

Mistakes happen, but Passport® is flexible enough to fix them.



The customer put twenty dollars on pump one but decided to cancel the transaction.

FROM THE CASHIER WORKSTATION:

1. Select the pump, then select "Buffer A" or "B".



2. Select "Stop" and then select "Void Prepay".



3. Then touch "Void", select "Yes" and refund the customer's money.

*RETURN THE MONEY TO THE CUSTOMER AND IT'S LIKE IT NEVER HAPPENED. **NEXT CUSTOMER.***