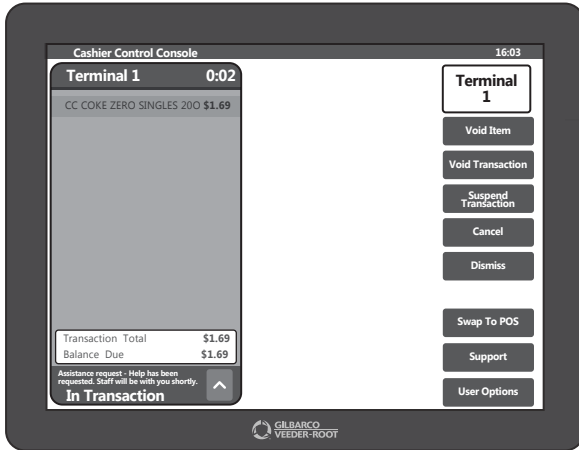


Passport Express Lane Self-Checkout is easy and intuitive –
BUT SOMETIMES CUSTOMERS NEED HELP.



FROM THE CASHIER CONTROL CONSOLE:

1. When the customer hits the **Help** button – an alert pops up on the cashier workstation.
2. This can also happen if the customer has a prolonged period of inactivity or when a scanned item is not found.
3. Select **Dismiss** to stop the alert.

NOW YOU CAN GIVE THEM SOME **GOOD OLD-FASHIONED CUSTOMER SERVICE.**

