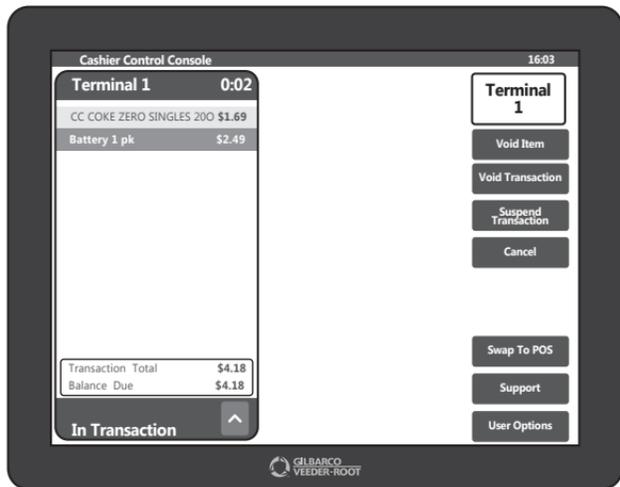*Let's say a customer is using the Passport Express Lane Self-Checkout but needs an item from behind the counter –* **LIKE BATTERIES.**

FROM THE SELF-CHECKOUT SCREEN:

1. Customer selects [? Request Assisstance]

2. Then selects

Assistance request
Help has been requested. Staff will be with you shortly.
OK

FROM THE CASHIER CONTROL CONSOLE:

3. Cashier scans item from behind the counter

4. Scanned item now appears in customer's basket on the self-checkout screen and in Cashier Control Console

CC COKE ZERO SINGLES 20O	**$1.69**
Battery 1 pk	**$2.49**
Transaction Total	**$4.18**
Balance Due	**$4.18**

5. Customer can now continue with the transaction.

JUST ANOTHER WAY EXPRESS LANE KEEPS CONVENIENCE STORES – CONVENIENT.
THAT'S THE WHOLE POINT ANYWAY RIGHT?

GILBARCO VEEDER-ROOT