



Passport® Point-of-Sale

Benefits of Version 20.04 Service Pack B

Passport Point-of-Sale (POS) Service Packs are primarily designed to improve performance and enhance troubleshooting capabilities. Passport’s Service Pack “B”, available June 2021, offers a variety of user friendly navigations on the Passport.

Passport’s segregated architecture also allows Gilbarco to bring Point-of-Sale *enhancements* to our customers in **Service Pack B** - without requiring a full release or PA-DSS (PCI Payment Application-Data Security Standard) re-validation.

This Version 20.04 and Service Pack will be released for the following networks:

Network	Next Production Patch Level	Target Production Release Date
HPS-Chicago	Service Pack B	Available
Worldpay	Service Pack B	Available
Fiserv <i>(includes Generics, ExxonMobil, Valero ,Sunoco)</i>	Service Pack B	Available
NBS <i>(includes Irving, Cenex)</i>	Service Pack B	Available
HPS-Dallas <i>(includes Citgo, Marathon, Phillips 66)</i>	Service Pack B	Available

Service Packs are available at no charge for Passport locations currently covered under a Passport Service Offering (PSO) agreement. Gilbarco’s Support Center will pro-actively provide Service Pack B to customers. Gilbarco Help Desk will contact you once your site’s Service Pack is available to assign a time over the next few months to upgrade your location.

Sites with an expired PSO may also contact the Help desk to renew their PSO (at Basic, Plus or Premium level). In addition to receiving the software patch, your site will also be eligible to receive 24x7x365 Help Desk Support for one year. With Plus PSO, your site will also receive Remote Diagnostics/fix support.

System Enhancements

Facilitate Remote Diagnostics Dial-In Eliminates the need for cashiers to press Cntrl-Alt-P and enter User/Password to enable remote dial-in by Gilbarco’s Help Desk. From the Cashier Workstation, Cashiers simply select More – More – Tools then select “Support” and “Enable Dial-in.” The buttons are coded with colors and icons, making it more intuitive to enable dial-in.

Re-configure Enhanced Dispenser Hub (EDH) COM6 port for security camera EDH COM6 port was previously reserved for Car Wash only – whether your site had a car wash or not. With the new Service Pack, the site can re-configure COM6 for use with serial-based Security Camera connection when the site does not have a car wash. In some cases this will eliminate the need for the additional purchase of a second USB Converter.

Passport Point-of-Sale Benefits of V20.04 Service Pack B

Feature Bundle Activation by Suites The new Service Pack provides a new Core Application Suite which includes Enhanced Reporting, Enhanced Store, Advanced Merchandising, Employee Management, Enhanced Card Services, Prepaid Services, Prepaid Card Services, and Car Wash. Customers may notice features and functions that were not previously available on their Passport system.

New POS GUI for Passport POS to enable a better cashier performance and ease of training.

Store Coupon Key Configuration now requires a department to be selected as the Store Coupon before saving Store Options.

Generic Loyalty Prompting After Mobile Payment at Crind option has been added to the Loyalty Configuration application on the MWS. This option supports prompting a customer to use local loyalty after mobile authorization when paying for CRIND sales with the mobile payment. This allows the network loyalty discount and a local loyalty discount in the same transaction. Configure on **MWS>Loyalty Configuration>Prompts tab**.

MWS Configuration Changes the following options have been removed from the Manager Workstation (MWS) menu and applications:

- Allow lump sum for safe drops from **Register Group Maintenance > Safe Drop** tab.
- Use Enhanced Dispenser Control Interface from **Register Group Maintenance > Fuel Sale** tab.
- Coupon Key Maintenance from **Set Up > Register**.
- Use coupon keys to track store coupons from **Set Up > Store Options > Store Coupon** tab.
- Default System Theme from **Set Up > Store > Store Options > Options** tab.
- Remain Signed On After Transaction Complete from **Set Up> Register > Register Group Maintenance > Transaction Options** tab.
- Cashier Keypad Preference and Hand Preference from **Set Up > Employee > Preferences** tab.
- Assigned Attendant configuration from Site Options.
- Item and Transaction Tax Exempt, and Transaction Tax Modify from **Set Up > Store > Security Group Maintenance**.

Passport Point-of-Sale Benefits of V20.04 Service Pack B

Performance Enhancements

- Quicker navigation for cashiers.
- No **MORE > MORE** button steps - only the function buttons applicable to Site configuration and those applicable to the security group assigned to the cashier are displayed.
- Quick access to Network status and Network functions.
- Faster dispenser access - easy scroll to the left or right to select the pump.
- Messages to cashiers now appear in a message area at the top of the transaction journal.

New POS GUI Functional Changes

- Wash Check. (Wash codes may be validated at the controller.)
- @ and FOR logic for open department sales. (Use "Change Item Qty" key to modify item count.)
- Gilbarco Car Wash Kiosk support.
- Unitec car wash kiosk from the dispenser areas of the POS screen. (The Unitec car wash continues to be supported. To reprint a customer's Unitec car wash receipt, use the receipt search function.)
- Assigned Attendant support. (Token attendant mode is still available.)
- Food stamp toggle. (Food stamp flag is set in item maintenance and via back office.)
- Item and transaction Tax Exempt. (Use the item level tax modification for no tax.)
- Transaction Tax Modify. (Item level tax modify functionality is still available.)