### Express Ordering™ Foodservice Solution

Self-service food ordering expands convenience throughout the c-store.





Enhance your customers' in-store experience by enabling them to order and pay for freshly made food anywhere in the c-store.\*



Reduce order errors



Shorten checkout lines



Increase operational efficiencies to cut costs



Personalized ordering experience

<sup>\*</sup> Express Lane™ Self-Checkout activation is required to enable payment for c-store items and fuel from an Express Ordering kiosk.



# Made-to-Order Food Your Customers Want at the Convenience They Expect

Enhance your customer experience with speedier service and boost sales using the Express Ordering Foodservice Solution from Invenco by GVR. This innovative platform allows convenience store customers to quickly order and pay for fresh food at an Express Ordering kiosk or any other checkout area, as part of the comprehensive Passport® Retail Platform. It's the perfect business solution to stay ahead of the competition with efficient checkout and foodservice options.



**91%** of c-store retailers plan to invest significantly in foodservice from 2023 to 2025.<sup>1</sup>

## Grow Profits With Best-in-Class, Self-Ordering Solution

Foodservice is now more than 37.3% of in-store gross profits for a c-store retailer and a great way to offset falling revenue in other areas. Express Ordering Foodservice Solution can help retailers address these challenges by increasing customer convenience and satisfaction.



More than 37% of of in-store gross profits are generated by food services, compared to 29% a decade ago.<sup>2</sup>



#### Grow your foodservice business and streamline operations

Expand food ordering opportunities by implementing the Express Ordering Solution that works for your store.

- Customers order and pay for food at an Express Ordering kiosk.
- Order food and pay for all c-store items, including fuel, at any Express Ordering or Express Lane kiosk.
- Order food from any cashier workstation.
- Customers order food at an Express Ordering kiosk and pay at a cashier workstation.

Express Ordering is not only a self-service food system; it also improves operational efficiency and increases the opportunity for upselling and add-ons.

- Build menus by daypart and build basket size with combos and add-ons.
- Remotely deploy menus and monitor all locations from anywhere.
- Seamlessly integrate with Passport Point of Sale (POS) and existing back office and home office systems.
- Free up employees to focus on food preparation and customer satisfaction.

### What you need to get started.

**Express Ordering Foodservice Solution** is offered as part of the Passport Retail Platform of c-store business solutions to help you succeed. C-stores need to purchase and implement Passport POS and then purchase and integrate Express Ordering.

Minimum requirements to implement Express Ordering Foodservice Solution

Software	
Passport POS	Software version 21.03 and MP13 or higher
Express Ordering Foodservice Solution and support software	Purchase software license and start-up service kit from Xpedient®
Passport Service Offering (PSO)	Software upgrades, 24x7x365 help desk support and remote troubleshooting.

Hardware	
In the kitchen	<ul> <li>Order Fulfillment Server (formerly called the kitchen management system)</li> <li>Bump bar</li> <li>Optional receipt/ticket printer (also known as bump printer)</li> <li>Passport Foodservice Suite</li> </ul>
In the c-store	Express Ordering Foodservice Solution kiosk that includes:  Passport All-In-One Client Passport client application Receipt/ticket printer Installation kit One-year hardware warranty PIN pad and mounting arm available with v21.03 and MP22 or higher

# The Right C-Store Solutions. Superior Support. No Surprises.

Your customers deserve more convenience. Your investment in the entire Passport Retail Platform can give them the best experience, best service and best value. Get it all — with Passport POS, Express Lane Self-Checkout and the Express Ordering Foodservice Solution.

- Learn more at Invenco.com
- Contact your local Invence by GVR distributor or sales representative

