SUSPEND TRANSACTION

It happens all the time, as soon as you get to the end of a transaction the customer forgets something –



FROM THE CASHIER WORKSTATION:

1. If for some reason, an Express Lane™ transaction needs to be put on hold... 2. Select "Suspend Transaction" from the Cashier Control Console.

Suspend Transaction

3. The suspended transaction icon will appear on the Passport POS screen.



4. Tap the suspended transaction icon to retrieve the transaction when the customer is ready to pay.



5. Select the transaction and tap "Yes" to confirm.



6. The suspended items will then appear in the receipt journal.

7. Now you can finish checkout of the customer's items.

NOW YOU'RE READY TO KNOCK THE NEXT CUSTOMER CURVEBALL **OUT OF THE PARK.**



