retail Platform

Experience Retail Made Extraordinary.



The C-Store Business Platform You Need to Grow Your Business

The Passport Retail Platform is the premier point of sale system built exclusively for the competitive convenience store industry.



Express Ordering™ Foodservice Solution



Passport® Point of Sale



Express Lane™ Self-Checkout

Designed Exclusively for C-Store Operators

As convenience specialists with 150+ years of experience, we knew that c-stores needed a POS built exclusively for them. Passport offers:

- ✓ Room to expand
- ✓ Patented architecture built for security
- ✓ Ability to streamline operations and boost profitability

What's Included

The Passport Retail Platform includes the following solutions that seamlessly work together:



Passport Point of Sale, makes operating your c-store more efficient and profitable

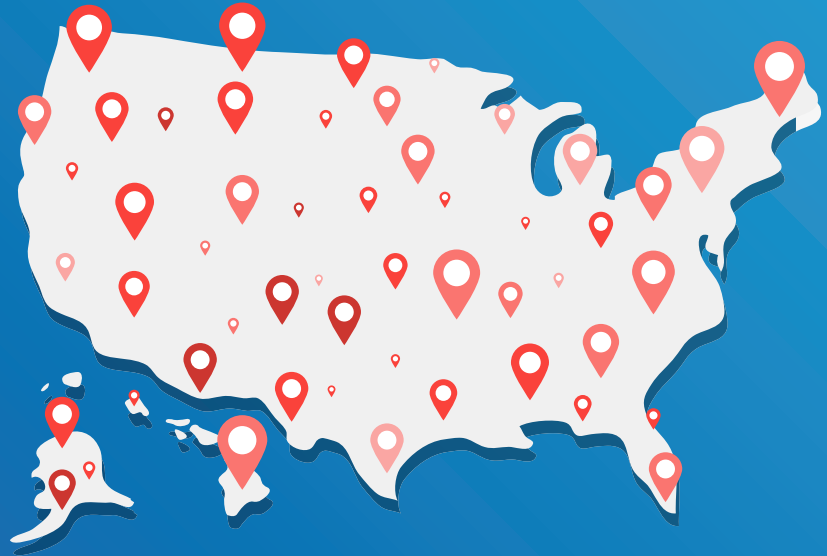


Express Lane Self-Checkout, enables your customers to pay for fuel and c-store items without a cashier, including automated cash payments



Express Ordering, enhances the convenience of food prepared exactly as your customers want it

Passport POS
is Instrumental
in Enabling
Success in
**Over 42K
Locations**
Across the U.S.



Built for C-Stores. Built for You.

Passport POS is unlike anything else on the market because we've worked alongside owners, managers and c-store employees for decades. That gives us a deep understanding of what you need to achieve your business objectives.



Learn Passport in
20 Minutes or Less

Passport is easy to learn which will streamline your operations. In some cases, employees can even train themselves. Passport offers customizable tips and prompts making the user interface even easier for your individual employees.

Fuel Business Growth Solutions



World-class help desk that's always there (**24x7x365**) to minimize downtime



Troubleshoot remotely to expedite resolution



Integrates easily with fuel dispensers and **120+ partners** that span loyalty, back office, signage, and security



Flexibility to grow your business with self-checkout and made-to-order food

Seconds Count for C-Store Customers in a Hurry

Passport allows you to increase staffing flexibility and improve customer satisfaction.



A consistent user interface making it easy for employees to work at multiple store locations.



Integration with your forecourt hardware so that you are alerted when an issue arises.



Stay Secure and Compliant

Sophisticated alerts and safeguards help employees perform at their best and secure your investment.

- A unique system architecture isolates all payment activity in the dispenser hub, leaving the POS free from PCI requirements. This makes it easier to meet today's requirements and stay compliant in the future.
- A secure system that accepts all payment methods
- Passport POS offers peace of mind with data backups that provide built-in reliability to enhance security.



Continuous backup for easy recovery





Your annual subscription to Passport Service Offering (PSO) provides ongoing software upgrades and 24x7x365 access to our knowledgeable help desk team.

Software upgrades ensure Passport POS will always have the latest enhancements and security updates to keep your c-stores running efficiently and in compliance.

With PSO, 80% of calls may be resolved over the phone without ever having to dispatch a technician to your c-store.



One year of support is included with your purchase of a Passport POS system.

Choose the PSO Level That Meets Your Service Needs	PSO Premium Ultimate peace of mind with on-site support and extended hardware warranty	PSO Plus Our most popular plan – more than 70% of sites choose PSO Plus
24x7x365 Help Desk Support	✓	✓
Passport POS Software Updates	✓	✓
Remote Diagnostics	✓	✓
Extended Hardware Warranty	✓	

Satisfy Customers and Tackle Labor Shortages With Express Lane

Your customers don't want to wait in checkout lines. And your c-store managers don't belong behind the counter running cashier stations. Self-checkout is a consumer expectation, especially with c-store shoppers.

Add Express Lane to Passport POS to keep shoppers on schedule, even during rush hours. You can provide a great customer experience, despite labor shortages.

Express Lane also frees up managers to focus on building customer loyalty and cashiers to complete tasks that enhance shopper satisfaction.



73%
of c-store
customers
favor
self-service
checkout.¹

How Express Lane Simplifies Your Operations

- ✓ Seamlessly integrates into Passport
- ✓ Control/supervise from the cashier workstation
- ✓ Supports age-restricted items
- ✓ Configure for pre-pay and post-pay fuel sales
- ✓ Accepts cash, credit, debit and EBT
- ✓ Marketing and media display options

Automate Cash Payments for Customers Who Prefer Them

Nearly half of c-store purchases under \$10 are paid in cash. You can easily handle these transactions by pairing Express Lane with cash payment automation. You can serve every customer better – regardless of their payment method – while streamlining your cash management and other operations.



Discover how to automate cash payments with Paypod from our partners at CPI: <https://learn.cranepi.com/C-StoreSCO>

1. Marianne Dempsey/Jenna Beaucage, '87% Of Shoppers Prefer to Shop in Stores With Touchless or Robust Self-Checkout Options During COVID-19 Pandemic', BusinessWire, last modified 7 April 2020

Foodservice is Earning some Major Brownie Points

The proof is in the pudding. Foodservice has become an increasingly vital component of the convenience store experience. C-stores are transforming from simple pit stops to essential, everyday destinations beyond fueling.



Our Express Ordering solution is a simple add-on to Passport that allows customers to purchase made-to-order food at a self-checkout kiosk or from a cashier.

Help Customers Order and Pay Anywhere in Your Store

- Order and pay for made-to-order food at the Express Ordering kiosk.
- Add Express Lane to the kitchen area, enabling customers to order and pay for food, fuel and all c-store items at one kiosk.
- Take orders via a drive-thru, on the phone or at the cashier station.

Improve Efficiency and Enhance Profitability

- Easily manage menus and prices based on time of day and location.
- Remotely deploy and monitor all locations from anywhere.
- Works seamlessly with Passport's existing back-office/home-office systems.
- Efficient solution that improves profitability with upselling and add-ons.
- Free up staff to focus on shopper satisfaction.



Experience Retail Made Extraordinary

The Right C-Store Solutions. Superior Support. No Surprises.

Your customers deserve more convenience. Your investment in the Passport Retail Platform can give them the best experience, best service and best value. Get it all — with the Passport Retail Platform.

1. Learn more at [Inveno.com](https://www.inveno.com)
2. Contact your local Inveno by GVR distributor or sales representative